



Kern River Valley District
7138 Lake Isabella Boulevard
Lake Isabella, CA 93240

<<Customer Name>>
<<Customer Address>>
<<Customer City, State>>
<<Customer Zipcode>>

Update for Cal Water customers on your water service



Quality. Service. Value.®

Understanding our Infrastructure Improvement Plan

At California Water Service, our highest priority is to provide safe, clean, reliable water. This requires a proactive commitment to infrastructure investment. The California Public Utilities Commission (CPUC) recently approved our 2024 Infrastructure Improvement Plan, which includes rate adjustments as well as \$17,338,994 in planned investments in our Kern River Valley community.

For more information, please visit calwater.com/iip or scan the QR code here.



Reliability Runs Deep

A few of the major improvements planned for Kern River Valley



Reliability

Replace and upgrade existing groundwater wells, and install corrosion control to maintain and extend useful lifespan of infrastructure



Safety

Improve water treatment processes to deliver safe, clean drinking water



Water supply

Install two new 30,000-gallon storage tanks and groundwater well

Your new CPUC-approved rates for safe, clean, reliable water

To promote affordability, while we still use a single quantity (or usage) rate, we are essentially moving to a three-tier quantity rate structure by increasing the Rate Support Fund (RSF) credit for lower usage amounts. The first tier of 4,488 gallons (6 Ccf) is most discounted, as that is the amount the state considers needed for health and safety. Tier 2 is 7-10 Ccf, and Tier 3 is 11+ Ccf; the credit decreases as the tiers increase. The Rate Support Fund credit is a subsidy provided to support customers in higher-cost districts and help offset the cost of service. The tables below illustrate the new billing structure.

Per month	Current	New
5/8" x 3/4" meter	\$57.93	\$62.62

New usage charge per month	Tariffed rate	RSF subsidy per Ccf	Billed rate per Ccf
Tier 1 (1-6 Ccf)	\$25.3411	\$20.0683	\$5.2728
Tier 2 (7-10 Ccf)	\$25.3411	\$17.4311	\$7.9100
Tier 3 (Over 10 Ccf)	\$25.3411	\$6.4737	\$18.8674

*Currently, Kern River Valley customers are billed \$5.50 per Ccf for usage of 1-10 Ccf. Usage above 10 Ccf is currently charged at \$23.5114.

How rates are set

Rate adjustments for 2026-2028 will fund important water infrastructure projects, such as new pipes, treatment facilities, pumps, fire hydrants, and more. Cal Water's rates are set by the CPUC with input from the public, so that rates reflect the current cost of operating and upgrading our water system. Any changes to customer bills as a result of our Infrastructure Improvement Plan are expected to take effect July 1, 2026. The average bill will increase 13 cents per day from current rates.*

Learn more at calwater.com/iip.

**Based on a residential customer with the most common meter size of 5/8" x 3/4" and using the median amount of 2,244 gallons (3 Ccf) of water per month. The standard bill breakdown does not include temporary surcharges or credits.*

Check out our programs to help you save on your water bill

Financial assistance programs

- PromisePay payment arrangements
- Low-income Customer Assistance Program discounts
- Payment extensions
- Alternative payment arrangements

Conservation rebates and programs

- Free Conservation Kit
- Smart Landscape Tune-Up Program
- Lawn-to-Garden rebate
- Toilet rebate
- Clothes washer rebate
- Smart irrigation controller rebate
- Sprinkler nozzle rebate



For most residential customers, water usage is calculated through three tiers, with pricing based on how much water you use. Water usage is measured in units called Ccf, or 100 cubic feet increments, or 748 gallons of water. To learn more about our rate structure and understanding your water bill, visit calwater.com/iip.