



2024

WATER QUALITY REPORT

**EAST LOS ANGELES
DISTRICT**

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

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WELCOME

At California Water Service (Cal Water), we are committed to providing safe, clean, reliable water to our customers and communities, 24 hours per day, 7 days per week, 365 days per year. We treat the water to make it safe to use and drink, test it to confirm it meets all standards, and stay on top of emerging water quality regulations, focusing on your water so you don't have to. As regulations become more stringent, we prepare early and will add or adjust treatment as needed to confirm that the water we deliver continues to meet or surpass all standards—because protecting our customers' health and safety is our highest priority.

IN THIS SYSTEM IN 2024, WE CONDUCTED 70,353 TESTS ON 5,624 WATER SAMPLES FOR 231 CONSTITUENTS. WE ARE PLEASED TO CONFIRM THAT WE MET EVERY PRIMARY AND SECONDARY FEDERAL AND STATE WATER QUALITY STANDARD LAST YEAR.

But, our promise to provide quality, service, and value means more than just treating and testing water. It means maintaining and upgrading the water system infrastructure needed to transport water from its source through a vast network of pumps, tanks, and pipes to your tap. It means having expert professionals available both to assist with routine services safely and efficiently, and to handle emergencies that could arise in the middle of the night. It also means that, even as costs keep increasing nationwide, we do everything we can to operate as efficiently as possible to keep your water service affordable.

I encourage you to read this year's local water quality report, formally called your Consumer Confidence Report. It details any constituents detected in your water supply in 2024 and shows how your water compares to federal and state standards. It also provides information on current hot topics and steps we take to protect your health and safety.

If you have any questions, we are here to help. You can contact your local office by phone or by using the Contact Us form at www.calwater.com. You can also get water service news on our web site, in your monthly bill, and via our Facebook, X, and Instagram pages. Please also keep your contact information up to date by visiting ccu.calwater.com or myaccount.calwater.com so you can receive emergency and other important information.

Sincerely,
Jim Crawford, District Manager, East Los Angeles District

East Los Angeles District
2000 South Tubeway Avenue
Commerce, CA 90040
(323) 722-8601

ACTION ITEMS

There were no significant issues in your water system in 2024, and we have no recommended action items for our customers in this area.



YOUR WATER SYSTEM

YOUR WATER

Cal Water has provided high-quality water utility services in the East Los Angeles area since 1928. In addition to the customers in our East Los Angeles system, we serve customers through an operating contract with the City of Commerce.

To meet our customers' needs, we use a combination of local groundwater and purchased water from the Metropolitan Water District of Southern California (MWD), which is obtained from the Colorado River and the State Water Project in northern California. The East Los Angeles water system currently includes 272 miles of pipeline, 11 active wells, 25 booster pumps, 17 storage tanks, and three MWD connections.

Our company-wide water quality assurance program includes vigilant monitoring throughout our systems and testing at our state-of-the-art laboratory. Additionally, we proactively maintain and upgrade facilities to provide a reliable, high-quality supply.

CHLORAMINES

Chloramines are most commonly formed when ammonia is added to chlorine. They are used as a disinfectant to treat your drinking water and provide long-lasting disinfection as water moves through pipes to consumers.

WATER RESOURCE SUSTAINABILITY

Cal Water helps our customers conserve water by offering programs and incentives to reduce indoor and outdoor water use, develop more efficient habits, and educate the next generation about the importance of managing water resources sustainably. We also continue to invest diligently in our infrastructure to reduce the amount of water lost to pipeline leaks and, in 2022, completed an updated assessment of the impacts of climate change on water supply and demand. Whether in wet or dry years, it's important that we make saving water every day a way of life. Using water wisely will ensure that we have enough water in periods of drought and for generations to come.

Visit www.calwater.com/conservation for details.

If you have any questions or concerns, please contact our local office by phone at (323) 722-8601 or through the Contact Us link at www.calwater.com.

THE WATER QUALITY LAB

Water professionals collect samples from throughout the water system for testing at our recently upgraded, state-of-the-art water quality laboratory, which is certified each year through the stringent Environmental Laboratory Accreditation Program (ELAP).

Our laboratory team tests the water for 326 constituents with equipment so sensitive it can detect levels as low as one part per trillion. In order to maintain the ELAP certification, all of our scientists must pass blind-study proficiency tests for every water quality test performed. Water quality test results are entered into our Laboratory Information Management System (LIMS), a sophisticated software program that enables us to react quickly to changes in water quality and analyze water quality trends in order to plan effectively for future needs.

CROSS-CONNECTION CONTROL

Cal Water has a robust cross-connection control program that protects the high-quality water we deliver. Cross-connection control is critical to making sure that activities on customers' properties do not affect the public water system. Our certified cross-connection control specialists confirm that all the existing backflow prevention assemblies are tested annually, identify the risk posed by service connections, and enforce and manage the installation of new commercial and residential assemblies.

