



# Public Participation Hearing

Kevin McCusker, California Water Service

Reliability Runs Deep

April 22, 2022

Quality. Service. Value.®

# Infrastructure Improvement Highlights



Key Programs	Cal Water Proposed *
Pipelines	\$310.6 M
Vehicles	\$9.9 M
Flowmeters	\$7.2 M
Wildfire Hardening	\$32.0 M
Well Infrastructure Renewal	\$3.3 M
Non-Specifics	\$44.7 M
Unscheduled	\$91.1 M
Design & Permitting	\$11.4 M
Control Valves	\$12.1 M
Physical Security	\$16.3 M
Carryover	\$449.1 M
CSS	\$55.7 M
Other New ACB	\$201.5 M

# Bill Effects



District	Median Usage	Current 2021 Monthly Bill	Proposed 2023 Monthly Bill	Amount Change (\$)	Percent Change
Bay Area Region	7	\$ 62.38	\$ 57.83	\$ (4.55)	-7.3%
Bakersfield	15	\$ 46.02	\$ 50.19	\$ 4.18	9.1%
Bear Gulch	11	\$ 95.90	\$ 93.14	\$ (2.77)	-2.9%
Chico	12	\$ 34.22	\$ 38.43	\$ 4.21	12.3%
<b>Chico @ NVR consolidated</b>	<b>12</b>	<b>\$ 34.22</b>	<b>\$ 38.49</b>	<b>\$ 4.27</b>	<b>12.5%</b>
Oroville	8	\$ 47.82	\$ 54.59	\$ 6.77	14.2%
<b>Oroville @ NVR consolidated</b>	<b>8</b>	<b>\$ 47.82</b>	<b>\$ 48.47</b>	<b>\$ 0.64</b>	<b>1.3%</b>
Dixon	9	\$ 73.21	\$ 77.76	\$ 4.55	6.2%
Dominguez	9	\$ 51.08	\$ 54.44	\$ 3.36	6.6%
<b>Dominguez @ SBR consolidated</b>	<b>9</b>	<b>\$ 51.08</b>	<b>\$ 54.26</b>	<b>\$ 3.18</b>	<b>6.2%</b>
Hermosa Redondo	9	\$ 53.11	\$ 53.04	\$ (0.07)	-0.1%
<b>Hermosa Redondo @ SBR consolidated</b>	<b>9</b>	<b>\$ 53.11</b>	<b>\$ 54.26</b>	<b>\$ 1.15</b>	<b>2.2%</b>
East Los Angeles	10	\$ 65.53	\$ 69.67	\$ 4.14	6.3%
Kern River Valley	4	\$ 75.81	\$ 78.49	\$ 2.68	3.5%
Livermore	10	\$ 62.88	\$ 66.48	\$ 3.60	5.7%
Los Altos	13	\$ 87.67	\$ 89.56	\$ 1.89	2.2%
Los Angeles County Region - AV	10	\$ 69.69	\$ 59.72	\$ (9.97)	-14.3%
Los Angeles County Region - PV	15	\$ 106.48	\$ 109.12	\$ 2.64	2.5%
Marysville	8	\$ 47.63	\$ 49.76	\$ 2.13	4.5%
Salinas Valley Region	9	\$ 46.74	\$ 50.43	\$ 3.69	7.9%
Selma	13	\$ 42.83	\$ 40.55	\$ (2.28)	-5.3%
Stockton	9	\$ 52.11	\$ 56.87	\$ 4.76	9.1%
Travis	Flat	\$ 163,932.64	\$ 283,601.36	\$ 119,668.72	73.0%
Visalia	13	\$ 27.11	\$ 27.41	\$ 0.30	1.1%
Willows	10	\$ 64.49	\$ 65.85	\$ 1.36	2.1%
Westlake	14	\$ 85.76	\$ 85.51	\$ (0.25)	-0.3%



# Be Informed www.calwater.com



Quality. Service. Value.®

# Be Informed

## www.calwater.com



**About Cal Water**  
Company Information  
Latest News  
In the News  
Current Alerts  
Infrastructure Updates  
HomeServe  
For Suppliers

**Districts**  
District Information  
Find My District  
City, Community, and Water System List  
District Phone Numbers

**Customer Care**  
Your Account  
Pay Your Bill  
Payment Options  
Update Contact Info  
High Bills  
Customer Assistance Program (CAP)  
Locate a Payment Center  
Emergency Preparedness  
Office Closure Dates

