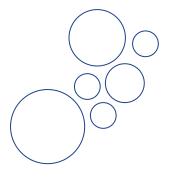


### **California Water Service**

# 2015 Urban Water Management Plan

**City of Hawthorne District** June 2016



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#### **List of Acronyms**

AB Assembly Bill AF Acre-Foot

**AMI** Advanced Metering Infrastructure

AMR Automatic Meter Reading

BCR Benefit-Cost Ratio

**BMP** Best Management Practice

**CEHTP** California Environmental Health Tracking Program

**CASGEM** California Statewide Groundwater Elevation Monitoring Program

CII Commercial, Industrial, Institutional, water use sectors
CIMIS California Irrigation Management Information System

**CPUC** California Public Utilities Commission

**CUWCC** California Urban Water Conservation Council

CVP Central Valley Project
CWC California Water Code

**DMMs** Demand Management Measures

**DOF** Department of Finance

**DWR** Department of Water Resources

**eARDWP** Electronic Annual Reports to the Drinking Water Program (SWRCB)

Reference Evapotranspiration
 GIS Geographic Information System
 GPCD Gallons per Capita per Day
 IOU Investor-Owned Utility

IRWM Integrated Regional Water Management
LAFCO Local Agency Formation Commission

MGD Million Gallons Per Day

MOU Memorandum of Understanding Regarding Urban Water Conservation

NOAA National Oceanic and Atmospheric Administration
NPDES National Pollutant Discharge Elimination System

**PWS** Public Water System

**RWQCB** Regional Water Quality Control Board

SB Senate Bill

SB X7-7 Senate Bill Seven of the Senate's Seventh Extraordinary Session of 2009

SGMA Sustainable Groundwater Management Act

**SWP** State Water Project

SWRCB State Water Resources Control Board
RUWMP Regional Urban Water Management Plan
USBR United States Bureau of Reclamation
UWMP Urban Water Management Plan

WARN Water/Wastewater Agency Response Network

WDR Waste Discharge Requirement
WRR Water Recycling Requirement
WSCP Water Shortage Contingency Plan

### **Chapter 1 Introduction and Overview**

This chapter discusses the importance and uses of this Urban Water Management Plan (UWMP), the relationship of this plan to the California Water Code (CWC), the relationship of this plan to other local and regional planning efforts, and how this plan is organized.

This chapter contains the following sections:

- 1.1 Background and Purpose
- 1.2 Urban Water Management Planning and the California Water Code
- 1.3 Relation to Other Planning Efforts
- 1.4 Plan Organization

#### 1.1 Background and Purpose

In 2011, the City of Hawthorne awarded a 15-year lease for the management of its municipal water system to California Water Service Company (Cal Water). The operation of the Hawthorne system has been integrated with Cal Water's neighboring Rancho Dominguez District. Cal Water is responsible for providing all water supply services to Hawthorne customers and will make all needed capital improvements to the system.

Cal Water is an investor-owned public utility supplying water service to 1.7 million Californians through 435,000 connections. Its 24 separate water systems serve 63 communities from Chico in the North to the Palos Verdes Peninsula in Southern California. California Water Service Group, Cal Water's parent company, is also serving water to communities in Washington, New Mexico and Hawaii. Rates and operations for districts located in California are regulated by the California Public Utilities Commission (CPUC). Rates are set separately for each of the systems. However, because the Hawthorne system is operated under contract and is not owned by Cal Water, it is not regulated by the CPUC. For the purposes of this Urban Water Management Plan the City of Hawthorne municipal water system will be referred to as the Hawthorne District, similar to other Cal Water service areas.

The UWMP is a foundational document and source of information about Hawthorne District's historical and projected water demands, water supplies, supply reliability and vulnerabilities, water shortage contingency planning, and demand management programs. Among other things, it is used as:

- A long-range planning document by Cal Water for water supply and system planning
- Source data on population, housing, water demands, water supplies, and capital improvement projects used in
  - Regional water resource management plans prepared by wholesale water suppliers and other regional planning authorities,
  - General Plans prepared by cities and counties,
  - Statewide and broad regional water resource plans prepared by the California Department of Water Resources (DWR), State Water Resources Control Board (State Board or Board), or other state agencies.

UWMPs are updated every five years. The last update was completed in 2010. This document is an update to the 2010 UWMP and carries forward information from that plan that remains current and is relevant to this plan. Although this plan is an update to the 2010 UWMP, it was developed to be a self-contained, stand-alone document and does not require readers to reference information contained in previous updates.

#### 1.2 Urban Water Management Planning and the California Water Code

The UWMP Act requires urban water suppliers to prepare an UWMP every five years and to file this plan with the DWR, the California State Library, and any city or county within which the supplier provides water supplies. All urban water suppliers, either publicly or privately owned, providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet annually are required to prepare an UWMP (CWC §10617).

The UWMP Act was enacted in 1983. Over the years it has been amended in response to water resource challenges and planning imperatives confronting California. A significant amendment was made in 2009 as a result of the governor's call for a statewide 20 percent reduction in urban water use by 2020. Colloquially known as 20x2020, the Water Conservation Act of 2009 (also referred to as SB X7-7) required urban retail water suppliers to establish water use targets for 2015 and 2020 that would result in statewide water savings of 20 percent by 2020. Beginning in 2016, urban retail water suppliers are required to comply with the water conservation requirements in SB X7-7 in order to be eligible for state water grants or loans. Chapter 5 of this plan contains the data and calculations used to determine compliance with these requirements.

The UWMP Act contains numerous other requirements that an UWMP must satisfy. Appendix A to this plan lists each of these requirements and where in the plan they are addressed.

#### 1.3 Relation to Other Planning Efforts

This plan provides information specific to water management and planning by the Hawthorne District. However, water management does not happen in isolation; there are other planning processes that integrate with the UWMP to accomplish urban planning. Some of these plans include city and county General Plans, Water Master Plans, Recycled Water Master Plans, integrated resource plans, Integrated Regional Water Management Plans, Groundwater Management Plans and others.

This plan is informed by and helps to inform these other planning efforts. In particular, this plan utilizes information contained in city and county General Plans and local and regional water resource plans to the extent data from these plans is applicable and available.

#### 1.4 Plan Organization

The organization of this Plan follows the same sequence as outlined in 2015 UWMP Guidebook.

Chapter 1 - Introduction and Overview

Chapter 2- Plan Preparation

Chapter 3 - System Description

Chapter 4 - System Water Use

Chapter 5- Baselines and Targets

Chapter 6 - System Supplies

Chapter 7— Water Supply Reliability

Chapter 8 – Water Shortage Contingency Planning

Chapter 9 — Demand Management Measures

Chapter 10 — Plan Adoption, Submittal, and Implementation

In addition to these ten chapters, this plan includes a number of appendices providing supporting documentation and supplemental information. Pursuant to CWC §10644(a)(2), this plan utilizes the standardized forms, tables, and displays developed by DWR for the reporting of water use and supply information required by the UWMP Act. This plan also includes other tables, figures, and maps, to augment the set developed by

DWR. The plan notes if a table, figure, or map is part of DWR's standardized set or supplemental to it.

# **Chapter 2 Plan Preparation**

This chapter discusses the type of UWMP Hawthorne District is preparing and includes information that will apply throughout the plan. Coordination and outreach during the development of the plan is also discussed.

This chapter includes the following sections:

- 2.1 Basis for Preparing a Plan
- 2.2 Regional Planning and Reporting
- 2.3 Units of Measure
- 2.4 Coordination and Outreach

#### 2.1 Basis for Preparing a Plan

Per CWC §10617, Hawthorne District is an urban water supplier providing water for municipal purposes to more than 3,000 customers or supplying more than 3,000 acrefeet of water annually. It is therefore obligated under CWC §10621(d) to update and submit its 2015 UWMP to DWR by July 1, 2016.

Hawthorne District is an urban retail water supplier, as defined by CWC §10608.12. Hawthorne District does not provide water at wholesale.

Hawthorne District operates the Public Water Systems (PWS) listed in Table 2-1. Public Water Systems are the systems that provide drinking water for human consumption and these systems are regulated by the State Water Resources Control Board (Board), Division of Drinking Water. The Board requires that water agencies report water usage and other information via the electronic Annual Reports to the Drinking Water Program (eARDWP). The information provided in this UWMP is consistent with the data reported in the eARDWP. PWS data reported to the Board is used by the state to determine whether or not a retail supplier has reached the threshold (3,000 or more connections or 3,000 acrefeet of water supplied) for submitting an UWMP.

|                               | Table 2-1: Public Water S | Systems                                       |   |
|-------------------------------|---------------------------|---|---|
| Public Water<br>System Number | Public Water System Name  | Number of<br>Municipal<br>Connections<br>2015 | Volume of Water<br>Supplied<br>2015<br>(AF) |
| 1910047                       | Hawthorne                 | 6,191   | 4,064                                       |
|                               | Total                     | 6,191   | 4,064                                       |

#### 2.2 Regional Planning

Regional planning can deliver mutually beneficial solutions to all agencies involved by reducing costs for the individual agency, assessing water resources at the appropriate geographic scale, and allowing for solutions that cross jurisdictional boundaries. Cal Water participates in regional water resources planning initiatives throughout California in the regions in which its 25 water districts are located. In the region in which the District is located, groundwater resources are overseen by the California Department of Water Resources (DWR), which serves as Water Master for the West Coast Basin Judgement. Groundwater resources are conjunctively managed with retail water suppliers, including Hawthorne District, by the Water Replenishment District of Southern California (WRDSC) which was created in 1959, largely out of cooperation between the West Coast Basin Water Association and the Central Basin Water Association, with the directive to facilitate artificial replenishment of groundwater as a means of eliminating overdraft and halting seawater intrusion. Regional imported water supplies are conjunctively managed by West Basin Municipal Water District and the Metropolitan Water District of Southern California. Cal Water coordinates its water resources planning with each of these entities.

#### 2.3 Individual or Regional Planning and Compliance

Urban water suppliers may elect to prepare individual or regional UWMPs (CWC §10620(d)(1)). Hawthorne District is preparing an individual UWMP.

Urban retail water suppliers may report on the requirements of SB X7-7 (2009 California Conservation Act) individually or as a member of a "Regional Alliance." As described in Chapter 5, Hawthorne District is a member of a Regional Alliance and this UWMP provides information on the District's progress towards meeting its SB X7-7 water conservation targets both as an individual urban retail water supplier and as a member of a Regional Alliance.

| Table 2-2: Plan Identification |                 |  |
|--------------------------------|-----------------|--|
| Ø                              | Individual UWMP |  |
|                                | Regional UWMP   |  |

Notes: Hawthorne District is a member of a Regional Alliance. Chapter 5 provides information on the District's progress towards meeting its water conservation targets under SB X7-7 both as an individual urban retail water supplier and as a member of its Regional Alliance.

#### 2.4 Fiscal or Calendar Year and Units of Measure

Annual volumes of water reported in this UWMP are measured in acre-feet (AF) and are reported on a calendar year basis. Water use and planning data reported in this UWMP for calendar year 2015 cover the full twelve months of the year, as required by the UWMP Guidelines. Table 2-3 summarizes the units of measure used throughout this UWMP.

| Table 2-3: Agency Identification |  |  |  |  |  |  |
|----------------------------------|--|--|--|--|--|--|
| Name of Agency                   | California Water Service: Hawthorne District |  |  |  |  |  |
| Select one or both               |  |  |  |  |  |  |
| ☐ Agency is a wholesaler         |  |  |  |  |  |  |
| Ø                                | Agency is a retailer                         |  |  |  |  |  |
| Fiscal or Calendar Year          |  |  |  |  |  |  |
| Ø                                | UWMP Tables Are in Calendar Years            |  |  |  |  |  |
|                                  | UWMP Tables Are in Fiscal Years              |  |  |  |  |  |
| Units of Measure                 |  |  |  |  |  |  |
| Ø                                | Acre Feet (AF)                               |  |  |  |  |  |
|                                  | Million Gallons (MG)                         |  |  |  |  |  |
|                                  | Hundred Cubic Feet (CCF)                     |  |  |  |  |  |

#### 2.5 Coordination and Outreach

Coordination with other water suppliers, cities, counties, and other community organizations in the region is an important part of preparing an UWMP (CWC §10620; CWC §10642). This section identifies the agencies and organizations Hawthorne District sought to coordinate with during preparation of this plan.

#### 2.5.1 Wholesale and Retail Coordination

Urban retail water suppliers relying on one or more wholesalers for water supply are required to provide these wholesalers with information regarding projected water supply

and demand. Hawthorne District provided information regarding projected water supply and demand to the wholesale water suppliers listed in Table 2-4.

#### Table 2-4: Retail: Water Supplier Information Exchange

Hawthorne District has informed the following wholesale supplier(s) of projected water use in accordance with CWC 10631.

Wholesale Water Supplier Name

West Basin Municipal Water District

#### 2.5.2 Coordination with Other Agencies and the Community

Hawthorne District coordinated with cities, counties, and other community organizations during preparation of this UWMP. Cal Water provided notice to these entities and the communities it serves 60 days prior to the public hearing it held on June 14, 2016, to present the draft of the UWMP, address questions, and receive comments. Cities and counties receiving the public hearing notification from Hawthorne District as required per CWC §10621 (b) are listed in Table 10-1 in Chapter 10 of this plan.

# **Chapter 3 System Description**

This chapter provides a description of Hawthorne District's water system and the service area, including climate, population, and demographics, to help in understanding various elements of water supply and demand.

This chapter includes the following sections:

- 3.1 Service Area General Description
- 3.2 Service Area Map(s)
- 3.3 Service Area Climate
- 3.4 Service Area Population and Demographics

#### 3.1 Service Area General Description

The Hawthorne District is located at the southwest corner of the Los Angeles coastal plain, approximately twenty miles from downtown Los Angeles. The general location of the District is shown in the Figure 3-1. The service area covers approximately three square miles, encompassing half of the area of City of Hawthorne. The system is bounded on the north by the Cities of Lennox and Inglewood, on the east and the west by areas of Los Angeles County and the City of Gardena, and on the south by the City of Lawndale. Major transportation links for the District include the San Diego Freeway (Interstate 405) and the Century Freeway (Interstate 105) that run to the west of the District and the north of the District, respectively. El Segundo and Hawthorne Boulevard intersect near the middle of the District. The Los Angeles International Airport (LAX) is less than four miles northwest of the District.

The District is built upon the alluvial deposits adjacent to the beaches of Santa Monica Bay. Major geologic features of the region include the Newport-Inglewood Fault system, which lies on the eastern boundary of the District. The Newport-Inglewood Fault has been identified as one of the most dangerous faults in the Los Angeles area. Major earthquakes occurring on this fault could disrupt water service to the area.

Cal Water has been operating the District through a leasing arrangement with the City of Hawthorne since 1996. Water served by the District comes from a combination of local groundwater and surface water purchased from West Basin MWD, which is imported from the Colorado River and the State Water Project. Recycled water is also used within the District. The District has six tanks, two raw-water tanks, four wells (one active and

three inactive), and 56 miles of mains delivering an average of 3.8 million gallons of water per day to more than 6,000 service connections.

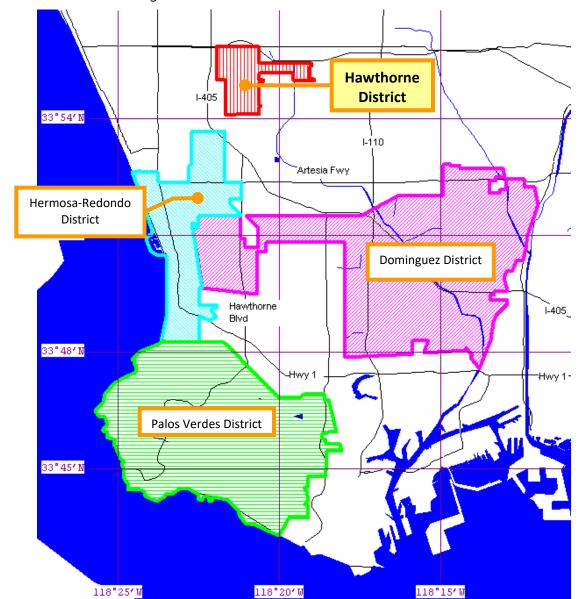


Figure 3-1. General Location of Hawthorne District

#### 3.2 Service Area Maps

A detailed service area map is provided in Appendix E. Figure 3-2 shows the District's service area boundaries.

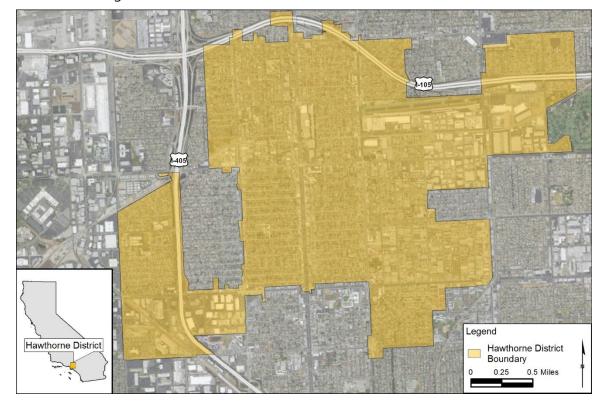


Figure 3-2. Hawthorne District Service Area Boundaries

#### 3.3 Service Area Climate

The climate for the Hawthorne District is a Mediterranean type coastal climate moderated by the Pacific Ocean and usually enjoys mild dry summers and moderately cool winters. The majority of precipitation falls during late autumn, winter, and spring. Figure 3-3 displays monthly averages for rainfall, reference evapotranspiration (ETo), and daily air temperature. Additional climate data is provided in Appendix F, worksheet 13. Rainfall and temperature data are obtained from the PRISM Climate Group. ETo values are from the California Irrigation Management Information System (CIMIS).

On average, the District receives 12 inches of rainfall, annually. ETo averages 50 inches, annually. Annual rainfall is 24 percent of ETo, on average. Nearly all irrigation requirements during the summer months are met with District water sources due to the lack of rainfall in the region. Annual rainfall in Hawthorne District also is highly variable, as shown in Figure 3-4, and has been below average in nine of the last ten years. Calendar

<sup>&</sup>lt;sup>1</sup> www.prism.oregonstate.edu.

<sup>&</sup>lt;sup>2</sup> CIMIS Zones Map, Zone 6.

year 2013 was the second driest year on record, receiving just 30 percent of average rainfall.



Figure 3-3. Average Monthly Temperature, Rainfall, and ETo

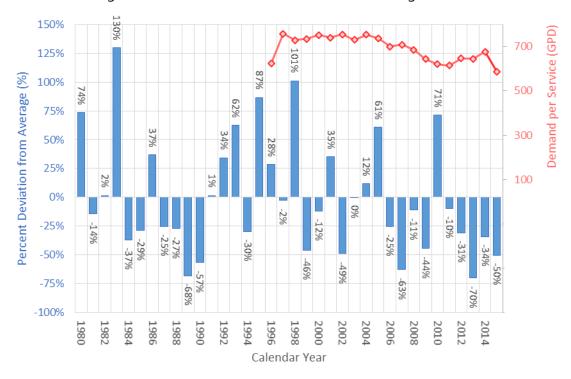


Figure 3-4. Annual Rainfall Deviation from Average

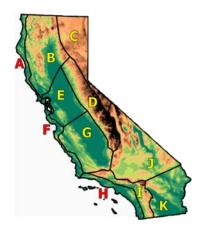
#### 3.3.1 Climate Change

Potential impacts of climate change on District water demands and supplies are discussed in Chapters 4 (System Water Use), 6 (System Supplies), and 7 (Water Supply Reliability Assessment). Here it is noted that climate change is expected to bring higher average temperatures and greater variability in weather, with the potential for more frequent and deeper droughts.