Backflow is the undesired or unintended reversal of flow of water and/or other liquids, gases, or other substances into the public water supply. Backflow can occur when certain pressure conditions exist within the public water system or a customer's plumbing, so our customers are our first line of defense to prevent it. A minor home improvement project—without the proper protections—can create a potentially hazardous situation, so careful adherence to plumbing codes and standards will ensure the community's water supply remains safe. Please be sure to utilize the advice or services of a qualified plumbing professional.

Many water-use activities involve substances that, if allowed to enter the distribution system, would be aesthetically displeasing or could even present health concerns.

Some common cross-connections are:

- Garden hoses connected to a hose bib without a simple hose-type vacuum breaker (available at a home improvement store).
- Improperly installed toilet tank fill valves that do not have the required air gap between the valve or refill tube.
- Landscape irrigation systems that do not have the proper backflow prevention assembly installed on the supply line.

The list of materials that could potentially contaminate the water system is vast. According to the United States Environmental Protection Agency (EPA), a wide variety of substances have contaminated drinking water systems throughout the country because of poor cross-connection control. Examples include:

- Antifreeze from a heating system.
- Lawn chemicals from a garden hose or sprinkler head.
- Blue water from a toilet tank.
- Carbonated water from a soda dispenser.

Customers must check that all plumbing is in conformance with local plumbing codes. Additionally, state law requires certain types of facilities to install and maintain backflow prevention assemblies at the water meter. Cal Water's cross-connection control staff will determine whether you need to install a backflow prevention assembly based on water use at your location.

By the end of 2003, Cal Water had submitted to the Division of Drinking Water (DDW) a Drinking Water Source Assessment and Protection Program (DWSAPP) report for each water source in the water system. The DWSAPP report identifies possible sources of contamination to aid in prioritizing cleanup and pollution prevention efforts. All reports are available for viewing or copying at our office.

The water sources in the East Los Angeles system are considered most vulnerable to contamination from:

- Gas stations
- Confirmed leaks
- Known contaminant plumes
- Chemical/petroleum storage
- Metal fabrication
- Plastic producers

We encourage customers to join us in our efforts to prevent water pollution and protect our most precious natural resource.



YOUR 2024 RESULTS

FLUORIDE

State law requires Cal Water to add fluoride to drinking water if public funding is available to pay for it, and it is a practice endorsed by the American Medical Association and the American Dental Association to prevent tooth decay. In this area, local water is blended with purchased water that has fluoride in it. Show the table in this report to your dentist to see if he or she recommends giving your children fluoride supplements.

WATER HARDNESS

Hardness is a measure of the magnesium, calcium, and carbonate minerals in the water. Water is considered soft if its hardness is less than 75 parts per million (ppm), moderately hard at 75 to 150 ppm, hard between 150 and 300 ppm, and very hard at 300 ppm or higher.

Hard water is generally not a health concern, but it can have an impact on how well soap lathers and is significant for some industrial and manufacturing processes. Hard water may also lead to mineral buildup in pipes or water heaters.

Some people with hard water opt to buy a water softener for aesthetic reasons; however, some water softeners add salt to the water, which can cause problems at wastewater treatment plants. Additionally, people on low-sodium diets should be aware that some water softeners increase the sodium content of the water.

For more information on water hardness, visit www.calwater.com/video/hardness.

More information about fluoridation, oral health, and related issues can be found on the [DDW web site](http://www.calwater.com).

For general information on water fluoridation, visit us online at www.calwater.com.



POSSIBLE CONTAMINANTS

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

More information about contaminants and potential health effects can be obtained by calling the EPA Safe Drinking Water Hotline at (800) 426-4791.

The sources of drinking water (both tap and bottled) include rivers, lake, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals—and in some cases radioactive material—and can pick up substances resulting from the presence of animals or human activities. Prior to entering the distribution system, source water with constituents over maximum contaminant levels is treated to reduce levels to meet standards set by public health experts.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic compounds, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems.
- Radioactive contaminants, which can be naturally occurring or the result of oil and gas production and mining activities.

In order to keep tap water safe to drink, the EPA and DDW prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised people, such as those with cancer undergoing chemotherapy, those who have undergone organ transplants, and those with HIV/AIDS or other immune system disorders; some elderly people; and infants can be particularly at risk from infections. These people should seek advice from their health care providers about drinking water contaminants. EPA and Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline.

As the issue of lead in water continues to be top of mind for many Americans, Cal Water wants to assure you about the quality of your water. We are compliant with health and safety codes mandating use of lead-free materials in water system replacements, repairs, and new installations. We have no known lead service lines in our systems. We test and treat (if necessary) water sources to confirm that the water delivered to customer meters meets all water quality standards and is not corrosive toward plumbing materials.

The water we deliver to your home meets lead standards. However, if present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing (for example, lead solder used to join copper plumbing, and brass and other lead-containing fixtures).

Cal Water is responsible for providing high-quality drinking water to our customers' meters, but cannot control the variety of materials used in properties' plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking.

If you are concerned about lead in your water, you may wish to have your water tested by a certified lab. More information about lead in drinking water can be found through the Safe Drinking Water Hotline (1-800-426-4791) or at www.epa.gov/safewater/lead.

