

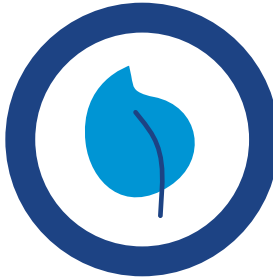


2022 CONSERVATION REPORT

California Water Service (Cal Water) empowers our customers to conserve water by offering programs designed to reduce water use and associated energy demands, thereby promoting long-term supply reliability and environmental sustainability. We offer financial incentives to aid our customers in the retrofit of their homes and businesses, including, but not limited to: high-efficiency appliances, fixtures, and irrigation devices; drought-tolerant landscapes; and water-use monitoring applications. This report highlights the water savings achieved by our Chico District customers in 2022 and over the lifetime of our programs.

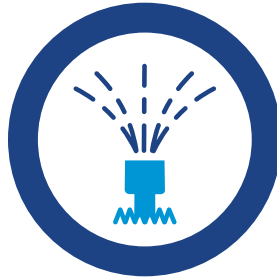
ANNUAL & LIFETIME SAVINGS

Conservation programs used by customers in Cal Water's Chico District resulted in a savings of:



In 2022

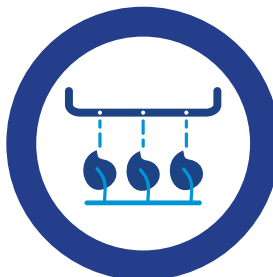
18.3 MILLION GALLONS



Over their lifetime

157.9 MILLION GALLONS

LIFETIME SAVINGS BY CATEGORY



Irrigation equipment & landscape upgrades

128.6 MILLION GALLONS



Residential customer assistance

12.4 MILLION GALLONS



Plumbing fixture replacements

16.9 MILLION GALLONS



Non-Residential customer assistance

22,000 GALLONS

LIFETIME CUMULATIVE SAVINGS



Programs implemented since 2011 will result in a lifetime cumulative savings of:

1.2 BILLION GALLONS



Quality. Service. Value.®