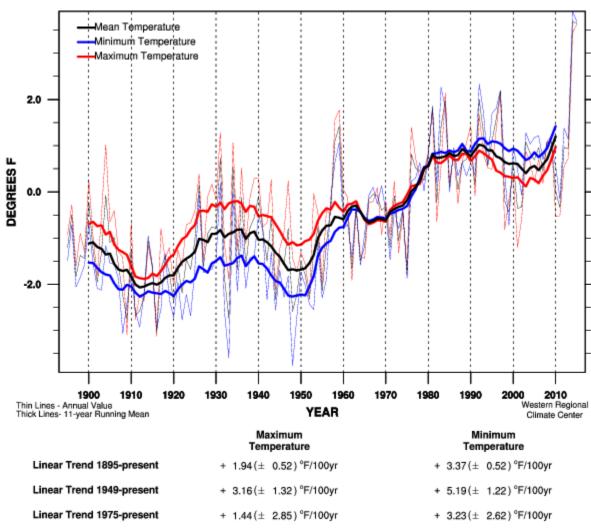
The National Climatic Data Center (NCDC) has established 11 climate regions within California. Each region is defined by unique characteristics, and is shown in Figure 3-5. The Hawthorne District is located in the South Coast Region (region H on the map). The South Coast Region has experienced a general warming trend in the last several decades, as shown in Figure 3-6. Since 1895, maximum and minimum temperatures have increased at a rate of 1.94 °F and 3.37 °F per 100 years, respectively. More recently, since 1975, maximum and minimum temperatures have increased at a rate of 1.44 °F and 3.23 °F per 100 years, respectively.

Figure 3-5. Climate Regions of California

- A. North Coast Region
- B. North Central Region
- C. Northeast Region
- D. Sierra Region
- E. Sacramento-Delta Region
- F. Central Coast Region
- G. San Joaquin Valley Region
- H. South Coast Region
- I. South Interior Region
- J. Mojave Desert Region
- K. Sonoran Desert Region







#### 3.4 Service Area Population and Demographics

Cal Water estimates the service area population was 44,504 in 2015. Service area population has been growing slowly at an annual rate of 0.22 percent for the past 15 years. Between the 2000 and 2010 Censuses, population declined slightly from 43,088 to 42,964. Between 2010 and 2015, positive population growth resumed at an average annual rate of 0.71 percent per year. Going forward, service area population is projected to increase at a rate of 0.22 percent annually through the 2040 planning horizon. This is based on the 15-20 year historical rate of growth in single- and multi-family housing units in the District.

To estimate current service area population, Cal Water uses MARPLOT and LandView 5 software to intersect District service area boundaries with Census Blocks from the 2000 and 2010 Censuses. This yields estimates of the number of housing units and population within each Census Block in the District for 2000 and 2010. From these data, Cal Water estimates the total population and the average number of persons per housing unit in the District. Cal Water applies the average number of persons per housing unit to the number of housing units served to calculate service area population in non-Census years.

Between the 2000 and 2010 Censuses, the average number of persons per household remained unchanged at 2.93. The projection of future population is based on this housing unit density. Projected service area population is given in Table 3-1.

| Table 3-1: Population - Current and Projected |        |        |        |        |        |        |  |
|---|--------|--------|--------|--------|--------|--------|--|
| Population                                    | 2015   | 2020   | 2025   | 2030   | 2035   | 2040   |  |
| Served  | 44,504 | 44,931 | 45,363 | 45,801 | 46,244 | 46,693 |  |

Cal Water's current population projection for Hawthorne District is compared in Figure 3-7 to the projection made in its 2010 UWMP and a forecast for City of Hawthorne published in the 2012 Southern California Association of Governments (SCAG) population projections. The SCAG forecast is scaled by a factor of 0.51, since the District serves approximately 51 percent of the City of Hawthorne's total area.

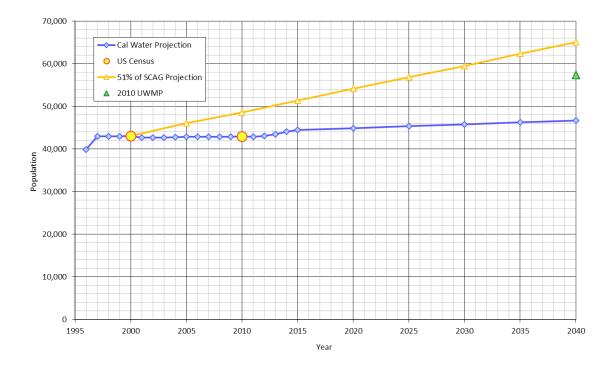


Figure 3-7. Population Projection Comparison

# **Chapter 4 System Water Use**

This chapter provides a description and quantifies the Hawthorne District's current water use and the projected uses through the year 2040. For purposes of the UWMP, the terms "water use" and "water demand" are used interchangeably.

This chapter is divided into the following subsections:

- 4.1 Recycled vs Potable and Raw Water Demand
- 4.2 Water Uses by Sector
- 4.3 Distribution System Water Losses
- 4.4 Estimating Future Water Savings
- 4.5 Water Use for Lower Income Households
- 4.6 Climate Change

#### 4.1 Recycled versus Potable and Raw Water Demand

This plan maintains a clear distinction between recycled, potable, and raw water uses and supplies. Recycled water is addressed comprehensively in Chapter 6, but a summary of recycled water demand is included in Table 4-3 of this chapter. The primary focus of this chapter is historical and projected potable and raw water uses in the district.

#### 4.2 Water Uses by Sector

#### 4.2.1 Historical Potable and Raw Water Uses

Actual water use in 2015 by customer category is shown in Table 4-1. Total system demand in 2015 was 4,064 AF, of which 1,354 AF was indirect potable reuse (IPR) associated with groundwater recharge. Customer demands met with IPR are excluded from Table 4-1 to conform to DWR reporting requirements.

District water use in 2015 was strongly affected by the Drought Emergency Regulation adopted by the State Water Resources Control Board in May of 2015 (SWRCB Resolution No. 2015-0032). Among other things, the Drought Emergency Regulation mandated urban retail water suppliers reduce potable water use between June of 2015 and February of 2016 by percentage amounts specified by the State Water Resources Control Board.

The Hawthorne District was ordered to reduce potable water use by 16 percent over this period relative to use over the same period in 2013. Between June and December 2015, water use in Hawthorne was 9.6 percent less than water use over the same period in 2013.

| Table 4-1: Retail: Demands for Potable and Raw Water- Actual                         |                                      |                |  |  |  |
|--|--------------------------------------|----------------|--|--|--|
| Use Type   | 2015 Actual                          |                |  |  |  |
|  | Level of Treatment<br>When Delivered | Volume<br>(AF) |  |  |  |
| Single Family  | Drinking Water                       | 1,133          |  |  |  |
| Multi-Family   | Drinking Water                       | 940            |  |  |  |
| Commercial   | Drinking Water                       | 393            |  |  |  |
| Industrial   | Drinking Water                       | 9              |  |  |  |
| Institutional/Governmental   | Drinking Water                       | 49             |  |  |  |
| Other  | Drinking Water                       | 1              |  |  |  |
| Losses   | Drinking Water                       | 185            |  |  |  |
| Total 2,710  |                                      |                |  |  |  |
| NOTES: Volume of notable demands are net of IPR for groundwater recharge reported in |                                      |                |  |  |  |

**NOTES:** Volume of potable demands are net of IPR for groundwater recharge reported in Table 6-4.

Residential customers account for approximately 75 percent of services and 76 percent of water use in the District, most of which is associated with single-family water use. Figure 4-1 shows the distribution of services in 2015. Figure 4-2 shows historical water sales by customer category.<sup>3</sup>

<sup>&</sup>lt;sup>3</sup> 2015 demands shown in Figure 4-2 include IPR for groundwater recharge. IPR for groundwater recharge is excluded from Table 4-1 to conform to DWR reporting requirements.

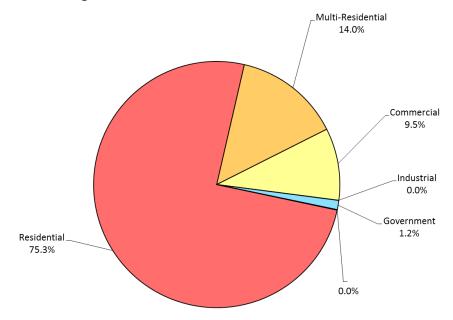
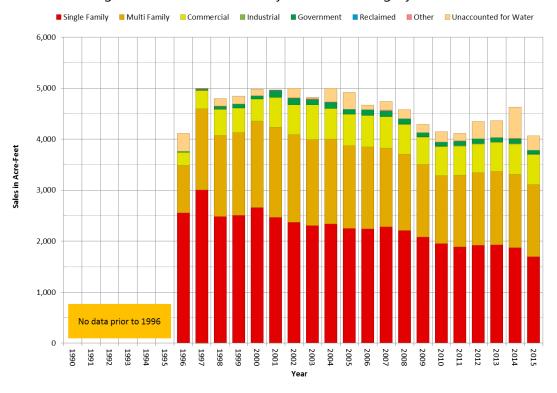


Figure 4-1. Distribution of Services in 2015





#### 4.2.2 Projected Potable and Raw Water Uses

Projected water demands by customer category through 2040 are shown in Tables 4-2. As in Table 4-1, demands in Table 4-2 are net of IPR to conform to DWR reporting requirements. Future demands are estimated as the product of future services and expected water use per service. Future services are based on historical growth rates in the District. Single-family residential services are projected forward using the historical growth rate for the last 15 years while multi-family services are projected using the 20-year historical growth rate. Commercial and institutional services are projected forward using the historical growth rate for the past 10 and 20 years, respectively. The forecast assumes no change in the number of industrial services. The projected average annual growth rate in services across all customer categories is approximately 0.1 percent. Historical and projected services are shown in Figure 4-3.

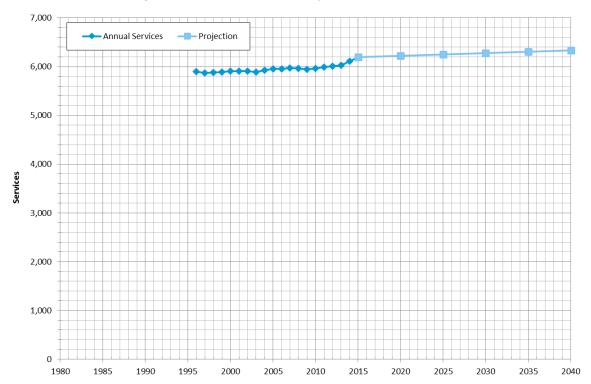


Figure 4-3. Historical and Projected Services

Expected water use per service, shown in Figure 4-4, is based on weather-normalized historical use, adjusted for future expected water savings from plumbing codes and District conservation programs. Weather normalization of historical use was done econometrically using the California Urban Water Conservation Council GPCD Weather Normalization Methodology. Expected water savings from plumbing codes are presented in Section 4.4. Expected water savings from District conservation programs and projected

compliance with the District's SB X7-7 2020 per capita water use target are discussed in Chapter 9. The projected trend in average use per service shown in Figure 4-4 does not account for possible effects of climate change on future demand. The potential effects of climate change on demand are discussed in Section 4.6.

Projected water uses in Table 4-2 and Figure 4-4 are predicated on unrestricted demands under normal weather conditions. Demands are assumed to partially rebound by 2020 from 2015 levels on the assumption that the State Water Resources Control Board's mandatory water use reductions end by October 2016, as currently scheduled. The difference between actual and projected demands in 2020 will critically depend on the accuracy of this assumption. If the Emergency Drought Regulations are continued beyond October 2016, then the likelihood of actual demands being less than projected demands in 2020 would be significantly increased.

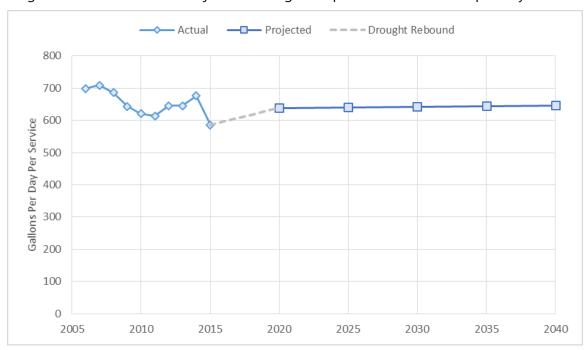


Figure 4-4. Historical and Projected Average Use per Service in Gallons per Day

| Table 4-2: Retail: Demands for Potable and Raw Water - Projected |                          |       |       |       |       |  |  |
|--|--------------------------|-------|-------|-------|-------|--|--|
| Hee Time   | Projected Water Use (AF) |       |       |       |       |  |  |
| Use Type   | 2020                     | 2025  | 2030  | 2035  | 2040  |  |  |
| Single Family  | 1,404                    | 1,411 | 1,418 | 1,426 | 1,433 |  |  |
| Multi-Family   | 1,051                    | 1,068 | 1,086 | 1,103 | 1,121 |  |  |
| Commercial   | 400                      | 407   | 414   | 421   | 428   |  |  |
| Industrial   | 4                        | 4     | 4     | 4     | 4     |  |  |
| Institutional/Governmental                                       | 65                       | 66    | 67    | 68    | 69    |  |  |
| Other  | 3                        | 3     | 3     | 4     | 4     |  |  |
| Losses   | 168                      | 169   | 170   | 172   | 173   |  |  |
| Total 3,095 3,129 3,163 3,197 3,232                              |                          |       |       |       |       |  |  |

**NOTES:** Volume of potable demands are net of IPR for groundwater recharge reported in Table 6-4.

#### 4.2.3 Total Water Demand Including Recycled Water

Total water demands, including recycled water uses, are shown in Table 4-3. Current and projected recycled water use is discussed in Chapter 6, Section 6.5.

| Table 4-3: Retail: Total Water Demands        |       |       |       |       |       |       |  |
|---|-------|-------|-------|-------|-------|-------|--|
|   | 2025  | 2030  | 2035  | 2040  |       |       |  |
| Potable and Raw Water From Tables 4-1 and 4-2 | 2,710 | 3,095 | 3,129 | 3,163 | 3,197 | 3,232 |  |
| Recycled Water Demand<br>From Table 6-4       | 1,453 | 1,504 | 1,504 | 1,504 | 1,554 | 1,554 |  |
| Total Water Demand                            | 4,163 | 4,599 | 4,633 | 4,667 | 4,751 | 4,786 |  |

**NOTES**: Volume of potable demands are net of IPR for groundwater recharge reported in Table 6-4.

#### 4.3 Distribution System Water Losses

For the 2015 UWMP, urban retail water suppliers are required to quantify distribution system water losses for the most recent 12-month period available. For the Hawthorne District, this period is January 1 to December 31 2014. System water loss was calculated using the DWR Water Audit Method, as described in Appendix L of the UWMP Guidelines. Distribution system water loss is reported in Table 4-4. The DWR Water Audit Method calculates two types of water losses: (1) apparent losses and (2) real losses. Apparent

losses include unauthorized consumption, metering errors, and data errors. Apparent losses represent unauthorized or unrecorded water delivered to customers. Real losses include distribution system discharges, spills, and leaks of water. Real losses represent a physical loss of water to the system. Table 4-4 reports combined apparent and real distribution system water loss. A copy of the completed water balance worksheet for the Hawthorne District is provided in Appendix L. Actions the Hawthorne District is taking to reduce real and apparent distribution system water losses are discussed in Chapter 9.

Table 4-4: Retail: Water Loss Summary Most Recent 12 Month Period Available

Reporting Period Start Date

Volume of Water Loss\*

01/2014

556

\*Taken from the field "Water Losses" (a combination of apparent losses and real losses) from the AWWA worksheet.

#### 4.4 Estimating Future Water Savings

The projections of future water use in Table 4-2 incorporate expected water savings from plumbing codes and appliance standards for residential and commercial toilets, urinals, clothes washers, dishwashers, and showerheads. These savings are commonly referred to as passive water savings to differentiate them from water savings resulting from water supplier conservation programs, which are termed active water savings. Active water savings resulting from the Hawthorne District's implementation of demand management measures are discussed in Chapter 9 of this plan. The estimates of passive water savings presented in this chapter were developed with the Alliance for Water Efficiency's Water Conservation Tracking Tool using data on the vintage, number, and water using characteristics of residences and businesses within Hawthorne District's service area.

Confirmation that the water use projections contained in this plan incorporate projected future water savings from plumbing codes and appliance standards is provided in Table 4-5. The estimated volume of future water savings from plumbing codes and standards is summarized in Table 4-6.

| Table 4-5: Retail Only: Inclusion in Water Use Projections  |  |  |  |  |  |
|---|--|--|--|--|--|
| Future Water Savings Included Y/N Yes   |  |  |  |  |  |
| If "Yes" to above, state the section or page number where citations of the codes, ordinances, etc utilized in demand projections are found. | Location in UWMP: Section 4.4 of Chapter 4 |  |  |  |  |
| Lower Income Residential Demands Included   | Yes  |  |  |  |  |

| Table 4-6: Retail Only: Future Passive Savings |      |      |      |      |      |      |  |
|--|------|------|------|------|------|------|--|
|  | 2015 | 2020 | 2025 | 2030 | 2035 | 2040 |  |
| Passive<br>Savings<br>(AF)                     | 5    | 103  | 182  | 245  | 336  | 366  |  |

The following codes and standards form the basis for the estimated volume of future passive water savings:

- AB 715, enacted in 2007, requires that any toilet or urinal sold or installed in California on or after January 1, 2014 cannot have a flush rating exceeding 1.28 and 0.5 gallons per flush, respectively. AB 715 superseded the state's previous standards for toilet and urinal water use set in 1991 of 1.6 and 1.0 gallons per flush, respectively. On April 8, 2015, in response to the Governor's Emergency Drought Response Executive Order (EO B-29-15), the California Energy Commission approved new standards for urinals requiring that they not consume more than 0.125 gallons per flush, 75% less than the standard set by AB 715.
- Water use standards for residential and commercial clothes washers and dishwashers are established by the U.S. Department of Energy through its authority under the federal Energy Policy and Conservation Act. Water use efficiency is summarized by the water factor for the appliance which measures the gallons of water used per cycle per cubic foot of capacity. A typical top-loading residential clothes washer manufactured in the 1990s had a water factor of around 12. In 2015, the allowable water factor for top- and front-loading residential clothes was reduced to 8.4 and 4.7, respectively. In 2018, water factor standard for top-loading residential clothes washers will be reduced to 6.5. In 2010 the allowable water factor for top- and front-loading commercial clothes washers was reduced to 8.5 and 5.5, respectively. The maximum water factor for Energy Star compliant top- and front-loading washers is 3.7 and 4.3, respectively. EPA estimates that Energy Star washers comprised at least 60 percent of the residential market and 30 percent of the commercial market in 2011.4 An Energy Star compliant washer uses about two-thirds less water per cycle than washers manufactured in the 1990s. Federal dishwasher water use efficiency standards were last updated in 2013. The maximum water use for standard and compact sized dishwashers is 5.0 and 3.5 gallons per cycle, respectively.
- New construction and renovations in California are now subject to CalGreen Code requirements. CalGreen includes prescriptive indoor provisions for maximum water consumption of plumbing fixtures and fittings in new and renovated properties.

<sup>&</sup>lt;sup>4</sup> EPA Energy Star Unit Shipment and Market Penetration Report Calendar Year 2011 Summary.

CalGreen also allows for an optional performance path to compliance, which requires an overall aggregate 20% reduction in indoor water use from a calculated baseline using a set of worksheets provided with the CalGreen guidelines.