TESTING FOR LEAD IN SCHOOLS

The State of California required that all public schools built before 2010 test for lead in their drinking water. We are committed to supporting our school districts' efforts to protect students and confirm that the drinking water at their school sites are below regulatory limits. We completed those tests, working with all school districts in our service area that serve kindergarten through 12th grade to develop sampling plans, test samples, and conduct follow-up monitoring, if needed, for corrective actions. The state will require us to retest most schools beginning in 2027.

Please see our [Testing for Lead in Schools](#) web page for more information. For specific information regarding local school data, see the [state web portal lead sampling in schools page](#).

LEAD AND COPPER RULE

The Lead and Copper Rule requires us to test water inside a representative number of homes that have plumbing most likely to contain lead and/or lead solder to determine the presence of lead and copper or any action

level exceedance. An action level is the concentration of a contaminant which, when exceeded, triggers corrective actions before it becomes a health concern. If action levels are exceeded, either at a customer's home or system-wide, we work with the customer to investigate the issue and/or implement corrosion control treatment to reduce lead levels.

LEAD SERVICE LINE INVENTORY (LSLI)

Protecting our customers' health and safety is our highest priority. As part of this commitment, we have been working to identify any old water service lines and fittings that may contain lead so that customers can make necessary replacements. This effort complies with EPA's 2021 Lead and Copper Rule Revisions, which require that public water systems comply with the regulations starting on October 16, 2024. These requirements include an initial service line inventory. You can find a list of maps that provide details of our ongoing service line inventory at www.calwater.com/lsl.

In your system, results from our lead monitoring program, conducted in accordance with the Lead and Copper Rule, were below the action level for the presence of lead.

In April 2024, the EPA finalized a National Primary Drinking Water Regulation (NPDWR) for six PFAS in drinking water):

- MCL of 4 ppt for PFOS and PFOA.
- MCL of 10 ppt for PFHxS, PFNA, and GenX.
- Hazard Index of 1.0 combined for PFHxS, PFNA, PFBS, and GenX.

Water systems must begin monitoring for these PFAS within three years (2027), and must comply with the regulation within five years (2029).

At Cal Water, protecting our customers' health and safety is our highest priority, and we are committed to complying with all requirements set by the public health experts. We had prepared for the EPA regulation and its potential impact on—and any treatment needed in—our systems, and had already evaluated the impact of the proposed regulation so that we were prepared to comply with the final MCLs.

We also have protocols to test our water sources for compliance with the new MCLs. We have long followed recommendations from DDW, and even went beyond by testing every active source in our California systems years ago. Although not required at the time, we believed it was the right thing to do. In any cases across our service areas where detections were above the levels at which state public health experts have recommended water suppliers take action (the previous response level), we took the affected sources out of service until treatment was/could be installed.

Our active water sources are in compliance with current California response levels, based on the running annual average at each site. The response level, which is the level at which a water system should make operational changes to reduce the concentration of a compound, is set with a margin of protection for all people (including sensitive populations) over a lifetime of exposure.

Additionally, we believe a comprehensive approach is needed to properly address the situation. We urged the EPA to establish a consistent, science-based standard as quickly as feasible, and strongly supported state legislation that will prohibit the sale and use of certain products that contain PFAS, require the certification of accurate testing methods for PFAS, and establish a publicly accessible database that houses the sources of PFAS entering water supplies. We have also filed lawsuits to hold PFAS manufacturers responsible—and ultimately prevent our customers from bearing the costs of treatment, to the extent possible—and are pursuing grants where available to further offset customer cost impacts.

As background, PFAS are manmade compounds that have been used to make carpets, clothing, fabrics for furniture, paper packaging for food, and other materials (e.g., cookware) that are resistant to water, grease, or stains. These compounds are also used for firefighting at airfields, which is one way they have found their way into groundwater in certain areas.

Studies indicate that long-term exposure to PFAS over certain levels could have adverse health effects, including developmental effects to fetuses during pregnancy or infants; cancer; or impacts on liver, immunity, thyroid, and other functions. Potential health effects related to PFAS are still being studied, and research is still evolving on this issue.

**More information on
PFAS is available
on the DDW web site.**

IN COMPLIANCE: Does not exceed any applicable MCL, SMCL, or action level, as determined by DDW. For some compounds, compliance is determined by averaging the results for one source over a one-year period.

LEVEL 1 ASSESSMENT: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in the system.

LEVEL 2 ASSESSMENT: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in the system on multiple occasions.

MAXIMUM CONTAMINANT LEVEL (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste, and appearance of drinking water.

MAXIMUM CONTAMINANT LEVEL GOAL (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

MAXIMUM RESIDUAL DISINFECTANT LEVEL (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MAXIMUM RESIDUAL DISINFECTANT LEVEL GOAL (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NOTIFICATION LEVEL (NL) AND RESPONSE LEVEL (RL): Health-based advisory levels for unregulated contaminants in drinking water. They are used by DDW to provide guidance to drinking water systems.

PRIMARY DRINKING WATER STANDARDS (PDWS): MCLs, MRDLs, and TTs for contaminants that affect health along with their monitoring, reporting, and water treatment requirements.

PUBLIC HEALTH GOAL (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency without regard to technological or economic feasibility.