**Conservation**  
Rebates  
Smart Landscape Tune-Up Program  
Conservation Kits  
H2O Challenge  
Latest Drought News  
Report Leaks and Waste  
Conservation Resources

**Water Quality**  
Water Quality Reports  
Contaminants in Detail  
Water Treatment and Disinfection  
Water Quality Testing Labs  
Backflow Prevention

**Community**  
Reliability Runs Deep  
In the Community  
Community Giving  
ESG Report  
College Scholarship Program

**Rates**  
Rates and Tariffs  
Advice Letters  
Operating Rules  
Preliminary Statements  
Infrastructure Improvement Plans  
Other Filings

**Help**  
Customer Care FAQs  
Conservation FAQs  
Water Quality FAQs  
Rates FAQs  
Online Account FAQs  
Video Library  
Contact Us

**Policies**  
Accessibility Statement  
Privacy Policy  
Terms of Use

**Corporate Web Site**  
Corporate Overview  
Investor Relations  
Stock Information  
Sustainability Policy  
Careers

**Join Us**  
Facebook  
Twitter  
Instagram  
YouTube  
RSS  
Video Library  
Site Map

Copyright © 1998–2022 California Water Service



# Be Informed www.calwater.com



Español | Contact Us | |     
[Forgot Username Or Password](#) [Create Account](#)

Quality. Service. Value.® [Districts](#) | [Customer Care](#) | [Conservation](#) | [Water Quality](#) | [In Your Community](#)

Apr 30, 2021 - Los Altos hard water [March 12, 2020 - CUSTOMER CENTER LOBBIES CL](#)

## Infrastructure Improvement Plans

Every three years, Cal Water submits an Infrastructure Improvement Plan to an independent state agency and separate state watchdog, the Office of Ratepayer Advocates, for review and approval. This process helps to ensure that we are able to continue providing a reliable supply of high-quality water for customers' everyday needs and sufficient resources for firefighters.

- [2021 Infrastructure Improvement Plan \(for 2022-2025\)](#)
- [2018 Infrastructure Improvement Plan \(for 2019-2021\)](#)
- [2016 Infrastructure Improvement Plan \(for 2016-2019\)](#)
- [2012 Infrastructure Improvement Plan \(for 2013-2016\)](#)

**About Cal Water**  
Company Information  
Latest News  
In the News  
Current Alerts  
Infrastructure Updates  
HomeServe  
For Suppliers

**Districts**  
District Information  
Find My District  
City, Community, and Water System List  
District Phone Numbers

**Customer Care**  
Your Account  
Pay Your Bill  
Payment Options  
Update Contact Info  
High Bills  
Customer Assistance Program (CAP)  
Locate a Payment Center  
Emergency Preparedness  
Office Closure Dates

**Conservation**  
Rebates  
Smart Landscape Tune-Up Program  
Conservation Kits  
H2O Challenge  
Latest Drought News  
Report Leaks and Waste  
Conservation Resources

**Water Quality**  
Water Quality Reports  
Contaminants In Detail  
Water Treatment and Disinfection  
Water Quality Testing Labs  
Backflow Prevention

**Community**  
Reliability Runs Deep  
In the Community  
Community Giving  
ESG Report  
College Scholarship Program

**Rates**  
Rates and Tariffs  
Advice Letters  
Operating Rules  
Preliminary Statements  
Infrastructure Improvement Plans  
Other Filings

**Help**  
Customer Care FAQs  
Conservation FAQs  
Water Quality FAQs  
Rates FAQs  
Online Account FAQs  
Video Library  
Contact Us

**Policies**  
Accessibility Statement  
Privacy Policy  
Terms of Use

**Corporate Web Site**  
Corporate Overview  
Investor Relations  
Stock Information  
Sustainability Policy  
Careers

**Join Us**  
 Facebook Twitter  
 Instagram YouTube  
 RSS  
 Video Library  
[Site Map](#)

Copyright © 1998-2022 California Water Service

# Be Informed

## www.calwater.com



**Rates**

- Rates and Tariffs
- Advice Letters
- Operating Rules
- Preliminary Statements
- Infrastructure Improvement Plans**
- Other Filings

### 2021 Infrastructure Improvement Plans for 2022-2025

Every three years, Cal Water submits an Infrastructure Improvement Plan for review and approval by an independent state agency, the California Public Utilities Commission (CPUC), and the state's consumer advocate, the Public Advocates Office. This process helps to ensure that we are able to continue providing a reliable supply of high-quality water for customers' everyday needs and sufficient resources for firefighters.