- SB 407, enacted in 2009, mandates that all buildings in California come up to current State plumbing fixture standards within this decade. This law establishes requirements that residential and commercial property built and available for use on or before January 1, 1994 replace plumbing fixtures that are not water conserving, defined as "noncompliant plumbing fixtures" as follows:
  - o any toilet manufactured to use more than 1.6 gallons of water per flush;
  - any urinal manufactured to use more than one gallon of water per flush;
  - any showerhead manufactured to have a flow capacity of more than 2.5 gallons of water per minute; and
  - o any interior faucet that emits more than 2.2 gallons of water per minute.

For single-family residential property, the compliance date is January 1, 2017. For multi-family and commercial property, it is January 1, 2019. In advance of these dates, the law requires effective January 1, 2014 for building alterations and improvements to all residential and commercial property that water-conserving plumbing fixtures replace all noncompliant plumbing fixtures as a condition for issuance of a certificate of final completion and occupancy or final permit approval by the local building department.

SB 407 also requires effective January 1, 2017 that a seller or transferor of single-family residential property disclose to the purchaser or transferee, in writing, the specified requirements for replacing plumbing fixtures and whether the real property includes noncompliant plumbing. Similar disclosure requirements go into effect for multi-family and commercial transactions January 1, 2019. SB 837, passed in 2011, reinforces the disclosure requirement by amending the statutorily required transfer disclosure statement to include disclosure about whether the property is in compliance with SB 407 requirements. If enforced, these two laws will require retrofit of non-compliant plumbing fixtures upon resale or major remodeling for single-family residential properties effective January 1, 2017 and for multi-family and commercial properties effective January 1, 2019.

California has also adopted regulations governing the future use of landscape water use.

 The California Water Commission approved the State's updated Model Water Efficient Landscape Ordinance (MWELO) on July 15, 2015. The updated MWELO supersedes the State's MWELO developed pursuant to AB 1881. Local agencies have until December 1, 2015 to adopt the MWELO or to adopt a Local Ordinance which must be at least as effective in conserving water as MWELO. Local agencies working

together to develop a Regional Ordinance have until February 1, 2016 to adopt. The size of landscapes subject to MWELO has been lowered from 2500 sq. ft. to 500 sq. ft. The size threshold applies to residential, commercial, industrial and institutional projects that require a permit, plan check or design review. Additionally, the maximum applied water allowance (MAWA) has been lowered from 70% of the reference evapotranspiration (ETo) to 55% for residential landscape projects, and to 45% of ETo for non-residential projects. This water allowance reduces the landscape area that can be planted with high water use plants such as cool season turf. For typical residential projects, the reduction in the MAWA reduces the percentage of landscape area that can be planted to high water use plants from 33% to 25%. In typical non-residential landscapes, the reduction in MAWA limits the planting of high water use plants to special landscape areas. The revised MWELO allows the irrigation efficiency to be entered for each area of the landscape. The site-wide irrigation efficiency of the previous ordinance (2010) was 0.71; for the purposes of estimating total water use, the revised MWELO defines the irrigation efficiency (IE) of drip irrigation as 0.81 and overhead irrigation and other technologies must meet a minimum IE of 0.75.

 CalGreen requires that automatic irrigation system controllers for new landscaping provided by a builder and installed at the time of final inspection must be weather- or soil moisture-based controllers that automatically adjust irrigation in response to changes in plant water needs as weather or soil conditions change.

The estimates of future water savings in Table 4-6 do not include potential landscape water savings from implementation of MWELO or CalGreen because estimating these savings required data that was not available to the District at the time this plan was prepared, including data on existing and future landscape areas, plant materials, irrigation equipment, and probable enforcement of and compliance with the landscape design and irrigation equipment requirements.

### 4.5 Water Use for Lower Income Households

California Senate Bill No. 1087 (SB 1087), Chapter 727, was passed in 2005 and amended Government Code Section 65589.7 and Water Code Section 10631.1. SB 1087 requires local governments to provide a copy of their adopted housing element to water and sewer providers. In addition, it requires water providers to grant priority for service allocations to proposed developments that include housing units for lower income families and workers. Subsequent revisions to the UWMP Act require water providers to develop water demand projections for lower income single and multi-family households.

Cal Water does not maintain records of the income level of its customers and does not discriminate in terms of supplying water to any development. Cal Water is required to

serve any development that occurs within its service area, regardless of the income level of the future residents. It is ultimately the City's or County's responsibility to approve or not approve developments within the service area.

As a benefit to its customers, Cal Water offers a Low Income Rate Assistance Program (LIRA) in all of its service districts. Under the LIRA Program lower income customers that qualify are able to receive a discount on their monthly bills.

For the purposes of estimating projected demand of lower income households, Cal Water used the General Plan Housing Elements from the City of Hawthorne to estimate the average percentage of households in the service area that qualify as lower income. Based on these data, 51 percent of total households are classified as lower income. Lower income households are defined as households with income that is less than or equal to 80 percent of the median income for the area. Projected residential water demand for lower income households is shown in Table 4-7. These demands are incorporated into the service area demand projection given in Table 4-2.

|                | Table 4-7. F     | Residential D | emand of L | ower Incom | e Household | ls    |
|----------------|------------------|---------------|------------|------------|-------------|-------|
|                | 2015<br>(actual) | 2020          | 2025       | 2030       | 2035        | 2040  |
| Demand<br>(AF) | 1,586            | 1,800         | 1,812      | 1,824      | 1,836       | 1,848 |

# 4.6 Climate Change

A hotter and dryer climate is expected to increase demand for outdoor water use. Cal Water has econometrically estimated the sensitivity of class-level water demand to deviations in precipitation and temperature from their long-term averages using historical data on monthly water sales and weather for the District. The weather effect is measured as predicted sales conditional on observed weather versus predicted sales conditional on long-term average weather. The predicted weather effect is then summed on an annual basis and expressed as a percentage of annual weather-normalized sales. An estimate of the variance in annual water sales caused by departures in precipitation and temperature from their long term averages was developed for each customer class. The variance estimates of class-level water sales were weighted and summed across classes for an aggregate district-level estimate of the standard deviation of water demand induced by variation in precipitation and temperature. The standard deviation in District

<sup>&</sup>lt;sup>5</sup> City of Hawthorne 2008-2014 Housing Element, Table 7. Accessed from http://static1.squarespace.com/static/52ec83cee4b032691e28b3ce/t/55368be4e4b0772d3a6a26db/142 9638116641/HE+FINAL+DRAFT.pdf

<sup>&</sup>lt;sup>6</sup> A&N Technical Services, Inc., Cal Water Long Term Water Demand Forecast Model, December 2014.

demand due to weather variability is 1.8 percent. The maximum deviation, based on historical weather data, is 2.9 percent.

A selection of climate change scenarios for 2040 for the Southwest United States contained in the Regional Climate Trends and Scenarios for the U.S. National Climate Assessment, Part 5, is shown in Table 4-8, along with the expected effect on District water demand.<sup>7</sup> Based on the scenarios in the table, temperature increases by 2040 associated with climate change imply a 2 to 3 percent increase in demand relative to weathernormalized demand. This expected effect is solely due to predicted changes in temperature. While the climate change scenarios also include predicted changes in the pattern and amount of precipitation, this has not been included in Cal Water's demand modeling at this time due to the large uncertainty associated with these estimates.<sup>8</sup>

The predicted effect of climate change on demand is based on current patterns of outdoor water use. It does not account for changes households and businesses may make in the way they use water in the future given a warming climate. For example, social norms and economic incentives regarding the type and extent of residential and non-residential landscaping may change over time which could lead to outdoor water use having a lower share of total demand compared to what is currently observed. In this case, the predicted effect of climate change would be offset to some extent by changes in the way households and businesses use water.

|                     | Table 4-8. Cli        | mate Change E         | ffect on Demand                      |                     |
|---------------------|-----------------------|-----------------------|--------------------------------------|---------------------|
| Climate<br>Scenario | Year 2040<br>degree C | Year 2040<br>degree F | % Change from<br>mean<br>Temperature | Effect on<br>Demand |
| B1                  | 1.4                   | 2.5                   | 3.4%                                 | 2.0%                |
| A1B                 | 1.6                   | 2.9                   | 3.9%                                 | 2.3%                |
| A2                  | 1.5                   | 2.7                   | 3.7%                                 | 2.1%                |
| 80%ile              | 2.0                   | 3.6                   | 4.9%                                 | 2.8%                |

<sup>&</sup>lt;sup>7</sup> Kunkel, K.E, L.E. Stevens, S.E. Stevens, L. Sun, E. Janssen, D. Wuebbles, K.T. Redmond, and J.G. Dobson, 2013: Regional Climate Trends and Scenarios for the U.S. National Climate Assessment. Part 5. Climate of the Southwest U.S., NOAA Technical Report NESDIS 142-5.

<sup>&</sup>lt;sup>8</sup> Ibid. A discussion and depiction of the uncertainty around the precipitation forecasts is found on pages 55-56, Table 7, and Figure 27 of the cited report.

# **Chapter 5 Baselines and Targets**

With the adoption of the Water Conservation Act of 2009, also known as SB X7-7, the state is required to reduce urban water use by 20 percent by the year 2020. Each urban retail water supplier must determine baseline per capita water use during their baseline period and also target water use for the years 2015 and 2020 in order to help the state achieve the 20 percent reduction.

SB X7-7 defines an urban retail water supplier as "a water supplier, either publicly or privately owned, that directly provides potable municipal water to more than 3,000 end users or that supplies more than 3,000 acre-feet of potable water annually at retail for municipal purposes." (CWC 10608.12) As shown in Chapter 2, the Hawthorne District meets both of these thresholds.

In this Chapter, the Hawthorne District demonstrates compliance with its per capita water use target for the year 2015. This will also demonstrate whether or not the City is currently on track to achieve its 2020 target. Compliance will be verified by DWR's review of the SB X7-7 Verification Tables submitted with this plan. These tables are included with this plan in Appendix I.

This chapter includes the following sections:

- 5.1 Wholesale Agencies
- 5.2 Updating Calculations from 2010 UWMP
- 5.3 Baseline Periods
- 5.4 Service Area Population
- 5.5 Gross Water Use
- 5.6 Baseline Daily per Capita Water Use
- 5.7 2015 and 2020 Targets
- 5.8 2015 Compliance Daily per Capita Water Use
- 5.9 Regional Alliance

## 5.1 Wholesale Agencies

Wholesale water suppliers are not required to establish and meet baseline and targets for daily per capita water use. However, they can provide important support to their retail water suppliers through adopted policies and programs to encourage demand reduction in their service area. Wholesale water suppliers can also participate in a Regional Alliance established to meet the region's daily per capita water use targets.

The Hawthorne District coordinated its demand reduction policies and programs with the wholesale water suppliers listed in Table 2-4.

# 5.2 Updating Calculations from 2010 UWMP

The City reported base period population and water use, selected the 2020 target method, and calculated its 2020 water use target in its 2010 UWMP. SB X7-7 allows the City to update these estimates, change the target methodology, and revise its 2020 urban water use target in its 2015 UWMP (CWC 10608.20).

Per the UWMP Guideline requirements, Cal Water has updated City population estimates to incorporate information from the 2010 Census that was not available at the time the 2010 UWMP was prepared. It has not changed the base period or methodology upon which the City's 2020 urban water use target is based. The updated population estimates differ from the estimates in the 2010 plan by zero to ten percent. A comparison between the two sets of population estimates is provided in Appendix I.

#### 5.3 Baseline Periods

Under SB X7-7 urban retail water suppliers must establish two baseline periods for historical water use and population in the City. The first of these is either a 10- or 15-year continuous period ending between 2004 and 2010. The second is a 5-year continuous period ending between 2007 and 2010. The 10-15 year period is used to establish the 2020 water use target under Method 1 (CWC 10608.20). The 5-year period is used to confirm that the selected 2020 target meets SB X7-7's minimum water use reduction requirements (CWC 10608.22). The baseline periods the City is using are summarized in SB X7-7 Table 1.

|                 | SB X7-7 Table 1: Baseline Period Ranges              |       |           |
|-----------------|--|-------|-----------|
| Baseline        | Parameter  | Value | Units     |
|                 | 2008 total water deliveries                          | 4,685 | Acre Feet |
|                 | 2008 total volume of delivered recycled water        | 103   | Acre Feet |
| 10- to 15-year  | 2008 recycled water as a percent of total deliveries | 2.19% | percent   |
| baseline period | Number of years in baseline period <sup>1</sup>      | 10    | years     |
|                 | Year beginning baseline period range                 | 1997  |           |
|                 | Year ending baseline period range <sup>2</sup>       | 2006  |           |
| _               | Number of years in baseline period                   | 5     | years     |
| 5-year          | Year beginning baseline period range                 | 2003  |           |
| baseline period | Year ending baseline period range <sup>3</sup>       | 2007  |           |

<sup>&</sup>lt;sup>1</sup>If the 2008 recycled water percent is less than 10 percent, then the first baseline period is a continuous 10-year period. If the amount of recycled water delivered in 2008 is 10 percent or greater, the first baseline period is a continuous 10- to 15-year period.

#### 5.3.1 Determination of the 10-15 Year Baseline Period

The 10-15 year baseline period must be a continuous period ending between 2004 and 2010. It can be up to 15 years in length if recycled water comprised 10 percent or more of the retail urban water supplier's 2008 deliveries. Otherwise, the baseline period is set to 10 years.

Recycled water deliveries were below the 10 percent threshold in 2008. Therefore the Hawthorne District is using a 10-year baseline period commencing January 1, 1997 and running through December 31, 2006. The 10-year baseline period is unchanged from the 2010 UWMP.

#### 5.3.2 Determination of the 5-Year Baseline

The 5-year baseline period must be a continuous period ending between 2007 and 2010. The Hawthorne District's 5-year baseline period commences January 1, 2003 and runs through December 31, 2007. The 5-year baseline period is unchanged from the 2010 UWMP.

# 5.4 Service Area Population

As noted above, Cal Water has updated the baseline period population estimates to incorporate information from the 2010 Census that was not available at the time the 2010

<sup>&</sup>lt;sup>2</sup>The ending year must be between December 31, 2004 and December 31, 2010.

<sup>&</sup>lt;sup>3</sup>The ending year must be between December 31, 2007 and December 31, 2010.

UWMP was prepared. Updating resulted in a small change in the original population estimates.

Urban retail water suppliers must estimate their service area population in a manner that is consistent with DWR requirements. For water suppliers whose boundaries correspond by 95 percent or more with a city or census designated place, population estimates prepared by the Department of Finance may be used. Where this is not the case, water suppliers may use the DWR Population Tool or estimate their population using other methods, provided these methods comply with Methodology 2 – Service Area Population – of DWR's Methodologies for Calculating Baseline and Compliance Urban Per Capita Water Use.

Cal Water uses a population estimation methodology based on overlaying Census Block data from the 2000 and 2010 Censuses with the City's service area. LandView 5 and MARPLOT software are used with these data to estimate population per dwelling unit for 2000 and 2010. The per dwelling unit population estimates are then combined with Cal Water data on number of dwelling units served to estimate service area population for non-Census years.

Cal Water also estimated service area population using DWR's Population Tool. The estimates prepared using Cal Water's methodology and DWR's Population Tool differed by less than one percent. A comparison of the estimates generated by the two approaches is provided in Appendix I. Cal Water is electing to use the population estimates produced by its methodology in order to maintain consistency with population projections it has prepared in other planning documents and reports.

The population methodology and estimates used to calculate baseline and 2015 daily per capita water use are summarized in SB X7-7 Tables 2 and 3.

|          | SB X7-7 Table 2: Method for Population Estimates   |
|----------|--|
|          | Method Used to Determine Population (may check more than one)  |
|          | <b>1. Department of Finance</b> (DOF)  Table E-8 (1990 - 2000) and (2000-2010) and  DOF Table E-5 (2011 - 2015) when available |
|          | 2. DWR Population Tool   |
| <b>V</b> | 3. Other DWR recommends pre-review   |

| SE      | X7-7 Table 3: Serv | rice Area Population |
|---------|--------------------|----------------------|
| Year    |                    | Population           |
|         | 10 to 15 Year Bas  | eline Population     |
| Year 1  | 1997               | 42,980               |
| Year 2  | 1998               | 42,964               |
| Year 3  | 1999               | 43,012               |
| Year 4  | 2000               | 43,088               |
| Year 5  | 2001               | 42,735               |
| Year 6  | 2002               | 42,717               |
| Year 7  | 2003               | 42,710               |
| Year 8  | 2004               | 42,807               |
| Year 9  | 2005               | 42,866               |
| Year 10 | 2006               | 42,884               |
|         | 5 Year Baselin     | e Population         |
| Year 1  | 2003               | 42,710               |
| Year 2  | 2004               | 42,807               |
| Year 3  | 2005               | 42,866               |
| Year 4  | 2006               | 42,884               |
| Year 5  | 2007               | 42,919               |
|         | 2015 Compliance    | Year Population      |
| 2015    |                    | 44,504               |

## 5.5 Gross Water Use

Annual gross water use is defined as the amount of water entering the City's distribution system over a 12-month period, excluding:

- Recycled water delivered within the service area
- Indirect recycled water
- Water placed in long-term storage
- Water conveyed to another urban supplier
- Water delivered for agricultural use

Gross water use must be reported for each year in the baseline periods as well as 2015. The Hawthorne District's annual gross water use is summarized in SB X7-7 Table 4. Volumes are in acre-feet.

Both recycled and indirect recycled water are supplied to customers served by the Hawthorne District. Recycled water is delivered through a separate distribution network from the Hawthorne District's distribution system. Therefore, a deduction for recycled

water is not made in SB X7-7 Table 4, since the reported volume into the Hawthorne District distribution system is for potable water supply only.