REGULATORY ACTION LEVEL (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

TREATMENT TECHNIQUE (TT): A required process intended to reduce the level of a contaminant in drinking water.

VARIANCES AND EXEMPTIONS: Permissions from the State Board to exceed an MCL or not comply with a TT under certain conditions.

STANDARD ABBREVIATIONS

AL	Action level
Max	Maximum
MFL	Million fibers per liter
Min	Minimum
N/A	Not applicable
ND	Contaminant not detected
NL	Notification level
NTU	Nephelometric turbidity unit
pCi/L	Picocuries per liter (a measure of radiation)
ppb	Parts per billion or micrograms per liter (µg/L)
ppm	Parts per million or milligrams per liter (mg/L)
ppq	Parts per quadrillion or picogram per liter (pg/L)
ppt	Parts per trillion or nanograms per liter (ng/L)
RAA	running annual average
µS/cm	Microsiemens/centimeter

TABLE INTRODUCTION

Every year, Cal Water performs hundreds of thousands of tests to monitor the quality of our water. If any contaminants are detected, they are included in this annual water quality report. However, most of the contaminants we test for are not detected, so they are not listed.

See the [Potential Contaminants web page](#) for a complete list of contaminants we test for.

In the table, water quality test results are divided into four major sections: “Primary Drinking Water Standards,” “Secondary Drinking Water Standards,” “State-Monitored Contaminants with Notification Levels,” and “Unregulated Compounds.” Primary standards protect public health by limiting the levels of certain constituents in drinking water. Secondary standards are set for substances that don’t impact health but could affect the water’s taste, odor, or appearance. Some unregulated substances (hardness and sodium, for example) are included for your information. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

SUBSTANCE SOURCES

CF	Discharge from industrial chemical factories	IO	Substances that form ions when in water
DI	Byproduct of drinking water disinfection	IW	Industrial waste
DK	Decay of natural and manmade deposits	MD	Discharge from metal-degreasing sites and other factories
DS	Drinking water disinfectant added for treatment	MU	Municipal and industrial waste discharges
EN	Naturally present in the environment	OC	Runoff from orchards; glass and electronics production waste
ER	Erosion of natural deposits	OD	Discharges of oil-drilling waste and from metal refineries
FD	Discharge from factories, dry cleaners, and auto shops (metal degreaser)	OM	Naturally occurring organic materials
FE	Human and animal waste	RU	Runoff/leaching from natural deposits
FL	Water additive that promotes strong teeth; discharge from fertilizer and aluminum factories	SO	Soil runoff
FR	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage	SW	Seawater influence
IC	Internal corrosion of household plumbing systems	VA	Various natural and manmade sources
IM	Discharge from industrial manufacturers	WD	Leaching from wood preservatives
		UR	Unregulated constituents with no source listed and that do not have standardized “source of substance” language

Our testing equipment is so sensitive, it can detect constituents as small as 1 part per trillion. That is equivalent to 1 inch over 15 million miles.

2024 WATER QUALITY

PRIMARY DRINKING WATER STANDARDS¹

						Distribution System-Wide		
Microbiological	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Highest Monthly		Source
Fecal coliform and E. coli ²	2024	Positive Samples	0	(0)	Yes	0		FE
Radiological	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Groundwater		Source
						Range	Average	
Gross alpha particle activity	2020–2024	pCi/L	15	(0)	Yes	ND–4.4	ND	ER
Uranium	2016–2024	pCi/L	20	0.43 (0)	Yes	ND–2.8	1.5	ER
Inorganic Chemicals	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Groundwater		Source
						Range	Average	
Arsenic	2022–2024	ppb	10	0.004 (0)	Yes	ND–4.9	ND	ER, OC
Barium	2023–2024	ppm	1	2 (2)	Yes	ND–0.17	ND	ER, OD
Hexavalent chromium	2020–2024	ppb	10	0.02	Yes	ND–2.4	1.4	ER, IM
Fluoride	2024	ppm	2	1 (4.0)	Yes	0.20–0.72	0.34	ER, FL
Nitrate as N ³	2024	ppm	10	10 (10)	Yes	ND–5.7	3.1	ER, FR
Perchlorate	2024	ppb	6	1	Yes	ND–2.6	ND	UR
Lead and Copper	Year Tested	Unit	AL	PHG (MCLG)	In Compliance	Distribution System-Wide		Source
						90 th Percentile	Samples > AL	
Copper	2023	ppm	1.3	0.3	Yes	0.33	0 of 53	IC, ER, WD
Lead	2023	ppb	15	0.2	Yes	ND	0 of 53	IC, IM, ER

¹ Part of the system's water supply is purchased from Metropolitan Water District of Southern California (MWD) via the Central Basin Municipal Water District (Central Basin MWD). See the Wholesaler Data table for purchased water results.

² Routine and repeat samples are total coliform-positive and either is E. coli-positive or system fails to take repeat samples following E. coli-positive routine sample; or system fails to analyze total coliform-positive repeat sample for E. coli.

³ The average nitrate as N level was 3.1 ppm, with a maximum level of 5.7 ppm. We are closely monitoring the nitrate levels. Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of an infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 ppm may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant or you are pregnant, you should seek advice from your health care provider.