Our most recent Infrastructure Improvement Plan was submitted on July 1, 2021, kicking off a typically 18-month review process. While the infrastructure projects are scheduled for 2022-2025, new rates approved by the CPUC will not start until January 1, 2023.

#### District Information

- Antelope Valley IIP (Los Angeles County Region)
- Bakersfield IIP
- Bayshore IIP (Bay Area Region)
- Bear Gulch IIP
- Chico IIP
- Dixon IIP
- East Los Angeles IIP
- Kern River Valley IIP
- King City IIP (Salinas Valley Region)
- Livermore IIP
- Los Altos IIP
- Marysville IIP
- Oroville IIP
- Rancho Dominguez
  - Dominguez IIP
  - Hermosa-Redondo IIP
  - Palos Verdes IIP (Los Angeles County Region)
- Redwood Valley IIP (Bay Area Region)
  - Coast Springs
- Salinas IIP (Salinas Valley Region)
- Salma IIP
- Stockton IIP
- Vicella IIP
- Westlake IIP
- Willows IIP

#### Legal Documents

- 2021 IIP Application
- 2021 IIP Application Attachment A – Proposed Procedural Schedule
- 2021 IIP Application Attachment B – Financial Reports
- 2021 IIP Application Attachment C – Summary of Earnings
- 2021 IIP Application Attachment D – Proposed Customer Notices
- 2021 IIP Application Attachment E – Current Tariffs
- 2021 IIP Application Attachment F – Proposed Tariffs
- Bill Notifications

#### Public Participation Hearings

- Antelope Valley
- Bay Area Region (Bayshore and Redwood Valley)
- Bear Gulch
- Bakersfield
- Chico
- Coast Springs
- Dixon
- East Los Angeles
- Kern River Valley
- Los Altos
- Livermore
- Marysville
- Oroville
- Rancho Dominguez
  - Dominguez
  - Hermosa-Redondo
  - Palos Verdes
- Salma
- Stockton
- Salinas Valley Region (King City and Salinas)
- Travis
- Vicella
- Willows
- Westlake

# Be Informed

## www.calwater.com



**Rates**

- Rates and Tariffs
- Advice Letters
- Operating Rates
- Preliminary Statements
- Infrastructure Improvement Plans
- Other Filings

### 2021 Infrastructure Improvement Plan: Oroville

Every three years, Cal Water submits an Infrastructure Improvement Plan to an independent state agency and separate state watchdog, the California Public Advocates, for review and approval. This process helps to ensure that we are able to continue providing a reliable supply of safe, clean water for customers' everyday needs and sufficient resources for firefighters.

Our most recent Infrastructure Improvement Plan for years 2022-2024 was submitted on July 1, 2021, kicking off a typically 18-month review process. Final approval is expected near the end of 2022, with any associated rate changes not occurring until 2023-2025.

Cal Water has been part of the Oroville community since 1927, and our promise is to deliver quality, service, and value to our customers. On this page, you will find up-to-date information about our proposal for this service area.

**What's the Big Deal About Water Infrastructure?**

[Understanding Water Rates in California](#)

**Quality. Service. Value.®**

### Infrastructure Improvement Planning for Oroville

California Water Service (Cal Water) has prepared a multi-year Infrastructure Improvement Plan to ensure we are able to continue providing a reliable supply of safe, clean drinking water both now and for decades to come.

- Replace 2,900 Feet of Water Main**  
To prevent failure of aging and high-risk pipelines
- Pumps, Retrofitting Tanks, and Pressure Tank Replacements**  
To increase system reliability
- New Water Supplies**  
To ensure a consistent supply of safe, high-quality water
- Improve Treatment of Existing Supplies**  
To provide high-quality, safe water
- Security Enhancements**  
To protect water system infrastructure, employees, and customers

**Where each dollar goes**

For these important upgrades and costs to maintain and operate the system, under this proposal, the typical customer using 5,984 gallons of water per month would have an increase of 2 cents per day beginning in 2023, followed by an increase of 4 cents per day in 2024 and 5 cents per day in 2025.

- 45%**  
Capital Improvements
- 22%**  
Local Water Professionals (Utility Workers, etc.)
- 9%**  
Water Production
- 8%**  
Other Operations & Maintenance
- 15%**  
Contracted Services (Water Quality, Engineering, etc.)
- 1%**  
Conservation

For more information on the improvements in your district, contact us at (530) 533-4054 or email us at [infoORO@calwater.com](mailto:infoORO@calwater.com).

[Click for printable document PDF](#)





**For questions or more information**

**[www.calwater.com](http://www.calwater.com)**

**Quality. Service. Value.®**