A deduction for indirect recycled water use in the Hawthorne District is made in Table SB X7-7 4. Recycled water is supplied to the West Coast Basin Seawater Barrier and Dominguez Gap Barrier to protect regional groundwater supplies from seawater intrusion. The deduction for indirect recycled water represents the fraction of groundwater pumped and delivered to customers by the Hawthorne District that originates from recycled water. The data supporting this deduction come from West Basin MWD, the West Coast Basin Watermaster, and the Water Replenishment District, the official groundwater level monitoring entity for the Central Basin and West Coast Basin. The data and calculations are provided in Appendix I (Table SB X7-7 4-B).

|           |                  | 9                                    | SB X7-7 Ta        | able 4: Ar        | nnual Gro                            | oss Water I                   | Jse  |                  |                                 |
|-----------|------------------|--------------------------------------|-------------------|-------------------|--------------------------------------|-------------------------------|--|------------------|---------------------------------|
|           |                  |                                      |                   | _                 | Dec                                  | ductions                      | _  |                  |                                 |
|           | Baseline<br>Year | Volume<br>Into<br>Distrib.<br>System | Recycled<br>Water | Exported<br>Water | Change in Dist. System Storage (+/-) | Indirect<br>Recycled<br>Water | Water<br>Delivered<br>for<br>Agricultural<br>Use | Process<br>Water | Annual<br>Gross<br>Water<br>Use |
| 10 to 15  | Year Baselir     | ne - Gross V                         | Vater Use         |                   |                                      |                               |  |                  |                                 |
| Year 1    | 1997             | 4,976                                | 0                 | 0                 | 0                                    | 79                            | 0  | 0                | 4,898                           |
| Year 2    | 1998             | 4,799                                | 0                 | 0                 | 0                                    | 27                            | 0  | 0                | 4,772                           |
| Year 3    | 1999             | 4,842                                | 0                 | 0                 | 0                                    | 220                           | 0  | 0                | 4,623                           |
| Year 4    | 2000             | 4,980                                | 0                 | 0                 | 0                                    | 215                           | 0  | 0                | 4,765                           |
| Year 5    | 2001             | 4,897                                | 0                 | 0                 | 0                                    | 160                           | 0  | 0                | 4,737                           |
| Year 6    | 2002             | 4,995                                | 0                 | 0                 | 0                                    | 256                           | 0  | 0                | 4,739                           |
| Year 7    | 2003             | 4,817                                | 0                 | 0                 | 0                                    | 0                             | 0  | 0                | 4,817                           |
| Year 8    | 2004             | 5,000                                | 0                 | 0                 | 0                                    | 64                            | 0  | 0                | 4,936                           |
| Year 9    | 2005             | 4,915                                | 0                 | 0                 | 0                                    | 111                           | 0  | 0                | 4,804                           |
| Year 10   | 2006             | 4,665                                | 0                 | 0                 | 0                                    | 0                             | 0  | 0                | 4,665                           |
| 10 - 15 y | ear baseline     | average g                            | ross water u      | ise               |                                      |                               |  |                  | 4,776                           |
| 5 Year B  | aseline - Gro    | oss Water L                          | lse               |                   |                                      |                               |  |                  |                                 |
| Year 1    | 2003             | 4,817                                | 0                 | 0                 | 0                                    | 0                             | 0  | 0                | 4,817                           |
| Year 2    | 2004             | 5,000                                | 0                 | 0                 | 0                                    | 64                            | 0  | 0                | 4,936                           |
| Year 3    | 2005             | 4,915                                | 0                 | 0                 | 0                                    | 111                           | 0  | 0                | 4,804                           |
| Year 4    | 2006             | 4,665                                | 0                 | 0                 | 0                                    | 0                             | 0  | 0                | 4,665                           |
| Year 5    | 2007             | 4,743                                | 0                 | 0                 | 0                                    | 130                           | 0  | 0                | 4,613                           |
| 5 year ba | aseline aver     | age gross w                          | ater use          |                   |                                      |                               |  |                  | 4,767                           |
| 2015 Coi  | mpliance Yea     | ar - Gross V                         | /ater Use         |                   |                                      |                               |  |                  |                                 |
| 20        | 015              | 4,064                                | 0                 | 0                 | 0                                    | 1,354                         | 0  | 0                | 2,710                           |

# 5.6 Baseline Daily Per Capita Water Use

Baseline daily per capita water use is calculated by converting annual gross water use to gallons per day and dividing by service area population. Daily per capita water use for each baseline year and 2015 are summarized in SB X7-7 Table 5.

|            | SB X7-7 Tal         | ble 5: Gallons Per (    | Capita Per Day (GI             | PCD)                                 |
|------------|---------------------|-------------------------|--------------------------------|--------------------------------------|
| Bas        | seline Year         | Service Area Population | Annual Gross<br>Water Use (AF) | Daily Per Capita<br>Water Use (GPCD) |
|            |                     | 10 to 15 Year Base      | line GPCD                      |                                      |
| Year 1     | 1997                | 42,980                  | 4,898                          | 102                                  |
| Year 2     | 1998                | 42,964                  | 4,772                          | 99                                   |
| Year 3     | 1999                | 43,012                  | 4,623                          | 96                                   |
| Year 4     | 2000                | 43,088                  | 4,765                          | 99                                   |
| Year 5     | 2001                | 42,735                  | 4,737                          | 99                                   |
| Year 6     | 2002                | 42,717                  | 4,739                          | 99                                   |
| Year 7     | 2003                | 42,710                  | 4,817                          | 101                                  |
| Year 8     | 2004                | 42,807                  | 4,936                          | 103                                  |
| Year 9     | 2005                | 42,866                  | 4,804                          | 100                                  |
| Year 10    | 2006                | 42,884                  | 4,665                          | 97                                   |
| 10-15 Year | r Average Baseline  | GPCD                    |                                | 99                                   |
|            |                     | 5 Year Baseline         | GPCD                           |                                      |
| Bas        | seline Year         | Service Area Population | Annual Gross<br>Water Use (AF) | Daily Per Capita<br>Water Use (GPCD) |
| Year 1     | 2003                | 42,710                  | 4,817                          | 101                                  |
| Year 2     | 2004                | 42,807                  | 4,936                          | 103                                  |
| Year 3     | 2005                | 42,866                  | 4,804                          | 100                                  |
| Year 4     | 2006                | 42,884                  | 4,665                          | 97                                   |
| Year 5     | 2007                | 42,919                  | 4,613                          | 96                                   |
| 5 Year Ave | erage Baseline GPCI |                         |                                | 99                                   |
|            |                     | 2015 Compliance \       | ear GPCD                       |                                      |
|            | 2015                | 44,504                  | 2,710                          | 54                                   |

# 5.7 2015 and 2020 Targets

Urban retail water suppliers may select from four GPCD target methods (CWC 10608.20).

- Target Method 1: 20% reduction from 10-year baseline GPCD
- Target Method 2: Water use efficiency performance standards
- Target Method 3: 95% of Hydrologic Region Target
- Target Method 4: Savings by water sector, DWR Method 4

Regardless of target method selected, the final target cannot exceed 95 percent of the 5-year baseline period average GPCD if the water supplier's base daily per capita water use exceeds 100 gallons (CWC 10608.22). As shown in Table SB X7-7 5, the Hawthorne District's base daily per capita water use is below this threshold and therefore this provision does not apply.

The Hawthorne District has selected Target Method 3, which sets the 2020 target to 95 percent of the South Coast Hydrologic Regional Target. This results in a 2020 target of 142 GPCD. The 2015 interim target of 121 GPCD is the midpoint between the 10-year baseline average GPCD and the 2020 target. This is an unusual instance where the SB X7-7 target setting methodology results in a 2015 interim target that is less than the 2020 target. This results because per capita water use in the baseline period is less than 100 GPCD. It does not impact the Hawthorne District's compliance with SB X7-7 since its 2015 compliance daily per capita water use is well below the interim target.

The City's GPCD baselines and targets are summarized in Table 5-1.

|                    | Table 5     | 5-1: Baselines a | and Targets S   | ummary                 |                          |
|--------------------|-------------|------------------|-----------------|------------------------|--------------------------|
| Baseline<br>Period | Start Years | End Years        | Average<br>GPCD | 2015 Interim<br>Target | Confirmed<br>2020 Target |
| 10-15 year         | 1997        | 2006             | 99              | 121                    | 142                      |
| 5 Year             | 2003        | 2007             | 99              |                        |                          |

# 5.8 2015 Compliance Daily per Capita Water Use

Compliance daily per capita water use in 2015 is summarized in Table 5-2. In reporting their compliance daily per capita water use, urban retail water suppliers may elect to consider the following factors and adjust the estimate accordingly (CWC 10608.24):

- Differences in evapotranspiration and rainfall in the baseline period compared to the compliance reporting period.
- Substantial changes to commercial or industrial water use resulting from increased business output and economic development that have occurred during the reporting period.

Substantial changes to institutional water use resulting from fire suppression services
or other extraordinary events, or from new or expanded operations, that have
occurred during the reporting period.

Cal Water is not electing to make any adjustments to the City's compliance daily per capita water use in 2015. The Hawthorne District's 2015 compliance daily per capita water use is 54 gallons compared to its 2015 interim target of 121 gallons. The Hawthorne District is in compliance with its 2015 interim target.

The low per capita water use in 2015 partially reflects the impacts of the Drought Emergency Regulation adopted by the State Water Resources Control Board in May of 2015 (SWRCB Resolution No. 2015-0032). Among other things, the Drought Emergency Regulation mandated urban retail water suppliers reduce potable water use between June of 2015 and February of 2016 by percentage amounts specified by the State Water Resources Control Board. The Hawthorne District was ordered to reduce potable water use by 16 percent over this period relative to use over the same period in 2013.

However, the Drought Emergency Regulation does not explain all of the decline in per capita water use, which has been trending downward since 2004. The other major factor is the increase in the use of indirect recycled water in 2015 relative to amounts used in the baseline period.

|                |                   | Table 5                 | 5-2: 2015 S               | B X7-7 C          | ompliance                          | 9                    |                     |
|----------------|-------------------|-------------------------|---------------------------|-------------------|------------------------------------|----------------------|---------------------|
| 2015           | 2015              |                         | Adjustment<br>from Method |                   | PCD                                | Actual as            | In                  |
| Actual<br>GPCD | Interim<br>Target | Extraordinary<br>Events | Economic<br>Adjust        | Weather<br>Adjust | Adjusted<br>Actual<br>2015<br>GPCD | Percent<br>of Target | Compliance<br>? Y/N |
| 54             | 121               | 0                       | 0                         | 0                 | 121                                | 45%                  | YES                 |

# 5.9 Regional Alliance

Urban retail water suppliers may report on the requirements of SB X7-7 individually or as a member of a "Regional Alliance." The Hawthorne District is not a member of a Regional Alliance and this UWMP provides information on the City's progress towards meeting its SB X7-7 water conservation targets as an individual urban retail water supplier only.

# **Chapter 6 System Supplies**

This chapter describes and quantifies the sources of water available to the Hawthorne District.

The water supply served to the customers of the Hawthorne District is a combination of the following sources:

- Groundwater pumped from an adjudicated groundwater basin the West Coast Basin.
- Imported water purchased from Metropolitan Water District of Southern California through the West Basin Municipal Water District (WBMWD).
- Recycled wastewater produced by the West Basin Municipal Water District in their West Basin Water Recycling Plant located in El Segundo.

Over the past 3 years, groundwater has comprised approximately 45% of total District supplies, with the bulk of the remainder supplied by purchases from WBMWD, and a small portion provided by recycled water.

The distribution of water sources in 2011-2015 is shown in Figure 6-1.

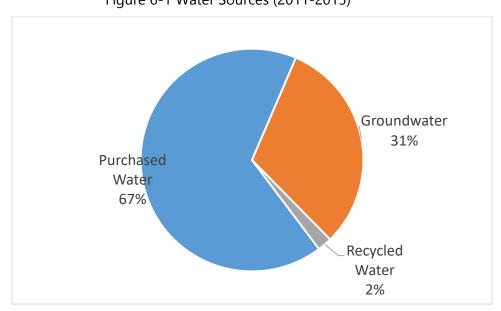


Figure 6-1 Water Sources (2011-2015)

## 6.1 Purchased Water

The delivery of imported water is made through two WBMWD service connections that transfer water from the MWDSC distribution feeder network to the District's distribution system. The total rated capacity of the two service connections is 13,600 gpm (19.6 mgd).

These two connections are located on two MWDSC distribution system feeders: the Inglewood Feeder and the West Coast Feeder. The Sepulveda feeder also serves the region, but does not have a direct connect with the Hawthorne District.

In the Imported Water Purchase agreement for Cal Water with the WBMWD, the Base, Tier Allocations, and Purchase Commitment are established as a combined allocation to all four Cal Water Districts. Under this, the Hawthorne District shares in the combined allocations with the three other Cal Water districts. The agreement was initially adopted to be effective on January 1, 2003. Cal Water has developed an allocation that distributes the Tier 1 Annual Maximum to each of its four districts, so that if the total Tier 1 Maximum is exceeded the applicable Tier 2 charges can be assessed to the appropriate district. The allocations are as follows: Dominguez 22,400 AF, Hawthorne 4,900 AF, Hermosa-Redondo 16,800 AF, and Palos Verdes 25,900.

#### 6.2 Groundwater

In 1961 the West Coast Basin was adjudicated, and the Department of Water Resources was retained as Watermaster. Each month individual well users report their extractions to the Watermaster, which allows the Watermaster to regulate water rights in the subbasin<sup>9</sup>. The adjudication order is attached in Appendix G.

### 6.2.1 Basin Description

The West Coast Subbasin is bounded on the north by the Ballona Escarpment, an abandoned erosional channel from the Los Angeles River. On the east it is bounded by the Newport-Inglewood fault zone and on the south and west by the Pacific Ocean and consolidated rocks of the Palos Verdes Hills. The surface of the sub-basin is crossed in the south by the Los Angeles River through the Dominguez Gap, and the San Gabriel River through the Alamitos Gap, both of which then flow into San Pedro Bay. The West Coast basin is a pressurized aquifer groundwater basin with three primary aquifers: the 200-foot Sands, the Silverado Aquifer, and the Lower San Pedro Aquifer. These aquifers have continuity with the Pacific Ocean in Santa Monica Bay. Overdraft of the basin was caused

<sup>&</sup>lt;sup>9</sup> Watermaster Service In The West Coast Basin Los Angeles County, State Of California, Department Of Water Resources, September 2004

by excessive pumping due to population growth and rapid industrialization of the Los Angeles Coastal Plain beginning in the 1930s. This overdraft caused lowering of the piezometric head of the aquifers, which increased pumping cost and resulted in seawater intrusion.

The adjudication of the West Coast Basin began in 1945 when Cal Water, along with the City if Torrance and the Palos Verdes Water Company filed a lawsuit in Superior Court, Los Angeles County, to quiet title to the groundwater rights and control pumping in the basin. As part of the effort to resolve the overdraft condition, the West Basin Municipal Water District was formed in 1947 to distribute supplemental water to the major water purveyors imported into the region by the Metropolitan Water District of Southern California (MWD). In 1955 when pumpers realized the severity of the overdraft, groundwater pumping was limited under an interim agreement. In 1961, the Court rescinded the interim agreement and signed the West Coast Basin Judgment.

The City of Hawthorne leased the management of its municipal water system and has transferred the water right of 1,882 AF/Y to Cal Water. The Hawthorne District contains four wells, one currently operating with a design capacity of 1,800 gpm. The other three are being investigated to determine if they can be repaired and put into service or will need to be abandoned.

An upgrade to the water treatment facility was complete by end of 2011. The upgrades have made groundwater nearly 45% of the total water supply in the Hawthorne District. Full APA began to be produced in 2013.

A detailed description of the basin is given in DWR's California's Groundwater Bulletin 118<sup>10</sup>.

#### 6.2.2 Groundwater Management

As the regional groundwater management agency for two of the most utilized groundwater basins in the state of California, the Water Replenishment District of Southern California (WRD) plays an integral role in overall water resource management in southern Los Angeles County. The WRD manages groundwater for nearly four million residents in 43 cities of southern Los Angeles County. The 420 square mile service area uses about 250,000 acre-feet of groundwater per year, which equates to nearly 40 percent of the total demand for water. The WRD ensures that a reliable supply of high quality groundwater is available through its clean water projects, water supply programs,

http://www.water.ca.gov/pubs/groundwater/bulletin\_118/california's\_groundwater\_bulletin\_118\_update 2003 /bulletin118 entire.pdf

and effective management principles. A copy of the 2003 WRD Engineering Survey and Report is included in Appendix G.

### Sustainable Groundwater Management Act

Background – On September 16, 2014, Governor Brown signed into law Assembly Bill 1739, Senate Bill 1168, and Senate Bill 1319 (AB-1739, SB-1168, and SB-1319). This three-bill legislative package is known collectively as the Sustainable Groundwater Management Act (SGMA). SGMA was amended in the later part of 2015 by Senate Bill 13, Senate Bill 226 and Assembly Bill 1390 to provide clarity to the original law and guidance on groundwater adjudications. This new legislation defines sustainable groundwater management as the "management and use of groundwater in a manner that can be maintained during the planning and implementation horizon without causing undesirable results" [Water Code § 10721(u)]. The legislation defines "undesirable results" to be any of the following effects caused by groundwater conditions occurring throughout the basin [Water Code § 10721(w) (1-6)]:

- Chronic lowering of groundwater levels indicating a significant and unreasonable depletion of supply;
- Significant and unreasonable reduction of groundwater storage;
- Significant and unreasonable seawater intrusion;
- Significant and unreasonable degraded water quality;
- Significant and unreasonable land subsidence;
- Surface water depletions that have significant and unreasonable adverse impacts on beneficial uses of the surface water.

The legislation provides for financial and enforcement tools to carry out effective local sustainable groundwater management through formation of Groundwater Sustainability Agencies (GSA's) consisting of local public agencies, water companies regulated by the CPUC and mutual water companies. The legislation requires that GSA's within High and Medium Priority basins under the California Statewide Groundwater Elevation Monitoring (CASGEM) program subject to critical conditions of overdraft prepare and submit a Groundwater Sustainability Plan (GSP) for the basin by January 31, 2020 [Water Code § 10720.7(a) (1)], and requires GSA's in all other groundwater basins designated as High or Medium Priority basins to prepare and submit a GSP by January 31, 2022 [Water Code § 10720.7 (a) (2)]. Following State approval, the basin would thereafter be managed under the GSP. The legislation does not require adjudicated basins, such as the one from

which the Hawthorne District draws groundwater, to develop GSPs, but they are required to report their water use.

**Intended Outcomes and Benefits** – The key intended outcomes and benefits of SGMA are numerous, and include:

- Advancement in understanding and knowledge of the State's groundwater basins and their issues and challenges;
- Establishment of effective local governance to protect and manage groundwater basins;
- Management of regional water resources for regional self-sufficiency and drought resilience;
- Sustainable management of groundwater basins through the actions of GSA's, utilizing State assistance and intervention only when necessary;
- All groundwater basins in California are operated to maintain adequate protection to support the beneficial uses for the resource;
- Surface water and groundwater are managed as "a Single Resource" to sustain their interconnectivity, provide dry season base flow to interconnected streams, and support and promote long-term aquatic ecosystem health and vitality;
- A statewide framework for local groundwater management planning, including development of sustainable groundwater management best management practices and plans;
- Development of comprehensive and uniform water budgets, groundwater models, and engineering tools for effective management of groundwater basins;
- Improved coordination between land use and groundwater planning;
- Enforcement actions as needed by the SWRCB to achieve region-by-region sustainable groundwater management in accordance with the 2014 legislation.

To assist in attaining the above outcomes, the California Department of Water Resources (DWR) will provide GSA's with the technical and financial assistance necessary to sustainably manage their water resources. The benefits of these outcomes include:

 A reliable, safe and sustainable water supply to protect communities, farms, and the environment, and support a stable and growing economy;

• Elimination of long-term groundwater overdraft, an increase in groundwater storage, avoidance or minimization of subsidence, enhancement of water flows in stream systems, and prevention of future groundwater quality degradation.

Cal Water Position – Cal Water's groundwater basin philosophy continues to be to work collaboratively with all stakeholders in the basins where we operate and to do what is best for the groundwater basin including the sharing of burden(s) and benefits on an equitable basis with said stakeholders. Cal Water recognizes and deeply supports the goals, objectives, and intended outcomes of the SGMA. Moreover, the company recognizes the numerous challenges of the legislation along a variety of technical, legal, political, and financial/economic dimensions, particularly when the geographical diversity of the Company's service territory is considered. None-the-less, Cal Water intends to take an active role in the local and state-wide management of groundwater resources over the next 5-25+ years by fully supporting and participating in the principal edicts of SGMA. A number of specific steps that the Company intends to take with respect to this position and role include (among others):

- Outreach to public agencies to ensure that the Company's presence, rights and interests, as well as historical and current resource management concerns are honored/incorporated within the GSA and GSP formulation process(es);
- Outreach to applicable local and regulatory agencies to ensure that the Company is at full participation, while also meeting the requirements and expectations set forth by SGMA;
- The enhanced use of digital/electronic groundwater monitoring equipment and other new technology aimed at measuring withdrawal rates, pumping water levels, and key water quality parameters within the context of day-to-day operations;
- Full participation in the development of GSP's and formulation of groundwater models being constructed in basins where the Company has an operating presence;
- Full participation in individual and/or joint projects aimed at mitigating seawater intrusion and other "undesirable results";
- Inclusion of sound groundwater management principles and data in all applicable technical reports, studies, facility master plans, and urban water management plans (including this 2015 update), particularly as these undertakings relate or pertain to water resource adequacy and reliability;

 Inclusion of sound groundwater management principles and data in all general rate case (GRC) filings and grant applications to ensure that resource management objectives remain visible and central to Cal Water's long-term planning/budgeting efforts;

**SGMA related information in the 2015 UWMP** – The Urban Water Management Plans prepared by Cal Water over the past decade, including the 2015 update, already contain many of the elements required by SGMA and thus already serve as a road map toward the implementation of SGMA and the basin GSP. The UWMP addresses all water supply sources including groundwater. SGMA's specific concerns with groundwater are addressed as follows:

- Chapter 4 addresses Cal Water's historic and future customer growth and water demand in the basin.
- Chapter 6 addresses Cal Water's historic and future water supplies in the basin.
- Chapter 6 addresses the potential actions Cal Water will need to take to develop additional water supplies to maintain supply reliability.
- Chapter 6 discusses water quality and necessary actions to protect and decontaminate water supplies.
- Chapter 6 addresses supplementing water supplies with recycled water.
- Chapter 7 addresses the projected ability of the combined supply, including groundwater, to reliable serve customer demands under normal, single-dry-year and multiple-dry-year conditions.