Contaminants not detected (ND) are not listed.

2024 WATER QUALITY

Volatile Organic Compounds	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Groundwater		Source
						Range	Average	
1,1-Dichloroethylene	2024	ppb	6	10 (7)	Yes	ND–1.9	ND	CF
Tetrachloroethylene (PCE)	2024	ppb	5	0.06 (0)	Yes	ND–1.4	ND	FD
Trichloroethylene (TCE)	2024	ppb	5	1.7 (0)	Yes	ND–1.6	ND	MD
Disinfection Byproducts	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Distribution System-Wide		Source
						Range	Highest Annual Average	
Total haloacetic acids (THAA)	2024	ppb	60	N/A	Yes	ND–10	4.6	DI
Total trihalomethane (TTHM)	2024	ppb	80	N/A	Yes	ND–37	16	DI
Disinfectants	Year Tested	Unit	MRDL	MRDLG	In Compliance	Distribution System-Wide		Source
						Range	Average	
Total chlorine	2024	ppm	4	4	Yes	0.25–2.9	2.1	DS

Contaminants not detected (ND) are not listed.

SECONDARY DRINKING WATER STANDARDS

Contaminants	Year Tested	Unit	SMCL	PHG (MCLG)	In Compliance	Groundwater		Source
						Range	Average	
Chloride	2022–2024	ppm	500	N/A	Yes	24–190	89	RU, SW
Color, apparent	2022–2024	UNITS	15	N/A	Yes	ND–5.0	ND	OM
Specific conductance	2022–2024	µS/cm	1600	N/A	Yes	420–1100	776	SW, IO
Copper	2016–2024	ppm	1	0.3	Yes	ND–0.14	ND	IC, ER, WD
Iron ¹	2016–2024	ppb	300	N/A	Yes	ND–320	ND	RU, IW
Surfactants	2022–2024	ppb	500	N/A	Yes	ND–140	ND	MU
Manganese ²	2023–2024	ppb	50	N/A	Yes	ND–74	ND	RU
Odor ³	2017–2024	T.O.N.	3	N/A	Yes	ND–8	ND	OM
Sulfate	2022–2024	ppm	500	N/A	Yes	47–112	96	RU, IW
Total dissolved solids	2022–2024	ppm	1000	N/A	Yes	250–700	511	RU
Turbidity (groundwater)	2022–2024	NTU	5	N/A	Yes	ND–1.3	0.24	SO

¹ In one sample in the East Los Angeles system, iron exceeded the SMCL of 300 ppb. The source water was being cleared, and this water was not sent to the distribution system. Compliance with the SMCL is based on RAA, and the RAA is less than the SMCL. We are monitoring the levels to confirm we do not exceed the SMCL RAA. The SMCL was set to protect you against unpleasant aesthetic effects, such as color, taste, odor, and the staining of plumbing fixtures and clothing when washed. Exceeding the SMCL does not pose a health risk.

² In one sample in the East Los Angeles system, manganese exceeded the SMCL of 50 ppb. The source water was being cleared, and this water was not sent to the distribution system. Compliance with the SMCL is based on RAA, and the RAA is less than the SMCL. We are monitoring the levels to confirm we do not exceed the SMCL RAA. The SMCL was set to protect you against unpleasant aesthetic effects, such as color, taste, odor, and the staining of plumbing fixtures and clothing when washed. Exceeding the SMCL does not pose a health risk.

³ In one sample in the East Los Angeles system, odor exceeded the SMCL of 3 T.O.N. The source water was being cleared, and this water was not sent to the distribution system. Compliance with the SMCL is based on RAA, and the RAA is less than the SMCL. We are monitoring the levels to confirm we do not exceed the SMCL RAA. The SMCL was set to protect you against unpleasant aesthetic effects, such as color, taste, odor, and the staining of plumbing fixtures and clothing when washed. Exceeding the SMCL does not pose a health risk.

Contaminants not detected (ND) are not listed.

STATE-REGULATED CONTAMINANTS WITH NOTIFICATION LEVELS

Contaminants	Year Tested	Unit	NL	PHG (MCLG)	In Compliance	Groundwater		Source
						Range	Average	
1,4-Dioxane ¹	2017–2024	ppb	1	N/A	Yes	ND–5.7	3.3	UR
Boron	2016–2024	ppm	1	N/A	Yes	ND–0.23	0.17	UR
Methyl isobutyl ketone	2019–2024	ppb	120	N/A	Yes	ND–9.4	ND	UR
Perfluorobutanesulfonic acid (PFBS) ²	2019–2024	ppt	500	N/A	Yes	ND–7.3	0.65	UR
Perfluorhexanesulfonic acid (PFHxS) ^{2,3}	2019–2024	ppt	3	N/A	Yes	ND–4.7	ND	UR
Perfluorooctanoic acid (PFOA) ^{2,4}	2019–2024	ppt	5.1	N/A	Yes	ND–7	ND	UR
Perfluorooctanesulfonic acid (PFOS) ^{2,5}	2019–2024	ppt	6.5	N/A	Yes	ND–49	ND	UR
Vanadium	2020–2024	ppb	50	N/A	Yes	ND–5.3	ND	UR

¹ Some groundwater wells contain 1,4-dioxane at levels greater than the NL established by DDW. An NL is defined as a health-based advisory level for an unregulated contaminant in drinking water. DDW uses it to provide guidance to drinking water systems. DDW recommends taking a well out of service if the concentrations in the well exceed 35 times the NL. Based on laboratory studies, some people who consume water containing 1,4-dioxane that contains this constituent over many years may experience liver or kidney problems and may have a heightened cancer risk.

