

CALIFORNIA WATER SERVICE COMPANY

1720 North First Street  
San Jose, CA 95112  
(408) 367-8200

Revised Cal. P.U.C. Sheet No. 12284-W  
Cancelling Cal. P.U.C. Sheet No. 10414-W

Rule No. 1

DEFINITIONS

General Terms:

**Business Day:** Monday through Friday, excluding federal or state holidays.

(N)

**Date of Presentation:** The date upon which a bill or notice is mailed or delivered by the utility to the customer of record.

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**Main Extension:** The extension of water distribution mains beyond existing facilities in accordance with the provisions of the rule applicable to main extensions filed as part of these tariff schedules.

**Public Utilities Commission:** In these rules the word "Commission" or words "Public Utilities Commission" shall be construed to mean the Public Utilities Commission of the State of California.

**Tariff Schedules or Tariff Schedule Book:** The entire body of effective rates, rentals, charges, rules, and sample forms collectively, as set forth herein.

**Tariff Sheet:** An individual sheet of the tariff schedule book.

**Utility:** The public utility named herein.

(L)

**Water Shutoff Protection Act:** Chapter 6 (commencing with Section 116900 and ending with Section 116926) of Part 12 of Division 104 of the Health and Safety Code.

(N)

(N)

Terms relating to recipient of service:

**Applicant:** The person, association, corporation or governmental agency applying for water service.

(N)

(L)

**Customer:** Any person, association, corporation, or governmental agency supplied or entitled to be supplied with water service. However, account information can only be discussed with the Customer of Record or their authorized representative.

**Customer of Record:** The person, association, corporation, or governmental agency who is obligated to pay the bill.

**Customer With Disabilities, or Customer With Medical Condition:** Any residential customer whose health or physical condition may qualify him/her for special consideration under Rule No. 11.B.1.e (Residential Health and Safety Exception) or 11.B.1.j (Third-Party Representation).

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(Continued)

(To be inserted by utility)	Issued By	(To be inserted by CPUC)
Advice Letter <u>2372</u>	<u>Greg A. Milleman</u>	Date Filed <u>01/24/2020</u>
Decision	<u>Vice President</u>	Effective <u>02/01/2020</u>
		Resolution _____

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1720 North First Street  
San Jose, CA 95112  
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Revised Cal. P.U.C. Sheet No. 12285-W  
Cancelling Cal. P.U.C. Sheet No. 2984-W

**Rule No. 1**

**DEFINITIONS**

**Occupant:** Any adult person demonstrably residing on premises actively served by the utility. However, account information can only be discussed with the Customer of Record or their authorized representative.

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**Older Adult Customer:** Any residential customer who is age 62 or over may qualify for special consideration under Rule No. 11.B.1.j (Third-Party Representation).

**Terms relating to location of service:**

**Premises:** The integral property or area, including improvements thereon, to which water service is, or is to be, provided.

**Service Address:** Address of the property to which water service is provided.

**Service Connection:** The point of connection of the customer’s piping or ditch with the meter, service pipe, or ditch owned by the utility.

**Service Pipe:** The connection between the utility’s mains and the service connection, including all of the pipe, fittings, and valves necessary to make the connection.

**Terms relating to type of service:**

**Metered Service:** Service for which the charges are computed on the basis of measured quantities of water.

**Flat Rate Service:** Service for which the charges are based upon the types and numbers of units served.

**Residential Service:** Water service to a residential connection that includes single family residences, multifamily residences, mobilehomes, including, but not limited to, mobilehomes in mobilehome parks, or farmworker housing.

**Business Service:** Provision of water for use in connection with commercial premises devoted primarily to operations for profit including offices, stores, markets, apartments, hotels, motels, automobile trailer parks or courts, service stations, and the like.

**Commercial Service:** Provision of water to residual premises or business premises.

**Industrial Service:** Provision of water to industrial premises where the water is used primarily in manufacturing or processing activities.

**Irrigation Service:** Provision of water for commercial agricultural, floricultural, or horticultural use and billed under distinct irrigation rates.

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