#### 6.2.3 Overdraft Conditions

Figure 6-2 shows that the average groundwater level for the District has remained between 90 and 110 feet since 1997. Recent water levels have been somewhat higher as the wells have been used less.

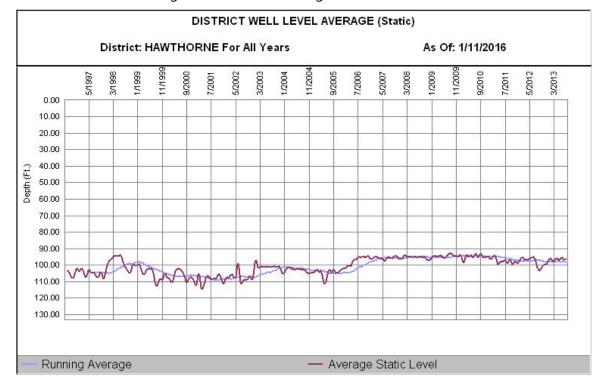


Figure 6-2 District Average Well Level

## 6.2.4 Historical Pumping

The historical volume of groundwater pumped is shown in Table 6-1 and the projected volume is presented in Table 6-9.

| Tab              | le 6-1 Retail: Groundwat | er Volui | me Pum | ped (AF | )     |       |
|------------------|--------------------------|----------|--------|---------|-------|-------|
| Groundwater Type | Location or Basin Name   | 2011     | 2012   | 2013    | 2014  | 2015  |
| Alluvial Basin   | West Coast Basin         | 6        | 1,141  | 1,865   | 2,025 | 1,814 |
| Total            |                          | 6        | 1,141  | 1,865   | 2,025 | 1,814 |

#### 6.3 Surface Water

Cal Water does not have any surface water collection facilities within the Hawthorne District. Surface water is ultimately the source for the imported water, which is transported through the Colorado River Aqueduct system and from Northern California.

#### 6.4 Stormwater

There are no plans to capture stormwater for beneficial reuse in the Hawthorne District.

# 6.5 Wastewater and Recycled Water

The recycling of wastewater offers several potential benefits to Cal Water and its customers. Perhaps the greatest of these benefits is to help maintain a sustainable groundwater supply either through direct recharge, or by reducing potable supply needs by utilizing recycled water for appropriate uses (e.g., industrial, landscape irrigation) now being served by potable water.

## 6.5.1 Recycled Water Coordination

The Hawthorne service area currently receives recycled water from WBMWD. WBMWD acquires, controls, distributes, and sells recycled water to several cities and agencies in the greater Los Angeles area.

WBMWD has constructed what will ultimately be one of the largest water reuse projects in the United States. The demand for recycled water is currently estimated at over 25,000 AF. The project, when fully constructed, has the potential to deliver nearly 70,000 AF of tertiary treated recycled water per year. Following treatment at the Hyperion Water Treatment Plant owned by the City of Los Angeles and located near the Los Angeles airport, recycled water is being used for injection at the seawater intrusion barriers, for industrial operations, and for landscape irrigation.

Cal Water relies on and coordinates with the following wastewater agencies for wastewater collection, treatment and recycling:

- West Basin Municipal Water District
- Los Angeles County Sanitation District

### 6.5.2 Wastewater Collection, Treatment, and Disposal

The Los Angeles County Sanitation District (LACSD) owns, operates, and maintains the sewer system consisting of gravity sewers, pumping stations, and force mains to collect wastewater in the Hawthorne service area. The collected wastewater is discharged to trunk sewers and interceptors owned and operated by the LACSD. The wastewater is conveyed to the LACSD's Joint Water Pollution Control Plant in Carson, where it receives secondary treatment prior to discharge in an ocean outfall.

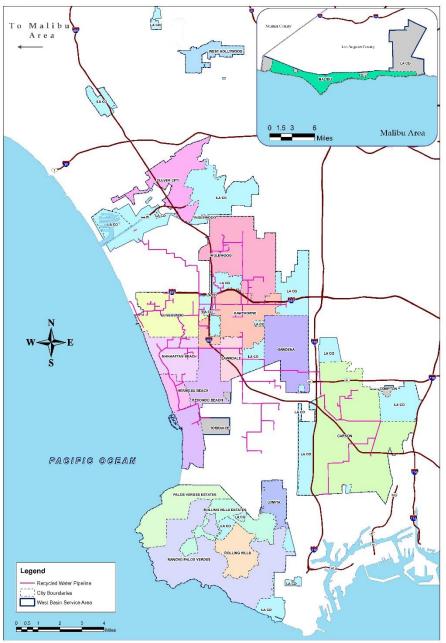
The Joint Water Pollution Control Plant is the largest of the LACSD's wastewater treatment plants. It provides advanced primary and partial secondary treatment for 350 million gallons of wastewater per day and serves a population of approximately 3.5 million people. The treated wastewater is disinfected with chlorine and sent to the Pacific Ocean through a network of outfalls that extends two miles off the Palos Verdes Peninsula

to a depth of 200 feet. The main features of the piping system for distributing the recycled wastewater in the Hawthorne service area are shown on Figure 6-3.

A summary of the Wastewater and Recycled Water, treatment, and disposal of the system in the Hawthorne District are summarized in Table 6-2. Estimates of wastewater quantity are calculated based on annualizing 90 percent of January District water use.

West Basin Municipal Water District
Existing Recycled Water Distribution System

Figure 6-3 WBMWD Recycled Water Distribution System



|   | Table 6-2 F                                      | Retail: Waste  | Table 6-2 Retail: Wastewater Collected Within Service Area in 2015                            | ithin Service                                | Area in 2015                            |   |
|---|--|--|---|--|---|---|
| Percentage of 2                                       | 015 service area                                 | a covered by wa                                      | Percentage of 2015 service area covered by wastewater collection system (optional)            | system <i>(option</i>                        | al)                                     |   |
| Percentage of 2                                       | 015 service area                                 | a population co                                      | Percentage of 2015 service area population covered by wastewater collection system (optional) | collection sys                               | tem <i>(optional)</i>                   |   |
|   |  |  | Re  | ceiving Waste                                | Receiving Wastewater Treatment          |   |
| Name of<br>Wastewater<br>Collection<br>Agency         | Wastewater<br>Volume<br>Metered or<br>Estimated? | Volume of<br>Wastewater<br>Collected in<br>2015 (AF) | Name of Wastewater Treatment Agency Receiving Collected Wastewater                            | Treatment<br>Plant Name                      | Is WWTP<br>Located Within<br>UWMP Area? | Is WWTP<br>Operation<br>Contracted to<br>a Third Party? |
| Los Angeles<br>County<br>Sanitation<br>District       | Estimated  | 5,637  | Los Angeles<br>County Sanitation<br>District  | Joint Water<br>Pollution<br>Control<br>Plant | N                                       |   |
| Total Wastewater Collected from Service Area in 2015: | iter Collected<br>Irea in 2015:                  | 5,637  |   |  |   |   |

|  |  |              | e e gd   |  |       |
|--|--|--------------|--|--|-------|
|  |  |              | Recycled<br>Outside<br>of<br>Service<br>Area   |  |       |
| 015  |  | 2015 Volumes | Recycled<br>Within<br>Service<br>Area  |  |       |
| e Area in 2  |  | 2015 V       | Discharged<br>Treated<br>Waste<br>water  |  |       |
| n Service  |  |              | Waste<br>water<br>Treated  |  |       |
| arge Withi   | ea.  |              | Treat-<br>ment<br>Level  |  | Total |
| t and Discha   | <b>WMP</b> service ar  | Does This    | Does This<br>Plant Treat<br>Wastewater<br>Generated<br>Outside the<br>Service<br>Area? |  |       |
| Freatmen   | vithin the U\<br>elow.   |              | Method<br>of<br>Disposal   |  |       |
| Table 6-3 Retail: Wastewater Treatment and Discharge Within Service Area in 2015 | No wastewater is treated or disposed of within the UWMP service area.<br>The supplier will not complete the table below. |              | Wastewater<br>Discharge ID<br>Number<br>(optional)                                     |  |       |
| -3 Retail: V   | iter is treated or will not comp   |              | Discharge<br>Location<br>Description   |  |       |
| Table 6  | No wastewa<br>The supplier   |              | Discharge<br>Location<br>Name or<br>Identifier   |  |       |
|  | <b>&gt;</b>  |              | Wastewater<br>Treatment<br>Plant Name  |  |       |

## 6.5.3 Recycled Water System

Although the LACSD's Joint Water Pollution Control Plant provides the wastewater service for the Hawthorne service area, recycled water is provided to the Hawthorne service area by the West Basin Water Recycling Facility (WBWRF). The source of this recycled water is treated effluent from the City of Los Angeles' Hyperion Wastewater Treatment Plant. The Hyperion Wastewater Treatment Plant provides secondary treatment using the activated sludge process. Most of the treated effluent is disposed of through an ocean outfall, but approximately 6 percent of the treated effluent is sent to the West Basin Water Recycling Facility in El Segundo where it undergoes chemical clarification, recarbonation, microfiltration, and chlorination. The WBWRF produces about 37.5 mgd of recycled water and has an ultimate capacity of 60 mgd.

As discussed in the following section, the recycled water used in the Hawthorne District is collected from communities outside of the District. Recycled water from the WBWRF is used for several purposes including: 1) groundwater replenishment through more than 100 wells, 2) landscape irrigation and 3) industrial process water. The WBWRF serves more than 140 sites including areas in Manhattan Beach, Torrance, Hermosa Beach, and Inglewood. The biggest customers are the Chevron and Mobil oil refineries. In the Hawthorne service area, the recycled water customers include the City of Hawthorne and Hawthorne School District.

## 6.5.4 Recycled Water Beneficial Uses

As shown in Table 6-4, recycled water use in the Hawthorne District is projected to double to around 200 AFY by 2040. Table 6-5 compares the 2010 estimate for 2015 to the 2015 actual recycled water use.

In addition, as described in Chapter 5, recycled water is supplied to the West Coast Basin Seawater Barrier and the Dominguez Gap Barrier to protect regional groundwater supplies from seawater intrusion. For purposes of this UWMP, Cal Water is projecting that the volume of this basin recharge attributed to the District will remain at its 2015 level.

| Table 6-4 Retail: Curr                  | rent and P                        | : Current and Projected Recycled Water Direct Beneficial Uses Within Service Area              | ed Water Di           | rect Be    | neficial                            | Uses \     | Within :           | Service | Area          |
|---|-----------------------------------|--|-----------------------|------------|-------------------------------------|------------|--------------------|---------|---------------|
|   | Recycled wat                      | Recycled water is not used and is not planned for use within the service area of the supplier. | t planned for us      | e within t | he service                          | area of th | ne supplie         |         |               |
|   | The supplier                      | The supplier will not complete the table below.  | ble below.            |            |                                     |            | )<br><u>)</u><br>5 |         |               |
| Name of Agency Producing (Trea          | ng (Treating) the Recycled Water: | led Water:   |                       | West Ba    | West Basin Municipal Water District | icipal M   | /ater Di           | strict  |               |
| Name of Agency Operating the R          | ecycled Water                     | ng the Recycled Water Distribution System:   |                       | West Ba    | West Basin Municipal Water District | icipal M   | /ater Di           | strict  |               |
| Supplemental Water Added in 2015        | 015                               |  |                       |            |                                     |            |                    |         |               |
| Source of 2015 Supplemental Water       | ater                              |  |                       |            |                                     |            |                    |         |               |
| Beneficial Use Type                     |                                   | General Description<br>of 2015 Uses  | Level of<br>Treatment | 2015       | 2020                                | 2025       | 2030               | 2035    | 2040<br>(opt) |
| Agricultural irrigation                 |                                   |  |                       |            |                                     |            |                    |         |               |
| Landscape irrigation (exc golf courses) |                                   |  | Tertiary              | 66         | 150                                 | 150        | 150                | 200     | 200           |
| Golf course irrigation                  |                                   |  |                       |            |                                     |            |                    |         |               |
| Commercial use                          |                                   |  |                       |            |                                     |            |                    |         |               |
| Industrial use                          |                                   |  |                       |            |                                     |            |                    |         |               |
| Geothermal and other energy production  |                                   |  |                       |            |                                     |            |                    |         |               |
| Seawater intrusion barrier              |                                   |  |                       |            |                                     |            |                    |         |               |
| Recreational impoundment                |                                   |  |                       |            |                                     |            |                    |         |               |
| Wetlands or wildlife habitat            |                                   |  |                       |            |                                     |            |                    |         |               |
| Groundwater recharge (IPR)              |                                   |  | Tertiary              | 1,354      | 1,354                               | 1,354      | 1,354              | 1,354   | 1,354         |
| Surface water augmentation (IPR)        |                                   |  |                       |            |                                     |            |                    |         |               |
| Direct potable reuse                    |                                   |  |                       |            |                                     |            |                    |         |               |
| Other                                   | Type of<br>Use                    |  |                       |            |                                     |            |                    |         |               |
|   |                                   |  | Total:                | 1,453      | 1,504                               | 1,504      | 1,504              | 1,554   | 1,554         |
| IPR - Indirect Potable Reuse            |                                   |  |                       |            |                                     |            |                    |         |               |

| Table 6-5 Retail:                      | : 2010 UWMI       | P Recycled Water U      | se          |
|--|-------------------|-------------------------|-------------|
| Projection (                           | Compared to       | 2015 Actual (AF)        |             |
| Recycled water was n                   | ot used in 2010   | nor projected for use i | n 2015. The |
| supplier will not comp                 | olete the table b | elow.                   |             |
| Use Type                               |                   | 2010 Projection for     | 2015        |
| OSC TYPE                               |                   | 2015                    | actual use  |
| Agricultural irrigation                |                   |                         |             |
| Landscape irrigation (exc golf courses | 5)                | 100                     | 99          |
| Golf course irrigation                 |                   |                         |             |
| Commercial use                         |                   |                         |             |
| Industrial use                         |                   |                         |             |
| Geothermal and other energy produc     | ction             |                         |             |
| Seawater intrusion barrier             |                   |                         |             |
| Recreational impoundment               |                   |                         |             |
| Wetlands or wildlife habitat           |                   |                         |             |
| Groundwater recharge (IPR)             |                   | 0                       | 1,354       |
| Surface water augmentation (IPR)       |                   |                         |             |
| Direct potable reuse                   |                   |                         |             |
| Other Type of Use                      | 2                 |                         |             |
|  | Total             | 100                     | 1,453       |

## 6.5.5 Actions to Encourage and Optimize Future Recycled Water Use

With respect to the expansion of the recycled water use with the Hawthorne District, Cal Water needs to rely on WBMWD since West Basin is responsible for:

- Determining the technical and economic feasibility of supplying recycled water to the Hawthorne service area
- Encouraging the use of and optimizing the use of recycled water in the Hawthorne service area
- Expansion of recycled water lines within the Hawthorne service area

Cal Water's supply portfolio in some districts already includes recycled water; elsewhere, the Company is participating in studies of the possibility of adding this supply source. Cal Water is eager to expand its portfolio to provide recycled water to its customers wherever possible, and to form partnerships with other agencies and jurisdictions to accomplish this. Any such project must be economically feasible. Approval of such an investment by the CPUC is contingent on a demonstration that it is beneficial to ratepayers.

| Table 6-6 Reta     | il: Methods to Expand Future  | e Recycled Water l                | Jse  |
|--------------------|---|-----------------------------------|--|
| <b>✓</b>           | Supplier does not plan to expand<br>Supplier will not complete the ta<br>narrative explanation. |                                   |  |
| Name of Action     | Description   | Planned<br>Implementation<br>Year | Expected<br>Increase in<br>Recycled<br>Water Use |
| No planned actions | NA  | NA                                | NA   |

## 6.6 Desalinated Water Opportunities

The Hawthorne District's location near the coast makes it a good candidate for the use of desalinated water, if it was warranted. A desalination facility could be located in a neighboring water system and could be used to supplement Hawthorne's supply. Desalination would provide an increase in reliability of overall supplies in the area. The City of Hawthorne has no current plan to develop this source.

WBMWD<sup>11</sup> is currently conducting large scale testing of desalination at its Ocean Water Desalination Demonstration Facility (OWDDF) at the SEA Lab in Redondo Beach. The OWDDF was completed in 2010 and has been operating continuously. The results of the two to three year demonstration project will be used as the foundation for development of a full-scale design, permitting, and operations approach.

# 6.7 Exchanges or Transfers

The District is not pursuing water transfers or exchanges at this time with other agencies. However, during water rationing periods or emergency conditions, it may consider water transfer entitlements and or banked water from neighboring agencies. The District will mainly rely on WBMWD to develop adequate supplies to meet customer demand. If any when appropriate, the District could consider leasing or selling its groundwater rights to other pumpers in the basin. No such actions are currently being contemplated.

# 6.7.1 Exchanges

No exchanges are planned for the District.

<sup>&</sup>lt;sup>11</sup> http://www.westbasin.org/files/final-desal-master-plan/executive-summary.pdf

#### 6.7.2 Transfers

No transfers are planned for the Districts.

## 6.7.3 Emergency Interties

No new interties have been established at this time. An intertie with Golden State existed at one time and is under evaluation as to whether it is beneficial to re-establish.

# 6.8 Future Water Projects

Cal Water is expanding the capacity of the treatment plant from 1300 gpm to 1800 gpm. Expected completion is 2016.

Cal Water is also evaluating the usefulness of the City's other three wells. These three wells have been inactive for the past 12 years. At this time, it is unknown whether these wells can be placed on-line or will need to be abandoned.

|   | Table 6-7 Retail: Expected Future Water Supply Projects or Programs  | ed Future Water Supl   | ply Projects or Pr                               | ograms                             |   |
|---|--|--|--|------------------------------------|---|
|   | No expected future water supply projects or programs that water supply. Supplier will not complete the table below.  | expected future water supply projects or programs that provide a quantifiable increase to the agency's ter supply. Supplier will not complete the table below. | at provide a quantifial                          | ole increase to the                | agency's                                    |
| <b>&gt;</b>                               | Some or all of the supplier's future water supply projects or programs are not compatible with this table and are described in a narrative format. LOCATION OF THE NARRATIVE Section 6.8 | rture water supply projects<br>rmat. LOCATION OF THE NA  | or programs are not compa<br>ARRATIVESection 6.8 | ompatible with thi                 | s table and                                 |
| Name of Future<br>Projects or<br>Programs | Joint Project with other<br>agencies?  | Description<br>(if needed)   | Planned<br>Implementation<br>Year                | Planned for<br>Use in Year<br>Type | Expected Increase in Water Supply to Agency |
|   | If Yes, Agency<br>Name   |  |  |                                    | This may be<br>a range                      |

# 6.9 Summary of Existing and Planned Sources of Water

Table 6-8 shows the actual volumes of purchased water for calendar year 2015. Table 6-9 shows the projected supply volumes through 2040.