² While PFAS concentrations are ND in the treated water distributed to customers, the raw well water had one or more PFAS detections above the NL. The raw well water is treated for PFAS via the existing granular-activated carbon (GAC) treatment facility installed to treat other contaminants. Cal Water is currently in the process of obtaining a permit to treat for PFAS using GAC. Per- and polyfluoroalkyl substances (PFAS) are a broad class of chemicals, which includes PFOA, and PFOS, PFBS, and PFHxS. NLs have been established for these four compounds. NLs are non-regulatory, health-based advisory levels established for constituents that may be candidates for regulation in the future. Studies indicate that long-term exposure to PFOS/PFOA/PFHxS over certain levels could have adverse health effects, including developmental effects to fetuses during pregnancy or breastfed infants; cancer; or liver, immunity, thyroid, and other effects. Cal Water is working closely with DDW and EPA to conduct extensive monitoring and identify the best available treatment technology for treatment of PFAS.

³ PFHxS exceeded the NL in 1 sample collected in the 43–01 well effluent in the second quarter of 2024. The NL is the level at which notification must be issued to governing bodies. A notification was issued, and the well remained in service.

⁴ PFOA exceeded the NL in 1 sample collected at well 13–02 in January 2024. The NL is the level at which notification must be issued to governing bodies. Notification was issued, and well 13–02 was removed from service in February 2024. Compliance is based on the RAA, and the RAA is less than the RL.

⁵ PFOS exceeded the RL in 2 samples collected at well 13–02 in January 2024. The RL is the level at which it is recommended that the water supplier take action. Well 13–02 was removed from service in February 2024. Compliance is based on the RAA, and the RAA remains less than the RL.

Contaminants not detected (ND) are not listed.

2024 WATER QUALITY

UNREGULATED COMPOUNDS AND UNREGULATED CONTAMINANT MONITORING RULE (UCMR)

Constituents	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Groundwater		Source
						Range	Average	
Alkalinity (total)	2022–2024	ppm	N/A	N/A	N/A	64–220	167	UR
Bromodichloroacetic acid	2020	ppb	N/A	N/A	N/A	ND–1.8	ND	UR
Calcium	2016–2024	ppm	N/A	N/A	N/A	40–100	74	UR
Chlorodibromoacetic acid	2020	ppb	N/A	N/A	N/A	ND–1.3	0.52	UR
Haloacetic acids five	2020	ppb	N/A	N/A	N/A	ND–8.6	2.9	DI
Haloacetic acids six brominated	2020	ppb	N/A	N/A	N/A	ND–7.5	2.8	UR
Haloacetic acids nine	2020	ppb	N/A	N/A	N/A	ND–14	5.3	UR
Hardness (total)	2016–2024	ppm	N/A	N/A	N/A	130–390	259	UR
Potassium	2016–2024	ppm	N/A	N/A	N/A	2.3–3.5	2.8	UR
Lithium	2024	ppb	N/A	N/A	N/A	ND–9.0	ND	UR
Magnesium	2016–2024	ppm	N/A	N/A	N/A	8.0–33	18	UR
Sodium	2016–2024	ppm	N/A	N/A	N/A	29–86	67	UR
Perfluorobutanoic acid (PFBA)	2023–2024	ppt	N/A	N/A	N/A	ND–9.1	4.1	UR
Perfluoroheptanoic acid (PFHpA)	2019–2024	ppt	N/A	N/A	N/A	ND–4.0	0.40	UR
Perfluorohexanoic acid (PFHxA)	2020–2024	ppt	N/A	N/A	N/A	ND–12	0.95	UR
Perfluoropentanoic acid	2023–2024	ppt	N/A	N/A	N/A	ND–14	2.7	UR
pH	2017–2024	Units	N/A	N/A	N/A	6.4–9.2	7.4	UR

Contaminants not detected (ND) are not listed.

WHOLESALE DATA

	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Central Basin MWD¹						Source
						Treatment Plant Effluent						
						Diemer Plant	Jensen Plant	Mills Plant	Skinner Plant	Weymouth Plant	Distribution System	
						Range	Range	Range	Range	Range	Range	
Percent state water project	N/A	%	N/A	N/A	N/A	0–98	100	100	0–64	0–100	—	N/A

PRIMARY DRINKING WATER STANDARDS

	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Highest (NTU)	% <= 0.3	Highest (NTU)	% <= 0.3	Highest (NTU)	% <= 0.3	Highest (NTU)	% <= 0.3	Highest (NTU)	% <= 0.3	Highest (NTU)	% <= 0.3	
Clarity	2024	—	TT	N/A	Yes	0.06	100	0.04	100	0.08	100	0.07	100	0.06	100	—	—	SO
Microbiological	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	
Total coliform bacteria ^{3,4}	2024	% positive monthly samples	TT	0	Yes	—	—	—	—	—	—	—	—	—	—	0–0.3	0.1	FE

¹ Water supply is purchased from Metropolitan Water District of Southern California (MWD) via the Central Basin Municipal Water District (Central Basin MWD).