Consistent with the projections of MWD and WBMWD (see Chapter 7), Cal Water is assuming that purchased water will be sufficient to serve all demand not served by groundwater or recycled water supplies through 2040 under all hydrologic conditions. Therefore, the supply amounts shown in Table 6-9 equal the projected demand in each year.

| Table 6-8 F                     | Retail: Water Su                        | pplies — A       | ctual (AF)       |   |
|---------------------------------|---|------------------|------------------|---|
|                                 |   |                  | 2015             |   |
| Water Supply                    | Additional<br>Detail on<br>Water Supply | Actual<br>Volume | Water<br>Quality | Total<br>Right or<br>Safe Yield<br>(optional) |
| Purchased or Imported Water     |   | 2,250            | Drinking Water   |   |
| Groundwater                     |   | 1,814            | Drinking Water   |   |
| Recycled Water                  |   | 99               | Recycled Water   |   |
| Total                           |   | 4,163            |                  |   |
| IPR included within groundwater | total.                                  |                  |                  |   |

|                |                                   | Tak   | ole 6-9 Ret                       | ail: Wate                            | Table 6-9 Retail: Water Supplies — Projected (AF)              | — Projed                                      | ed (AF)                           |   |                                   |                                      |
|----------------|-----------------------------------|---|-----------------------------------|--------------------------------------|--|---|-----------------------------------|---|-----------------------------------|--------------------------------------|
|                |                                   |   |                                   | Repo                                 | <b>Projected Water Supply</b> Report To the Extent Practicable | ater Supply<br>ent Practic                    | ,<br>able                         |   |                                   |                                      |
|                | 2020                              | 20  | 2025                              | 5                                    | 2030   | 0   | 2035                              | Š   | <b>2040</b> (opt)                 | opt)                                 |
| water supply   | Reasonably<br>Available<br>Volume | Total<br>Right or<br>Safe Yield<br>(optional) | Reasonably<br>Available<br>Volume | Total Right or Safe Yield (optional) | Reasonably<br>Available<br>Volume                              | Total<br>Right or<br>Safe Yield<br>(optional) | Reasonably<br>Available<br>Volume | Total<br>Right or<br>Safe Yield<br>(optional) | Reasonably<br>Available<br>Volume | Total Right or Safe Yield (optional) |
| Purchased      | 2,567                             |   | 2,601                             |                                      | 2,635  |   | 2,669                             |   | 2,704                             |                                      |
| Groundwater    | 1,882                             |   | 1,882                             |                                      | 1,882  |   | 1,882                             |   | 1,882                             |                                      |
| Recycled Water | 150                               |   | 150                               |                                      | 150  |   | 200                               |   | 200                               |                                      |
| Total          | 4,599                             |   | 4,633                             |                                      | 4,667  |   | 4,751                             |   | 4,786                             |                                      |

## 6.10 Climate Change Impacts to Supply

Cal Water recently completed an initial study of climate change impacts for a sample of its districts.<sup>12</sup> The sample districts account for 85% of Cal Water's total 2014 production and reflect the diversity of all Cal Water districts, including geographic, hydrologic, and climatic conditions and primary and secondary supply sources. Hawthorne was not among the districts studied. The study was undertaken because it is critical for Cal Water to gain a better understanding of the potential impacts of climate change on the availability of its diverse supplies. The impacts are inherently uncertain, but Cal Water believes that the only responsible course is to carefully incorporate climate change into its ongoing water supply planning.

The initial study represents a first step in that path. In order for Cal Water to determine how its long-term water supply planning should reflect climate change impacts, it must first have an understanding of what the impacts of climate change on its supply sources might be. That was the purpose of the study.

Changes in climate can affect the availability of local groundwater and surface water supplies, as well as purchased imported supplies. This study separately addressed the impacts on each of these for each sample district. It relied on the best available projections of changes in climate (temperature and precipitation) through the end of the century, and then used the climate projections to examine how surface water flows and groundwater recharge rates may change. The study generally relied on studies done by or data provided by wholesale suppliers.

The study results provide an integrated view of how projected climate changes may affect water supply availability for Cal Water's service districts, and represent a first step in integrating potential future climate change impacts into Cal Water's ongoing supply planning.

## 6.10.1 Estimating Changes in Climate

Climate change is primarily driven by increased concentrations of greenhouse gases (GHGs) in the atmosphere. The trajectory of future climate change is a function of the rate at which those concentrations are projected to increase and the manner in which the atmosphere and oceans respond to increased concentrations. Both are difficult to model. Thus, while the scientific community overwhelmingly agrees that climate change will occur (and indeed may already have begun), the trajectory of those changes is very uncertain.

<sup>&</sup>lt;sup>12</sup> California Water Service Company, Potential Climate Change Impacts on the Water Supplies of California Water Service. January 2016.

The projections of temperature and precipitation that underlie this study are based on 40 of the latest Global Circulation Models (GCMs) run as part of the Coupled Model Intercomparison Project Phase 5 (CMIP5). Generally speaking, this type of approach is termed an ensemble analysis, for which the downscaled climate projections for any particular Cal Water Service District were based on the median of the 40 downscaled GCM datasets. The GCMs used by the analysis are driven by two GHG emission pathways that bound the possible trajectories of GHG concentrations.

#### 6.10.2 Impacts of Climate Change on Water Supplies

Since the supplies for each district consist of a mix of local surface water, local groundwater, and/or purchased imports, climate change impacts were estimated for each of these components. Based on the breakdown of district production among the supply sources, Table 6-10 shows the ranges of projected overall climate change impacts on available supply, relative to the historic average. While Hawthorne was not specifically studied, it is reasonable to assume that the results for the other three West Basin districts (DOM, HR, and PV) are applicable to Hawthorne. Supply reductions due to climate change are projected to be small for these districts through the end of the century.

| Table 6-10 Projected Changes in Average Available<br>Supply due to Climate Change |         |                 |              |      |
|---|---------|-----------------|--------------|------|
| District  |         | Percentage Chan | ge in Supply |      |
| District  |         | 2020            | 2050         | 2100 |
| DIC   | Minimum | -10%            | -10%         | -12% |
| BK  | Maximum | -12%            | -16%         | -20% |
| VIS   | Minimum | -7%             | -8%          | -8%  |
| VIS   | Maximum | -9%             | -10%         | -14% |
| KRV   | Minimum | -13%            | -16%         | -19% |
| KKV   | Maximum | -16%            | -21%         | -31% |
| MDC/CCT/DC  | Minimum | 0%              | -2%          | -6%  |
| MPS/SSF/BG  | Maximum | 0%              | -7%          | -15% |
| LAS   | Minimum | -3%             | -3%          | -10% |
| LAS   | Maximum | -4%             | -18%         | -28% |
| CU  | Minimum | 2%              | 2%           | 0%   |
| CH  | Maximum | 3%              | 1%           | -3%  |
| ORO   | Minimum | 0%              | 8%           | 5%   |
| UKU   | Maximum | 0%              | -8%          | -7%  |
| DOM/UD/DV   | Minimum | 0%              | 0%           | -1%  |
| DOM/HR/PV   | Maximum | 0%              | -2%          | -3%  |
| STK   | Minimum | 0%              | 0%           | -8%  |
| SIK   | Maximum | 0%              | -14%         | -17% |
| SLN   | Minimum | -6%             | -6%          | -6%  |
| JLIN  | Maximum | -7%             | -7%          | -7%  |

#### 6.10.3 Next Steps and Key Conclusions

Possible next steps for Cal Water's study of climate change include:

- Methodological enhancements to reduce some of the uncertainties in the results;
- Development and acquisition of better and more complete data;
- Extending the study to other Cal Water districts;
- Developing a plan to mitigate anticipated climate change impacts on supply; and
- Integrating climate change into the Company's ongoing water supply planning.

Three critical messages emerged from the study:

- Cal Water supplies in the 21<sup>st</sup> century are likely to be adversely affected by climate change.
- These impacts will vary considerably across districts, depending on geography and source mix. For some districts, the impacts can be significant; for others, little or no impacts are projected.
- The impacts will generally increase over time. Anticipated late-century impacts are
  forecast to be significantly higher in some districts than impacts at mid-century.
  Moreover, during the period that climate change is forecast to increasingly constrain
  supplies, demands are also generally forecast to increase, further exacerbating the
  adverse impacts on water supply reliability.

# **Chapter 7**

### **Water Supply Reliability Assessment**

This chapter addresses the reliability of the Hawthorne District's water supplies. Assessment of water supply reliability is complex and dependent upon a number of factors, such as the number of water sources, regulatory and legal constraints, hydrological and environmental conditions, climate change, and expected growth, among others. Based on available historical information and projections of future water uses, regulatory and legal constraints, and hydrological and environmental conditions, including climate change, Cal Water has made its best determination of the future reliability of Hawthorne District's water supplies.

#### 7.1 Constraints on Water Sources

#### MWD's Draft 2015 UWMP states:

The region can provide reliable water supplies under both the single driest year and the multiple dry-year hydrologies.

#### The Draft UWMP also states:

The findings and conclusions of the 2015 IRP Update are:

- Action is needed Without the investments in conservation, local supplies and the California WaterFix targeted in the 2015 IRP Update, Metropolitan's service area would experience unacceptable level of shortage allocation frequency in the future.
- Maintain Colorado River supplies The plan to stabilize deliveries at 900,000 AF in a typical year will require more than 900,000 AF of planned actions.

MWD is projecting the continued ability to meet all demands of its member agencies. This assumption is predicated upon a level of investment in local supplies and demand management, as well as major infrastructure improvements in the delivery systems for both of its imported supplies.

Based on this, this chapter assumes that MWD will be able to meet forecasted WBMWD demands and that WBMWD will be therefore be able to meet forecasted Cal Water demands.

The drinking water delivered in the Hawthorne District, whether its source is groundwater or imported water, meets or surpasses all federal and state regulations. The U.S. Environmental Protection Agency under the authorization of the Federal Safe Drinking Water Act of 1974, sets drinking water standards. The California Department of Health Services (DOHS), which can either adopt the USEPA standard or establish state standards that are more stringent, enforces the EPA mandated drinking water regulations.

There are two types of drinking water standards: Primary and Secondary. Primary Standards are designed to protect public health by establishing Maximum Contamination Levels (MCL) for substances in water that are determined to be harmful to human health. MCLs are established conservatively for each contaminant based on health effects that may occur if a person were to drink two liters of the water per day for 70 years. Secondary Standards are based on the aesthetic qualities of the water, such as taste, odor, color, and mineral content. These standards, established by the State of California, specify limits for substances that may affect aesthetics and consumer acceptance of the water.

Although the water delivered to the customers always has been in compliance with all standards, the quality of the groundwater produced by the District's one well is highly mineralized and began to exceed the secondary standards for iron and manganese. In addition, these wells extract water in close proximity of the intruded plume of seawater that is inland of the West Coast Basin Barrier.

### 7.2 Reliability by Type of Year

Since most of the water used in the District is imported from Northern California or from the Colorado River, supply availability is a function of precipitation in those areas rather than local precipitation. However, customer demands do vary with local rainfall. In general, water demand tends to increase in dry years primarily due to increased water use for activities such as landscape irrigation.

Figure 7-1 compares annual rainfall to the historic average (12.15 inches). The designation of Base Years for drought planning shown in Table 7-1 below comes from the data underlying this chart.

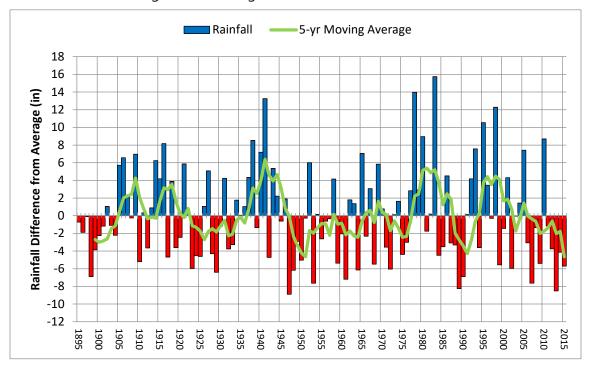


Figure 7-1 Average and Historical Rainfall

Source: PRISM Climate Group, Oregon State University, http://prism.oregonstate.edu

A normal hydrologic year occurred in 2003 when precipitation was approximately 0.2 percent below the historic average for the period from 1903 to 2015. The driest year occurred in 1947 when the rainfall was approximately 73% percent below average (3.26 inches). This is taken as the single dry year shown in Table 7-1. The multiple dry-water years used are 2013 through 2015.

| Table 7-1 Retail: Basis of Water Year Data |   |   |                 |  |  |
|--|---|---|-----------------|--|--|
|  |   | Available supplies if year type repeats |                 |  |  |
| Year Type                                  | Base Year  Agency may complete these co |   |                 |  |  |
|  |   | Volume available (AF)                   | % of avg supply |  |  |
| Average Year                               | 2003                                    | 4,786                                   | 100%            |  |  |
| Single-Dry Year                            | 1947                                    | 4,919                                   |                 |  |  |
| Multiple-Dry Years 1st Year                | 2013                                    | 4,919                                   |                 |  |  |
| Multiple-Dry Years 2nd Year                | 2014                                    | 4,851                                   |                 |  |  |
| Multiple-Dry Years 3rd Year                | 2015                                    | 4,883                                   |                 |  |  |

NOTES: Available volumes are the maximum volumes across all forecast years in Tables 7-2, 7-3, and 7-4.

### 7.3 Supply and Demand Assessment

Table 7-2 shows the projected supply and demand totals for a normal year. The supply totals match those in Table 6-9; the demand totals match Table 4-3. (The balance between supply and demand totals excludes usage reductions that are not directly a function of Cal Water supplies, but are externally-imposed by other entities, such as the 2015 state-mandated cutbacks.)

| Table 7-2 Retail: Normal Year Supply and Demand Comparison (AF) |                                |       |       |       |       |  |
|---|--------------------------------|-------|-------|-------|-------|--|
|   | 2020 2025 2030 2035 2040 (Opt) |       |       |       |       |  |
| Supply totals<br>(autofill fm Table 6-9)                        | 4,599                          | 4,633 | 4,667 | 4,751 | 4,786 |  |
| Demand totals (autofill fm Table 4-3)                           | 4,599                          | 4,633 | 4,667 | 4,751 | 4,786 |  |
| Difference  | 0                              | 0     | 0     | 0     | 0     |  |

Table 7-3 shows the projected supply and demand totals for the single dry year.

| Table 7-3 Retail: Single Dry Year Supply and Demand Comparison (AF) |       |       |       |       |       |  |
|---|-------|-------|-------|-------|-------|--|
| 2020 2025 2030 2035 2040 (Opt)                                      |       |       |       |       |       |  |
| Supply totals   | 4,729 | 4,763 | 4,798 | 4,883 | 4,919 |  |
| Demand totals 4,729 4,763 4,798 4,883 4,919                         |       |       |       |       |       |  |
| Difference  | 0     | 0     | 0     | 0     | 0     |  |

Table 7-4 shows the projected supply and demand totals for the multiple dry years.

| Table 7        | Table 7-4 Retail: Multiple Dry Years Supply and Demand Comparison (AF) |       |       |       |       |               |
|----------------|--|-------|-------|-------|-------|---------------|
|                |  | 2020  | 2025  | 2030  | 2035  | 2040<br>(Opt) |
|                | Supply totals  | 4,729 | 4,763 | 4,798 | 4,883 | 4,919         |
| First year     | Demand totals  | 4,729 | 4,763 | 4,798 | 4,883 | 4,919         |
|                | Difference   | 0     | 0     | 0     | 0     | 0             |
|                | Supply totals  | 4,663 | 4,697 | 4,731 | 4,816 | 4,851         |
| Second<br>year | Demand totals  | 4,663 | 4,697 | 4,731 | 4,816 | 4,851         |
| y ca.          | Difference   | 0     | 0     | 0     | 0     | 0             |
|                | Supply totals  | 4,693 | 4,728 | 4,762 | 4,847 | 4,883         |
| Third year     | Demand totals  | 4,693 | 4,728 | 4,762 | 4,847 | 4,883         |
|                | Difference   | 0     | 0     | 0     | 0     | 0             |

# 7.4 Regional Supply Reliability

Cal Water coordinates on an ongoing basis with all relevant agencies in the region to optimize the use of regional water supplies. This includes West Basin Municipal Water District, the Water Replenishment District of Southern California, Los Angeles County Sanitation District and other public and private entities with which Cal Water can collaborate to protect and enhance local groundwater and surface water resources.

Cal Water also monitors and supports the goals of the Greater Los Angeles County Region IRWMP. These goals include:

- Improving water supply
- Improving surface water quality
- Enhancing habitat
- Enhancing open space and recreation
- Reducing flood risk
- Addressing climate change

# **Chapter 8**

# **Water Shortage Contingency Planning**

This chapter describes the water shortage contingency plan for the Hawthorne District. The water shortage contingency plan includes the stages of response to a water shortage, such as a drought, that occur over a period of time, as well as catastrophic supply interruptions which occur suddenly. The primary objective of the water shortage contingency plan is to ensure that the District has in place the necessary resources and management responses needed to protect health and human safety, minimize economic disruption, and preserve environmental and community assets during water supply shortages and interruptions.

Rule 14.1, as filed with the California Public Utilities Commission (CPUC), serves as Cal Water's Water Shortage Contingency Plan (WSCP) and includes Mandatory Staged Restrictions of Water Use. In the event that more stringent measures are required, Cal Water may request the addition of Schedule 14.1 which includes Staged Mandatory Water Use Reductions.

On April 1, 2016, Cal Water filed its current Schedule 14.1 with the California Public Utilities Commission (CPUC).<sup>13</sup> The Schedule lays out the staged mandatory reductions and drought surcharges associated with Cal Water's Water Shortage Contingency Plan. This filing is consistent with Resolution W-5034, adopted by the Commission on April 9, 2015, ordering compliance with requirements of the State Water Resources Control Board (SWRCB).

Schedule 14.1 is an extension of the Water Shortage Contingency Plan provided in Rule 14.1. The information presented in this chapter, is based on the current versions of both Rule 14.1 and Schedule 14.1 which are based, in part, on the specific SWRCB requirements associated with the Governor's Executive Order requiring statewide cutbacks to address the unprecedented drought.

### 8.1 Stages of Action

Table 8-1 defines the four stages of action in Cal Water's WSCP.

 $<sup>^{13}</sup>$  Schedule 14.1, along with the underlying Cal Water Rule 14.1 are included as Appendix J.

| Table 8-1 Retail: Stages of WSCP |  |                        |  |  |
|----------------------------------|--|------------------------|--|--|
|                                  |  | Complete One or Both   |  |  |
| Stage                            | Percent Supply<br>Reduction <sup>1</sup>                                 | Water Supply Condition |  |  |
|                                  | numerical value as<br>percent  | narrative description  |  |  |
| 1                                | Up to 10%  | Minimal shortage       |  |  |
| 2                                | Up to 20%  | Moderate shortage      |  |  |
| 3                                | Up to 35%  | Severe shortage        |  |  |
| 4                                | Greater than 35%   | Critical shortage      |  |  |
| <sup>1</sup> Or                  | <sup>1</sup> One stage in the WSCP must address a water shortage of 50%. |                        |  |  |

#### 8.2 Prohibitions on End Uses

Except where necessary, to address an immediate health or safety need, or to comply with a term or condition in a permit issued by a state or federal agency, customers are prohibited, at all times, from using potable water for the following actions, as each is declared a non-essential, wasteful use of water:

- 1. Use of potable water through a broken or defective plumbing fixture or irrigation system when Cal Water has notified the customer in writing to repair the broken or defective plumbing fixture or irrigation system, and the customer has failed to effect such repairs within seven (7) business days of receipt of such notice;
- 2. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures; and,
- 3. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

Restrictions of water use by Stage of the Water Shortage Contingency Plan are included in Table 8-2.

|       | Table 8-2 Retail: Restrictions and Prohibitions on End Uses                      |   |   |  |  |
|-------|--|---|---|--|--|
| Stage | Restrictions and Prohibitions on End Users                                       | Additional Explanation or<br>Reference<br>(optional)  | Penalty,<br>Charge, or<br>Other<br>Enforcement? |  |  |
| 1     | Landscape - Limit landscape irrigation to specific days                          | Limited to no more than 3 days per week   | Yes   |  |  |
| 1     | Landscape - Limit landscape irrigation to specific times                         | Limited to 8 am and 6pm   | Yes   |  |  |
| 1     | Other - Customers must repair leaks, breaks, and malfunctions in a timely manner | Must be repaired within 5 business days   | Yes   |  |  |
| 1     | Landscape - Restrict or prohibit runoff from landscape irrigation                |   | Yes   |  |  |
| 1     | Landscape - Other landscape restriction or prohibition                           | Prohibit application of potable water to outdoor landscapes within 48 hours of measurable rainfall.                               | Yes   |  |  |
| 1     | Other - Require automatic shut off hoses   |   | Yes   |  |  |
| 1     | Other - Prohibit use of potable water for washing hard surfaces                  |   | Yes   |  |  |
| 1     | Other  | Limits filling ornamental lakes or ponds; prohibit use of potable water in a water feature except where the water is recirculated | Yes   |  |  |
| 2     | Landscape - Limit landscape irrigation to specific days                          | Limited to no more than 3 days per week   | Yes   |  |  |
| 2     | Landscape - Limit landscape irrigation to specific times                         | Limited to 8 am and 6pm   | Yes   |  |  |
| 2     | Other - Customers must repair leaks, breaks, and malfunctions in a timely manner | Must be repaired within 3 business days   | Yes   |  |  |
| 2     | Landscape - Restrict or prohibit runoff from landscape irrigation                |   | Yes   |  |  |
| 2     | Landscape - Other landscape restriction or prohibition                           | Prohibits irrigation of ornamental turf on public street medians with potable water; prohibit application of potable              | Yes   |  |  |

|       | Table 8-2 Retail: Restrictions ar  | nd Prohibitions on End U   | ses   |
|-------|--|--|---|
| Stage | Restrictions and Prohibitions on<br>End Users                                    | Additional Explanation or<br>Reference<br>(optional)   | Penalty,<br>Charge, or<br>Other<br>Enforcement? |
|       |  | water to outdoor<br>landscapes within 48<br>hours of measurable<br>rainfall.   |   |
| 2     | CII - Lodging establishment must offer opt out of linen service                  |  | Yes   |
| 2     | CII - Restaurants may only serve water upon request                              |  | Yes   |
| 2     | Other - Require automatic shut off hoses   |  | Yes   |
| 2     | Other - Prohibit use of potable water for washing hard surfaces                  |  | Yes   |
| 2     | Other  | Limits filling ornamental lakes or ponds; prohibit use of potable water in a water feature except where the water is recirculated  | Yes   |
| 3     | Landscape - Limit landscape irrigation to specific days                          | Limited to no more than 2 days per week  | Yes   |
| 3     | Landscape - Limit landscape irrigation to specific times                         | Limited to 8 am and 6pm  | Yes   |
| 3     | Other - Customers must repair leaks, breaks, and malfunctions in a timely manner | Must be repaired within 2 business days  | Yes   |
| 3     | Landscape - Restrict or prohibit runoff from landscape irrigation                |  | Yes   |
| 3     | Landscape - Other landscape restriction or prohibition                           | Prohibits irrigation of ornamental turf on public street medians with potable water; prohibit application of potable water to outdoor landscapes within 48 hours of measurable rainfall. | Yes   |
| 3     | CII - Lodging establishment must offer opt out of linen service                  |  | Yes   |

|       | Table 8-2 Retail: Restrictions and Prohibitions on End Uses                      |  |   |  |  |
|-------|--|--|---|--|--|
| Stage | Restrictions and Prohibitions on<br>End Users                                    | Additional Explanation or<br>Reference<br>(optional)   | Penalty,<br>Charge, or<br>Other<br>Enforcement? |  |  |
| 3     | CII - Restaurants may only serve water upon request                              |  | Yes   |  |  |
| 3     | Other - Require automatic shut off hoses   |  | Yes   |  |  |
| 3     | Other - Prohibit use of potable water for washing hard surfaces                  | Prohibits use of potable water for street cleaning with trucks except for initial wash-down for construction purposes if street sweeping is not feasible | Yes   |  |  |
| 3     | Other  | Limits filling ornamental lakes or ponds; prohibit use of potable water in a water feature except where the water is recirculated                        | Yes   |  |  |
| 3     | Other - Prohibit use of potable water for construction and dust control          | Prohibited unless no other method or source of water can be used   | Yes   |  |  |
| 4     | Landscape - Prohibit all landscape irrigation                                    | Prohibited except with hand-held bucket nozzle to maintain trees and shrubs.   | Yes   |  |  |
| 4     | Other - Customers must repair leaks, breaks, and malfunctions in a timely manner | Must be repaired within 1 business day   | Yes   |  |  |
| 4     | Landscape - Restrict or prohibit runoff from landscape irrigation                |  | Yes   |  |  |
| 4     | CII - Lodging establishment must offer opt out of linen service                  |  | Yes   |  |  |
| 4     | CII - Restaurants may only serve water upon request                              |  | Yes   |  |  |
| 4     | Other - Require automatic shut off hoses   |  | Yes   |  |  |
| 4     | Other - Prohibit use of potable water for washing hard surfaces                  | Prohibits use of potable water for street cleaning with trucks   | Yes   |  |  |

|       | Table 8-2 Retail: Restrictions and Prohibitions on End Uses             |   |   |  |  |
|-------|---|---|---|--|--|
| Stage | Restrictions and Prohibitions on<br>End Users                           | Additional Explanation or<br>Reference<br>(optional)  | Penalty,<br>Charge, or<br>Other<br>Enforcement? |  |  |
| 4     | Other   | Limits filling ornamental lakes or ponds; prohibit use of potable water in a water feature except where the water is recirculated | Yes   |  |  |
| 4     | Other - Prohibit use of potable water for construction and dust control | No exceptions   | Yes   |  |  |

# 8.3 Penalties, Charges, Other Enforcement of Prohibitions

In accordance with Rule 14.1, Cal Water is authorized to take the following actions to enforce restrictions of water use that are in effect:

**First Violation**: Cal Water shall provide the customer with a written notice of violation.

**Second Violation**: If Cal Water verifies that the customer has used potable water for nonessential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation and is authorized to install a flow-restricting device on the customer's service line.

If Schedule 14.1 is implemented, Cal Water is authorized to take the following actions when its personnel verify a customer is using potable water for non-essential, wasteful uses.

**First Violation**: Cal Water shall provide the customer with a written notice of violation. In addition, Cal Water is authorized to take the following actions:

- A. If the customer currently receives service through a metered connection, install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service.
- B. If the customer does not currently receive service through a metered connection, install a water meter on the customer's service line, charge the customer for water

use pursuant to Cal Water's metered service tariffs and rules, and install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service.

**Second Violation**: If Cal Water verifies that the customer has used potable water for nonessential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation. In addition to the actions prescribed under the first violation above, Cal Water is authorized to take the following actions:

- A. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
  - i. If Stage 1 is in effect, \$25
  - ii. If Stage 2 is in effect, \$50
  - iii. If Stage 3 is in effect, \$100
  - iv. If Stage 4 is in effect, \$200
- B. At its sole discretion, waive the waste of water penalty if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, higherficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after a notice of violation was delivered, and is in use at the customer's service address.

**Third Violation**: If Cal Water verifies that the customer has used potable water for nonessential, wasteful uses after having been notified of the second violation, Cal Water shall provide the first and second violations above, Cal Water is authorized to take the following actions:

- A. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
  - i. If Stage 1 is in effect, \$50
  - ii. If Stage 2 is in effect, \$100
  - iii. If Stage 3 is in effect, \$200
  - iv. If Stage 4 is in effect, \$400
- B. At its sole discretion, waive the waste of water surcharge if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to

Cal Water proving that a drip irrigation system, micro spray irrigation system, highefficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after notice of violations have been delivered, and is in use at the customer's service address.

**Fourth Violation**: If Cal Water verifies that the customer has used potable water for nonessential, wasteful uses after having been notified of the third violation, Cal Water shall provide the customer with a fourth written notice of violation. In addition to actions set forth in previous violations prescribed above, Cal Water is authorized to install a flowrestricting device on the customer's service line.

**Egregious Violations**: Notwithstanding the foregoing framework for penalties, customers who Cal Water has verified are egregiously using potable water for non-essential, wasteful uses are subject to having a flow-restricting device installed on their service line. After providing the customer with one notice of egregious violation, either by direct mail or door hanger, which documents the egregious use of potable water for non-essential, wasteful uses and explains that failure to correct the violation may result in the installation of a flow-restricting device on the customer's service line, Cal Water is authorized to install a flow-restricting device on the customer's service line.

#### DROUGHT SURCHARGES

Cal Water may elect to implement actions such as water budgets with associated surcharges through the implementation of Schedule 14.1. An example of such a program is included in Appendix J.

# 8.4 Consumption Reduction Methods by Agencies

|       | Table 8-3 Retail: Stages of WSCP - Consumption Reduction Methods |  |  |  |  |
|-------|--|--|--|--|--|
| Stage | Consumption Reduction<br>Methods by Water Supplier               | Additional Explanation or Reference (optional)   |  |  |  |
| 2     | Expand Public Information<br>Campaign                            |  |  |  |  |
| 2     | Offer Water Use Surveys  | Offered as part of standard conservation program. Will expand as needed to achieve additional savings. |  |  |  |
| 2     | Provide Rebates or Giveaways of Plumbing Fixtures and Devices    | Offered as part of standard conservation program. Will expand as needed to achieve additional savings. |  |  |  |

| 7     | Table 8-3 Retail: Stages of WSCP - Consumption Reduction Methods    |  |  |  |  |
|-------|---|--|--|--|--|
| Stage | Consumption Reduction<br>Methods by Water Supplier                  | Additional Explanation or Reference (optional)   |  |  |  |
| 2     | Provide Rebates for Landscape<br>Irrigation Efficiency              | Offered as part of standard conservation program. Will expand as needed to achieve additional savings.   |  |  |  |
| 2     | Decrease Line Flushing  |  |  |  |  |
| 2     | Reduce System Water Loss  |  |  |  |  |
| 2     | Increase Water Waste Patrols  |  |  |  |  |
| 2     | Other   | Mandatory water budgets and banking Water budgets will be based on a customer's consumption during a historical base period and will include a percentage reduction designed to meet necessary water-use reductions.                           |  |  |  |
| 2     | Implement or Modify Drought<br>Rate Structure or Surcharge          | Drought surcharges charged to customers for each unit of water used over the established water budget for the billing period. For Stage 2 surcharges are two times the highest residential tier rate, with exceptions discussed in Section 8.3 |  |  |  |
| 3     | Expand Public Information<br>Campaign                               |  |  |  |  |
| 3     | Offer Water Use Surveys   | Offered as part of standard conservation program. Will expand as needed to achieve additional savings.   |  |  |  |
| 3     | Provide Rebates or Giveaways<br>of Plumbing Fixtures and<br>Devices | Offered as part of standard conservation program. Will expand as needed to achieve additional savings.   |  |  |  |
| 3     | Provide Rebates for Landscape<br>Irrigation Efficiency              | Offered as part of standard conservation program. Will expand as needed to achieve additional savings.   |  |  |  |
| 3     | Decrease Line Flushing  |  |  |  |  |
| 3     | Reduce System Water Loss  |  |  |  |  |
| 3     | Increase Water Waste Patrols  |  |  |  |  |
| 3     | Other   | Mandatory water budgets and banking  |  |  |  |

| ٦      | Table 8-3 Retail: Stages of WSCP - Consumption Reduction Methods                      |   |  |  |  |
|--------|---|---|--|--|--|
| Stage  | Consumption Reduction<br>Methods by Water Supplier                                    | Additional Explanation or Reference (optional)  |  |  |  |
| 3      | Implement or Modify Drought<br>Rate Structure or Surcharge                            | Drought surcharges charged to customers for each unit of water used over the established water budget for the billing period. |  |  |  |
| 4      | Expand Public Information Campaign  |   |  |  |  |
| 4      | Offer Water Use Surveys   | Offered as part of standard conservation program. Will expand as needed to achieve additional savings.                        |  |  |  |
| 4      | Provide Rebates or Giveaways of Plumbing Fixtures and Devices                         | Offered as part of standard conservation program. Will expand as needed to achieve additional savings.                        |  |  |  |
| 4      | Provide Rebates for Landscape<br>Irrigation Efficiency                                | Offered as part of standard conservation program. Will expand as needed to achieve additional savings.                        |  |  |  |
| 4      | Decrease Line Flushing  |   |  |  |  |
| 4      | Reduce System Water Loss  |   |  |  |  |
| 4      | Increase Water Waste Patrols  |   |  |  |  |
| 4      | Other   | Mandatory water budgets and banking   |  |  |  |
| 4      | Other   | Mandatory water budgets and banking   |  |  |  |
| 4      | Implement or Modify Drought<br>Rate Structure or Surcharge                            | Drought surcharges charged to customers for each unit of water used over the established water budget for the billing period. |  |  |  |
| NOTES: | NOTES: The actions included may be implemented through a combination of Rule 14.1 and |   |  |  |  |

NOTES: The actions included may be implemented through a combination of Rule 14.1 and Schedule 14.1 and would be evaluated based on specific need.

# 8.5 Determining Water Shortage Reductions

All customers in the District are metered. The metered demands will be used to monitor reductions that result from actions taken by Cal Water when implementing its WSCP.

### 8.6 Revenue and Expenditure Impacts

In 2008 the CPUC allowed for the creation of a Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Accounts (MCBA). The goals of the WRAM and MCBA are to sever the relationship between sales and revenue to remove the disincentive

to reduce water use. The WRAM and MCBA are designed to be revenue neutral in order to ensure that both the utility and ratepayers are neither harmed nor benefitted.

During the current drought, the CPUC authorized a memorandum account through Resolution W-4976 to track incremental drought-related costs and waste of water penalties which may be recovered through rates if deemed appropriate by the Commission.

#### 8.7 Resolution or Ordinance

Cal Water is an investor-owned water utility that is regulated by the California Public Utilities Commission (CPUC). As such, it does not have the authority to adopt resolutions or ordinances. As described above, Rule 14.1, as filed with the California Public Utilities Commission (CPUC), serves as Cal Water's Water Shortage Contingency Plan and includes Mandatory Staged Restrictions of Water Use. In the event that more stringent measures are required, Cal Water may request the addition of Schedule 14.1 which includes Staged Mandatory Water Use Reductions. Cal Water will work with local planning and enforcement departments to ensure consistency with local resolutions and ordinances.

### 8.8 Catastrophic Supply Interruption

Cal Water has an Emergency Response Plan (ERP) in place that coordinates the overall company response to a disaster in any or all of its districts. In addition, the ERP requires each District to have a local disaster plan that coordinates emergency responses with other agencies in the area.

Cal Water also inspects its facilities annually for earthquake safety. To prevent loss of these facilities during an earthquake, auxiliary generators and improvements to the water storage facilities have been installed as part of Cal Water's annual budgeting and improvement process.

During an actual or threatened temporary shortage of imported water to the West Basin, the WRDSC is authorized by the West Coast Basin Judgment to enter into agreements with water purveyors in the basin, which allow the over-extraction of groundwater. This authorized over-extraction can last for four months and may be used to produce a maximum of 10,000 acre-feet. Such agreements are not subject to the "make-up" provisions of the Judgment. If the shortage continues beyond four months, further over-extraction would require court approval.

There are currently no pump stations with backup power in the Hawthorne system.

### 8.9 Minimum Supply Next Three Years

Table 8-4 provides estimates of total supply volumes that would be produced if the hydrology of the multi-year drought period discussed in Chapter 7 were to occur in the immediate future. These volumes are equal to the projected 2020 supplies in Table 7-4. Since District near-term supplies over a multi-year dry period are projected to be at least sufficient to serve demands, it is likely that current supply sources could produce more water. Cal Water does not have sufficient information to estimate how much more.

| Table 8-4 Retail: Minimum Supply Next Three Years (AF) |       |       |       |  |  |
|--|-------|-------|-------|--|--|
| 2016 2017 2018   |       |       |       |  |  |
| Available Water Supply                                 | 4,729 | 4,663 | 4,693 |  |  |

### **Chapter 9**

# **Demand Management Measures**

This chapter provides a summary of past and planned demand management measure (DMM) implementation in the Hawthorne District, as well as an overview of the expected water savings and projected compliance with the Water Conservation Act of 2009 (SB X7-7).

This chapter contains the following sections:

- 9.1 Demand Management Measures for Wholesale Agencies
- 9.2 Demand Management Measures for Retail Agencies
- 9.3 Implementation over the Past Five Years
- 9.4 Planned Implementation to Achieve Water Use Targets
- 9.5 Members of the California Urban Water Conservation Council

### 9.1 Demand Management Measures for Wholesale Agencies

Because the Hawthorne District is a retail water supplier, this section does not apply.

### 9.2 Demand Management Measures for Retail Agencies

Cal Water centrally administers its conservation programs. The Hawthorne District is operated by Cal Water under an operating agreement with the City of Hawthorne. Cal Water's conservation programs are available to Hawthorne District customers upon request. For purposes of this section, these programs have been grouped in accordance with the DMM categories in Section 10631(f) of the Act. These categories are:

- (i) Water waste prevention ordinances
- (ii) Metering
- (iii) Conservation pricing
- (iv) Public education and outreach
- (v) Distribution system water loss management
- (vi) Water conservation program coordination and staffing support, and
- (vii) Other demand management measures

Following are descriptions of the conservation programs Cal Water operates within each of these DMM categories.

#### 9.2.1 Water Waste Prevention Ordinances

The City of Hawthorne has passed water conservation and drought emergency ordinances prohibiting the waste of water. Copies are included in Appendix J.

#### 9.2.2 Metering

All service connections within the Hawthorne District are metered. Meters are read monthly and routinely maintained and calibrated. Customers are billed monthly based on their metered water use.

#### 9.2.3 Conservation pricing

Water rates are established by the City of Hawthorne. Volumetric rates in 2015 by class of service within Hawthorne District are provided in Table 9-1.

| Table 9-1: Volumetric Water Rates by Class of Service (\$/CCF) |    |    |    |        |  |  |
|--|----|----|----|--------|--|--|
| Class of Service Tier 1 Tier 2 Tier 3 All units of water       |    |    |    |        |  |  |
| Single Family  | NA | NA | NA | \$3.39 |  |  |
| Non Residential  |    |    |    | \$3.39 |  |  |

Per the Memorandum of Understanding Regarding Urban Water Conservation in California (MOU), conservation pricing provides economic incentives to customers to use water efficiently via a volumetric water rate. The MOU considers uniform, seasonal, tiered (block), and allocation-based rate designs as each being potentially consistent with conservation pricing, provided that either (1) 70% or more of total annual revenue is derived from the volumetric component of the rate design or (2) the proportion of total revenue from the volumetric component of the rate design equals or exceeds the long-run incremental cost of providing water service, or (3) the utility's metering technology, rate structure, and customer communication programs satisfy various requirements specified by the MOU.