² MWD monitors turbidity at the CFE locations using continuous and grab samples. Turbidity, a measure of cloudiness of the water, is an indicator of treatment performance. Turbidity was in compliance with the TT primary drinking water standard and the secondary drinking water standard of less than 5 NTU.

³ Compliance is based on monthly samples from the distribution system. No Level 1 Assessments occurred, and no E. coli was detected.

⁴ Per the Surface Water Treatment Rule, TTs that remove or inactivate Giardia cysts will also remove HPC bacteria, Legionella, and viruses. Legionella and virus monitoring are not required.

Contaminants not detected (ND) are not listed.

WHOLESALE DATA

Radiological ¹	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	
Gross alpha particle activity	2024	pCi/L	15	0	Yes	ND-5	ND	ND		ND		ND-4	ND	ND		—	—	ER
Gross beta particle activity	2024	pCi/L	50	0	Yes	ND-5	4	ND		ND		ND-5	4	ND-5	ND	—	—	DK
Radium-228	2024	pCi/L	N/A	0.019	Yes	ND		ND		ND-1	ND	ND		ND		—	—	ER
Combined radium-226 + 228	2024	pCi/L	5	0	Yes	ND		ND		ND-1	ND	ND		ND		—	—	ER
Uranium	2024	pCi/L	20	0.43	Yes	ND-3	1	2-3	2	ND		ND-3	2	ND-3	ND	—	—	ER
Inorganic Chemicals	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	
Aluminum ²	2024	ppb	1000	600	Yes	ND-110	ND	52-91	62	ND-110	ND	ND-160	74	ND-150	93	—	—	ER
Barium	2024	ppb	1000	2000	Yes	124		ND		ND		ND		124		—	—	ER, OD
Fluoride ³	2024	ppm	2	1 (4)	Yes	0.6-0.8	0.7	0.6-0.8	0.7	0.6-0.9	0.7	0.6-0.8	0.7	0.3-0.8	0.7	0.3-0.8	0.7	ER, FL
Nitrate as N ⁴	2024	ppm	10	10 (10)	Yes	ND		0.5		0.6		ND		ND		—	—	ER, FR
Disinfection Byproducts	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	
Total trihalomethane (TTHM) (plant core locations and distribution system)	2024	ppb	80	N/A	Yes	24-30	44	13-27	21	14-29	44	15-48	34	28-37	32	12-48	45	DI
Sum of five haloacetic acids (HAA5) (plant core locations and distribution system)	2024	ppb	60	N/A	Yes	ND-9.5	19	1.3-5	5.6	ND-5.7	13	1.2-23	12	ND-4.2	6.2	ND-23	19	DI

¹ Samples are collected quarterly for gross beta particle activity, and annually for tritium and strontium-90. Gross alpha particle activity, radium, and uranium data are from samples collected quarterly in 2023 for the required triennial monitoring (2023-2025). Radon is also monitored voluntarily with the triennial radionuclides.

² Compliance for aluminum is based on locational running annual average (LRAA). The values shown under the "Average" column are LRAAs.

³ MWD was in compliance with all provisions of the State's fluoridation requirements. When fluoride feed systems were temporarily out of service during treatment plant shutdowns and/or maintenance work, an occasional fluoride level was measured below 0.7 mg/L.

⁴ Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of an infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 ppm may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant or you are pregnant, you should seek advice from your health care provider.

Contaminants not detected (ND) are not listed.

WHOLESALE DATA

Disinfectants	Year Tested	Unit	MRDL	MRDLG	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	
Chloramines (as total chlorine residual)	2024	ppm	4	4	Yes	—	—	—	—	—	—	—	—	—	—	1.6–3.0	2.5	DS
Disinfection Byproduct Precursors	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	Range	Highest LRAA	
Bromate	2024	ppb	10	0.1	Yes	ND–1.6	ND	ND–5.4	3.1	ND–19	7.9	ND–6.0	1.5	ND–9.2	2	—	—	DI
Total organic carbon (TOC)	2024	ppm	TT	N/A	Yes	2.0–2.5	2.4	2.0–2.5	2.4	1.5–2.5	2.2	2.3–3.0	2.6	2.1–2.6	2.4	—	—	VA