The Hawthorne District's rate structure complies with Option 1 of the Urban MOU's definition of conservation pricing.

#### 9.2.4 Public Education and Outreach

Cal Water's public outreach program is divided into four components, as follows:

**Residential Customer Assistance** – This category provides tailored assistance to residential customers through home water surveys and monthly water use reports. It

provides assistance to residential customers wanting to reduce their indoor and outdoor water uses. While available to all residential customers, marketing of home water surveys is generally focused on high use residential customers.

**Non-Residential Customer Assistance** — This category provides tailored assistance to commercial customers through commercial water surveys, monthly landscape reports to large landscape customers, and large landscape water use surveys. It provides assistance to commercial customers wanting to reduce their use of water for sanitation, hygiene, process, and landscape purposes.

**Public Information and School Education** — Cal Water's public information program provides general information on the need for and value and methods of water conservation through multiple media outlets, including its website, direct mail, external print media, and radio. Cal Water's school education program includes Cal Water Town, an interactive online learning tool, and general information and learning materials for students and teachers.

**Rebate Program Information and Marketing** – Through its website, bill inserts, newsletters, and radio and print media, Cal Water advertises and markets a variety of conservation rebate programs, including rebate programs for high-efficiency toilets, urinals, and clothes washers, and irrigation equipment and landscape efficiency improvements.

#### 9.2.5 Programs to Assess and Manage Distribution System Real Loss

Per the MOU, Cal Water annually quantifies the District's volume of apparent and real water loss. Cal Water's conservation staff have received training in the AWWA water audit method and component analysis process and have completed water balances for each Cal Water district using AWWA's water audit software. For the five-year period 2011-2015, apparent and real water loss in the Hawthorne District averaged 390 AF, or approximately 8 percent of total production.

#### 9.2.6 Water Conservation Program Coordination and Staffing Support

Currently authorized conservation program staffing consists of five full-time positions, which include:

- One Conservation Program Manager
- One Conservation Program Analyst
- One Landscape Program Analyst
- Two Conservation Program Coordinators

These five staff positions manage all aspects of Cal Water's conservation programs.

| Table 9-2: Planned Conservation Program Staffing |  |                 |  |  |
|--|--|-----------------|--|--|
| Staff Position                                   | Responsibilities   | Position Status |  |  |
| Conservation Program                             | Long-term program planning and implementation; program budgeting | Existing        |  |  |
| Manager  | and oversight; staff oversight and                               |                 |  |  |
|  | management; contracting and                                      |                 |  |  |
|  | oversight of outside services                                    |                 |  |  |
| Conservation Program                             | Management and oversight of                                      | 2 Existing      |  |  |
| Coordinator                                      | conservation programs in Cal Water districts                     |                 |  |  |
| Conservation Program Analyst                     | Program analysis and reporting,                                  | Existing        |  |  |
|  | including but not limited to                                     |                 |  |  |
|  | preparation of reports related to CPUC                           |                 |  |  |
|  | requirements, urban water  |                 |  |  |
|  | management plans, BMP compliance                                 |                 |  |  |
|  | reports, and SB X7-7 compliance                                  |                 |  |  |
|  | reports  |                 |  |  |
| Landscape Program Analyst                        | Analysis and tracking of landscape                               | Existing        |  |  |
|  | program implementation and                                       |                 |  |  |
|  | performance; coordination of                                     |                 |  |  |
|  | landscape program rollouts; GIS/GPS                              |                 |  |  |
|  | management; assist regional                                      |                 |  |  |
|  | conservation program coordinators                                |                 |  |  |
|  | with management/oversight of                                     |                 |  |  |
|  | landscape programs   |                 |  |  |

#### 9.2.7 Other Demand Management Measures

In addition to the DMM programs described above, Cal Water operates rebate, give-away, and direct installation programs aimed at plumbing fixture replacement and irrigation equipment and landscape efficiency improvements. Following are brief descriptions of each of these DMMs.

MaP Premium and Non-Premium Toilet Replacement – This program replaces old toilets with MaP certified high-efficiency toilets. Financial rebates, direct installation, and direct distribution are used to deliver toilets to customers. For residential customers, MaP premium certified toilets which have greater water savings potential are eligible for a \$100 rebate while the rebate for MaP non-premium toilets is \$50. For commercial customers, a rebate of \$100 is available for valve-type toilets flushing 1.28 gallons or less and EPA WaterSense labeled tank-type toilets. Cal Water centrally administers the program. This program is available to all residential and non-residential customers. Cal

Water markets the program through direct mail, print media, bill stuffers, and its website. Where advantageous, Cal Water partners with local or regional agencies and community organizations to offer the program.

**Urinal Valve and Bowl Replacement** – This program replaces old urinals with high-efficiency urinals meeting the new 0.125 gallon per flush water use standard adopted by the California Energy Commission in April 2015. Financial rebates of up to \$150 are available to customers. The program targets offices and public buildings receiving significant foot traffic. Cal Water centrally administers the program. While this program is available to all non-residential customers, marketing focuses on prime targets, such as restaurants and high-density office buildings. Cal Water markets the program through direct mail, print media, bill stuffers, and its website.

Clothes Washer Replacement – This program provides customer rebates up to \$150 for residential and up to \$200 for non-residential high-efficiency clothes washers. The program targets single-family households, multi-family units, multi-family common laundry areas, and commercial coin-op laundries. Cal Water centrally administers the program, and markets the program through direct mail, print media, bill stuffers, and its website. This program is available to all residential and non-residential customers. Where advantageous, Cal Water partners with local or regional agencies to offer the program.

Residential Conservation Kit Distribution — This program offers Cal Water residential customers conservation kits featuring a range of water-saving plumbing retrofit fixtures. Kits are available at no charge to customers, who can request them via Cal Water's website, via mail, or by contacting or visiting their District. Each kit includes the following items: high-efficiency showerheads, kitchen faucet aerator, bathroom faucet aerators, full-stop hose nozzle, and toilet leak detection tablets. Cal Water centrally administers this program as part of a company-wide program operated in each of its districts. This program is available to all residential customers. Cal Water markets the program through direct mail, print media, bill stuffers, and through its website.

Smart Controllers Rebates/Vouchers – This program targets residential and non-residential customers with high landscape water use. The program offers financial incentives up to \$125 for residential controllers and up to \$25 per station for commercial-grade controllers to either the customer or contractor for proper installation of the Smart Controller at customer sites. The landscape contractor has the direct relationship with customers and is typically the entity customers listen to when making landscape and irrigation decisions. The program educates contractors about the customer benefits of Smart Controllers along with proper installation of the devices. This program is offered to all residential and non-residential customers. Cal Water markets the program through direct mail, print media, bill stuffers, and its website.

High Efficiency Irrigation Nozzle Web Vouchers/Rebates – Water efficient sprinkler nozzles (popup and rotating) and integrated pressure-regulated spray bodies use significantly less water than a standard sprinkler head by distributing water more slowly and uniformly to the landscape. In addition to reducing water use, water directed from these nozzles reduces run-off onto streets and sidewalks with a more directed flow. Customers are able to obtain the nozzles and spray bodies either directly through Cal Water or via a web-voucher program. Restrictions on the number of nozzles individual customers may receive vary by customer class and/or landscape size. Cal Water centrally administers this program as part of a company-wide program operated in most of its districts.

**Turf Buy-Back** – This program offers customers a \$1 per square foot rebate to replace turf with qualified drought-tolerant landscaping. Customer applications are screened to ensure program requirements are met, including before and after photos of the retrofitted landscape area. Turf replacement rebates were offered in a subset of Cal Water districts starting in 2014 and offered across all districts starting in 2015 as a drought response measure. Governor Brown's Executive Order B-29-15 calls on the Department of Water Resources to lead a statewide initiative, in partnership with local agencies, to replace 50 million square feet of lawns and ornamental turf with drought tolerant landscapes.

Table 9-3 summarizes the DMMs currently available to Hawthorne District customers.

| 1. Plumbing Fixture Replacement            | Customer Class Eligibility |     |     |  |
|--|----------------------------|-----|-----|--|
| Rebates                                    | SFR                        | MFR | СОМ |  |
| MaP Premium Toilet                         | ✓                          | ✓   | ✓   |  |
| MaP Non-Premium Toilet                     | ✓                          | ✓   | ✓   |  |
| Urinal Bowl & Valve (< 0.125 gal)          |                            |     | ✓   |  |
| Clothes Washer (In Unit)                   | ✓                          | ✓   |     |  |
| Clothes Washer (Commercial)                |                            | ✓   | ✓   |  |
| Direct Distribution                        |                            |     |     |  |
| Conservation Kits (showerheads, aerators)  | ✓                          | ✓   | ✓   |  |
| 2. Irrigation Equipment/Landscape Upgrades |                            |     |     |  |
| Rebates/Vouchers                           |                            |     |     |  |
| Smart Irrigation Controller                | ✓                          | ✓   | ✓   |  |
| High Efficiency Irrigation Popup Nozzle    | ✓                          | ✓   | ✓   |  |
| High Efficiency Irrigation Rotating Nozzle | ✓                          | ✓   | ✓   |  |
| High Efficiency Irrigation Spray Body      | ✓                          | ✓   | ✓   |  |
| Turf Buy-Back                              | ✓                          | ✓   | ✓   |  |
| 3. Residential Customer Assistance         |                            |     |     |  |
| Residential Water Survey                   | ✓                          | ✓   |     |  |
| 4. Non-Residential Customer Assistance     |                            |     |     |  |
| Commercial Water Use Surveys               |                            |     | ✓   |  |
| Large Landscape Water Use Survey           |                            |     | ✓   |  |

### 9.3 Implementation over the Past Five Years

Implementation of customer DMMs over the past five years is summarized in Table 9-4. Estimated annual and cumulative water savings from customer DMM implementation is shown in the last row of the table. The water savings estimates are only for the customer DMMs listed in Table 9-3. They do not include water savings from water waste prevention ordinances, conservation pricing, general public information, or distribution system water loss management DMMs. Estimated water savings shown in Table 9-4 were calculated with the Alliance for Water Efficiency's Water Conservation Tracking Model.

Additional reductions in water demand were achieved in 2015 in response to the District's drought response measures, including its public information campaigns to save water and its Schedule 14.1 water use restrictions, water budgets, and drought surcharges that went into effect June 1, 2015. Relative to its 2013 reference year under the State Board's Emergency Regulation for Statewide Urban Water Conservation, water demand between

June and December 2015 decreased by 10 percent. Per capita potable water use in 2015 was 54 GPCD compared to the District's SB X7-7 2015 interim water use target of 121 GPCD.

| Table 9-4 Implementation of Customer DMMs: 2011-2015             |  |  |  |  |
|--|--|--|--|--|
| 1. Plumbing Fixture Replacement 2011 – 2015 Total Average Annual |  |  |  |  |
| Toilets & Urinals (number distributed) 11 3                      |  |  |  |  |
| Clothes Washers (number distributed) 61 12                       |  |  |  |  |
| Conservation Kits (number distributed) 42 8                      |  |  |  |  |
| 2. Irrigation Equipment/Landscape Upgrades                       |  |  |  |  |
| Smart Controllers (number distributed) 3 <1                      |  |  |  |  |
| 3. Residential Customer Assistance                               |  |  |  |  |
| Surveys/Audits (homes receiving) 4 1                             |  |  |  |  |
| Estimated Water Savings (AF) 4 < 1                               |  |  |  |  |

**Note:** Estimated water savings shown in the table are only for the 2011-2015 period. Water savings from customer DMMs implemented between 2011 and 2015 will continue after 2015 and last for the useful life of each DMM.

Annual expenditure for implementation of customer DMMs over the past five years is summarized in Table 9-5. The table highlights expenditures from 2011 through 2015 for administrative, research, planning, program, and public information and school education.

| Table 9-5: Annual DMM Expenditure: 2011-2015          |          |         |  |  |
|---|----------|---------|--|--|
| Expenditure Category 2011 – 2015 Total Average Annual |          |         |  |  |
| Admin, R&D, planning                                  | \$3,125  | \$625   |  |  |
| Program expenditures & incentives                     | \$17,887 | \$3,577 |  |  |
| Public information & school education                 | \$3,650  | \$730   |  |  |
| Total \$24,662 \$4,932                                |          |         |  |  |

# 9.4 Planned Implementation to Achieve Water Use Targets

Planned implementation of customer DMMs for the period 2016 to 2020 are summarized in Table 9-6. Estimated annual and cumulative water savings from customer DMM implementation is shown in the last two rows of the table. The water savings estimates do not include potential water savings from water waste prevention ordinances, conservation pricing, or general public information and school education DMMs.

Estimated water savings shown in Table 9-6 were calculated with the Alliance for Water Efficiency's Water Conservation Tracking Model.

In addition to the DMMs shown in Table 9-6, Cal Water will continue to fully implement the water waste ordinance, metering, conservation pricing, public outreach, and conservation program coordination and staffing support DMMs described previously.

Annual expenditure for DMM implementation in the Hawthorne District, including prorated staffing costs, is expected to average \$10,700. Cumulative expenditure for DMM implementation for the period 2016-2020 is expected to total \$53,000. Of this total, 47% is earmarked for plumbing fixture, irrigation equipment, and landscape efficiency upgrades; 19% is earmarked for public information and school education programs; 25% is earmarked for site surveys/audits and customer water use reports; and 9% is earmarked for administrative and labor costs.

| Table 9-6: Planned Implementation of Customer and Water Loss Management DMMs: 2016-2020 |  |     |     |     |     |  |
|---|--|-----|-----|-----|-----|--|
| 1. Plumbing Fixture Replacement 2016 2017 2018 2019 2020                                |  |     |     |     |     |  |
| Toilets & Urinals (number distributed)  | 7  | 7   | 7   | 7   | 7   |  |
| Clothes Washers (number distributed)  | 7  | 7   | 7   | 7   | 7   |  |
| Conservation Kits (number distributed) 25 25 25 25 25                                   |  |     |     |     |     |  |
| 2. Irrigation Equipment/Landscape Upgrades  |  |     |     |     |     |  |
| Nozzles & Spray Bodies (number distributed)   | 500  | 500 | 500 | 500 | 500 |  |
| 3. Residential Customer Assistance  |  |     |     |     |     |  |
| Surveys/Audits (homes receiving) 15 15 15 15 15   |  |     |     |     |     |  |
| Estimated Annual Water Savings (AFY)  | Estimated Annual Water Savings (AFY) 2 3 5 6 7 |     |     |     |     |  |
| Cumulative Water Savings (AF) 2 5 10 16 23  |  |     |     |     |     |  |

Cal Water puts all proposed conservation programs through a benefit-cost analysis as part of a comprehensive program review and assessment process. The benefit-cost analysis yields information on expected water savings over the useful life of each DMM, cost of water savings, and avoided water supply cost of water savings. Results are used to rank programs in terms of cost-effectiveness, calculate the overall program unit cost of saved water and program benefit-cost ratio for each district, and develop district conservation budgets. The proposed DMMs for the Hawthorne District have an overall program unit cost of saved water of \$660/AF (in 2015 dollars) and a benefit-cost ratio of 1.9. The unit cost of saved water includes all direct program costs associated with implementation of the proposed conservation programs.

Projected SB X7-7 compliance water use for Hawthorne District in 2020 under planned levels of DMM implementation is 88 GPCD compared to its target water use of 142 GPCD.

#### 9.5 Members of the California Urban Water Conservation Council

Although Cal Water is a member of the California Urban Water Conservation Council (CUWCC), the City of Hawthorne is not. CUWCC members have the option of submitting their 2013–2014 Best Management Practice (BMP) annual reports in lieu of, or in addition to, describing the DMMs in their UWMP (CWC 10631). Because the City of Hawthorne is not a member of the CUWCC, BMP annual reports for the Hawthorne District are not provided with this plan.

# **Chapter 10 Plan Adoption, Submittal, and Implementation**

This Chapter provides information on a public hearing, the adoption process for the UWMP, the adopted UWMP submittal process, plan implementation, and the process for amending the adopted UWMP.

This chapter includes the following sections:

- 10.1 Inclusion of All 2015 Data
- 10.2 Notice of Public Hearing
- 10.3 Public Hearing and Adoption
- 10.4 Plan Submittal
- 10.5 Public Availability
- 10.6 Amending an Adopted UWMP

#### 10.1 Inclusion of All 2015 Data

This UWMP includes the water use and planning data for the entire calendar year of 2015, per DWR UWMP Guidelines (pg. 2-11).

# 10.2 Notice of Public Hearing

Prior to adopting the Plan, Cal Water held a formal public hearing to present information on its City of Hawthorne District UWMP. The hearing took place during the City Council Meeting on June 14, 2016, 6:00 PM at the following location:

Hawthorne City Hall 4455 W. 126<sup>th</sup> Street Hawthorne, CA 90250

Two audiences were notified of the UWMP review at least 60 days prior to the public hearing: cities and counties, and the public. These audiences were noticed again with the specific date, time and location of the hearing at least two weeks prior to the public hearing. The notice to the public, as specified in Government Code 6066, can be found in Appendix D. Table 10-1 lists the cities and counties notified.

#### 10.2.1 Notice to Cities and Counties

| Table 10-1 Retail: Notification to Cities and Counties |               |                          |  |  |
|--|---------------|--------------------------|--|--|
| City Name 60 Day Notice Notice of Public Hearing       |               |                          |  |  |
| City of Hawthorne                                      | ✓             | ✓                        |  |  |
| County Name  | 60 Day Notice | Notice of Public Hearing |  |  |
| Los Angeles County                                     | ✓             | ✓                        |  |  |

#### 10.2.2 Notice to the Public

Notification to the public and to cities and counties also provided instructions on how to view the 2015 UWMP prior to the hearing, the revision schedule, and contact information of the UWMP preparer. A copy of this notice is included in Appendix D.

#### 10.3 Public Hearing and Adoption

The deadline for public comments was June 21, 2016, one week after the public hearing. The final plan was formally adopted by the City of Hawthorne's City Council and was signed by City of Hawthorne's Mayor, Alex Vargas, on June 14, 2016, and was submitted to California Department of Water Resources within 30 days of approval. Appendix B presents a copy of the signed Resolution of Plan Adoption. Appendix C contains the following:

- Letters sent to and received from various agencies regarding this plan
- Correspondence between Cal Water and participating agencies

#### 10.4 Plan Submittal

This UWMP was submitted to DWR within 30 days of adoption and by the July 1, 2016 deadline. The submittal was done electronically through WUEdata, an online submittal tool. The adopted Plan was also sent to the California State Library and to the cities and counties listed in Table 10-1.

### 10.5 Public Availability

The public will have access to the final City of Hawthorne District 2015 UWMP by visiting Cal Water's website: https://www.calwater.com/conservation/uwmp.

# 10.6 Amending an Adopted UWMP

If the Plan is amended, each of the steps for notification, public hearing, adoption and submittal will also be followed for the amended plan.

# **Appendix A: UWMP Act Checklist**

# **Appendix B: Resolution to Adopt UWMP**

# **Appendix C: Correspondences**

# **Appendix D: Public Meeting Notice**

# **Appendix E: Service Area Map**

# **Appendix F: Projection Analysis Worksheets (PAWS)**

# **Appendix G: Supplemental Water Supply Information**

# **Appendix H: DWR UWMP Tables Worksheets**

# **Appendix I: DWR SB X7-7 Verification Forms**

# **Appendix J: Schedule 14.1 and Local Conservation Ordinances**

# **Appendix K: Water Efficient Landscape Guidelines**

# **Appendix L: DWR/AWWA Water Balance Worksheet**