SECONDARY DRINKING WATER STANDARDS

Contaminants	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	
Aluminum	2024	ppb	200	600	Yes	ND–110	ND	52–91	62	ND–110	ND	ND–160	74	ND–150	93	—	—	RU, SW
Chloride	2024	ppm	500	N/A	Yes	93–116	104	39–41	40	41–67	54	92–100	96	96–116	106			RU, SW
Color	2024	UNITS	15	N/A	Yes	1–2	2	1		1–2	2	1–2	2	1		—	—	OM
Odor	2024	T.O.N.	3	N/A	Yes	1		1		1		1		ND		—	—	OM
Specific conductance	2024	µS/cm	1600	N/A	Yes	888–1,070	979	498–522	510	317–466	392	903–917	910	912–1,080	996	—	—	SW, IO
Sulfate	2024	ppm	500	N/A	Yes	196–253	224	89–92	90	21–47	34	195–203	199	200–250	225	—	—	RU, IW
Total dissolved solids, filterable (TDS) ¹	2024	ppm	1000	N/A	Yes	556–686	621	291–322	306	178–263	220	560–572	566	573–690	632	—	—	RU

¹ MWD’s TDS compliance data are based on flow-weighted monthly composite samples collected twice per year (April and October). The 12-month statistical summary of flow-weighted data is reported in the Unregulated Contaminants section.

Contaminants not detected (ND) are not listed.

STATE REGULATED CONTAMINANTS WITH NOTIFICATION LEVELS

Contaminants	Year Tested	Unit	NL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	
Boron	2024	ppb	1000	N/A	Yes	140		170		130		130		140		—	—	UR
Chlorate	2024	ppb	800	N/A	Yes	77		70		78		80		80		—	—	UR
N-Nitrosodimethylamine (NDMA)	2024	ppt	10	3	Yes	ND		ND		ND		2.5		ND		ND-3.0	ND	UR
N-Nitrosodi-n-butylamine (NDBA)	2024	ppb	50	N/A	Yes	2.5		ND		ND		ND		ND		—	—	UR

UNREGULATED COMPOUNDS AND UNREGULATED CONTAMINANT MONITORING RULE (UCMR)

Constituents	Year Tested	Unit	MCL	PHG (MCLG)	In Compliance	Diemer Plant		Jensen Plant		Mills Plant		Skinner Plant		Weymouth Plant		Distribution System		Source
						Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	
Alkalinity (total)	2024	ppm	N/A	N/A	N/A	105–123	114	94–101	98	68–71	70	103–107	105	109–127	118	—	—	UR
Calcium	2024	ppm	N/A	N/A	N/A	58–78	68	38–39	38	15–22	18	61–62	62	59–76	68	—	—	UR
Calcium carbonate precipitation potential (CCPP) ¹	2024	ppm	N/A	N/A	N/A	5.4–10	7.7	2.0–4.4	3.4	1.2–4.4	2.9	5.0–10	7.6	5.5–11	8.4	—	—	UR
Corrosivity (as aggressiveness Index) ²	2024	AI	N/A	N/A	N/A	12.4–12.6	12.5	12.2	12.2	12.2–12.3	12.2	12.3–12.4	12.4	12.4–12.6	12.5	—	—	UR
Corrosivity (as saturation index) ³	2024	SI	N/A	N/A	N/A	0.58–0.65	0.62	0.36–0.39	0.38	0.40–0.41	0.4	0.46–0.57	0.52	0.60–0.65	0.62	—	—	UR
Hardness (total)	2024	ppm	N/A	N/A	N/A	235–305	270	143–153	148	68–99	84	242–243	242	241–303	272	—	—	UR
Lithium	2024	ppb	N/A	N/A	N/A	32–47	40	ND		ND		24–32	28	32–47	40	—	—	UR
Magnesium	2024	ppm	N/A	N/A	N/A	22–29	26	13–14	14	8.4–11	9.7	22–23	22	23–29	26	—	—	UR
pH	2024	Units	N/A	N/A	N/A	8.2		8.2–8.3	8.3	8.7–8.8	8.7	8.1		8.2		—	—	UR
Potassium	2024	ppm	N/A	N/A	N/A	4.4–5.4	4.9	2.6		1.9–3.1	2.5	4.6–4.9	4.8	4.6–5.4	5	—	—	UR
Sodium	2024	ppm	N/A	N/A	N/A	90–116	103	46		35–54	44	91–95	93	93–117	105	—	—	UR
Total dissolved solids, calculated (TDS) ⁴	2024	ppm	1000	N/A	N/A	492–682	590	295–313	304	169–262	222	493–597	559	506–680	587	—	—	UR

¹ Positive CCPP indicates non-corrosive tendency to precipitate and/or deposit scale on pipes. Negative CCPP indicates corrosive tendency to dissolve calcium carbonate. Reference: Standard Method 2330.

² AI ≥ 12.0 indicates non-aggressive water; AI 10.0–11.9 indicates moderately aggressive water; AI ≤ 10.0 indicates highly aggressive water. Reference: ANSI/AWWA Standard C400–93 (R98).

³ Positive SI indicates non-corrosive tendency to precipitate and/or deposit scale on pipes. Negative SI indicates corrosive tendency to dissolve calcium carbonate. Reference: Standard Method 2330.

⁴ Statistical summary represents 12 months of flow-weighted data, and values may be different than the TDS reported to comply with secondary drinking water standards. MWD's calculated TDS goal is 500 mg/L.

Contaminants not detected (ND) are not listed.



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